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CROATIAN NATIONAL BANK

# **BANKS BULLETIN**

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# 1 Performance indicators of credit institutions

## Summary

In 2013, banks continued to operate in a challenging economic environment, which limited their business operations and adversely affected their performance. Lending to the private sector was still weak, as a result of the increased bank cautiousness, but also of the suppressed demand of the private sector, especially of households. Difficulties in the collection of claims continued to grow and expenses on loss provisions in loan portfolios increased sharply and burdened performance. These expenses grew mostly due to the changes in the rules governing the classification of placements and the preparation of foreign parent banks for practising the asset quality review of European banks. Despite the noticeable fall in profit, the capital base was still strong and of good quality, and it guaranteed a good resilience to shocks, as well as a good preparedness of the domestic banking system for the application of new regulatory rules from 2014 (CRR/CRD IV).

Effects of the mentioned regulatory changes and supervisory activities were reflected at the end of 2013 in a noticeable growth in expenses on loss provisions and an increase in the coverage of partly recoverable and fully irrecoverable loans (B and C category loans) by value adjustments. The changes were primarily aimed at identifying the increased risks related to long periods and uncertainty regarding the collection, due to which banks were averse to initiating collection from collateral and increased their efforts in placement restructuring. The new rules are aimed at stimulating a more active assessment of collateral value (by introducing minimum impairment factors of the market price of collection instruments and a minimum collection period) and the gradual increase in value adjustments, depending on the time that has passed since a debtor's delinquency in repayment.

Bank assets decreased modestly for the second consecutive year, with a slight fall being observed in the share of loans granted, while liquidity reserves were maintained on a high level. The decline in assets in 2013 was the result of several factors, from the exit of one bank from the system and sale of non-performing claims to regulatory and methodological changes. If all the mentioned extraordinary effects were excluded, a slight increase in bank assets would be seen, of around 0.8%. Modest changes were partly the result of deleveraging and the decrease in assets of several leading banks. As of the end of 2012, one bank transferred a considerable amount of B and C category loans to a special purpose vehicle owned by the foreign parent bank. This foreign parent bank financed the transaction with deposits withdrawn from the bank. Other developments in sources of financing were similar to those in 2012, but at a lower intensity. Sources from majority foreign owners continued to fall and they were replaced by domestic sources, mostly household and corporate deposits. While the growth of household deposits continued to decelerate, corporate deposits increased considerably. The increase was particularly pronounced in transaction account deposits of corporates, which can be attributed to the introduction of fiscal cash registers and the strengthening of other fiscal measures. Changes in the structure of sources led to an increase in the existing mismatch of long-term assets and liabilities, i.e. there was a decline in the level of long-term sources, which is traditionally maintained with sources from majority foreign owners. Concurrently, the surplus liquidity reported

by banks in the calculation of the liquidity coefficient (for periods up to one week and one month) under stress scenarios remained considerably higher than the minimum prescribed. A good level of liquidity was supported by monetary measures; the CNB, by making changes in the reserve requirements system at the end of the year, launched a new model aimed at stimulating lending to the economy (the Programme for the Development of the Economy was completed at the end of 2013).

Following a mild decrease in 2012, bank loans granted increased slightly in 2013 (1.0% or 0.3% with the exchange rate effects excluded). If we exclude the effects of the mentioned extraordinary changes and exchange rate developments, the growth rate would stand at 1.8%. As in the last few years, credit growth was primarily directed to larger and more stable clients, especially those from the public sector. Loans to government units and public enterprises increased significantly, with the total credit risk exposure of the public sector reaching 18.0% of total placements and off-balance sheet liabilities of banks. Banks distributed considerably higher investments in MoF T-bills in the portfolio of financial assets available for sale (not classified into risk categories in accordance with the rules on the classification of placements). Developments in the fair value of this portfolio, in which almost two thirds of total securities investments are distributed, consisting mainly of securities of domestic government units (almost 60%), led to a much higher amount of unrealised gains in banks and softened unfavourable developments in the remaining capital items. Households continued to deleverage to banks for the fifth consecutive year and a mild growth within this segment was seen only in cash and general-purpose loans. This was a continuation of the trend of slight changes in the structure of loans to that sector and the strengthening of the share of loans used for servicing various other liabilities to creditors. Loans for investments continued to trend downward in the corporate sector, while a significant increase was observed only in the share of syndicated loans, particularly due to the growth in the public enterprises subsector. Reverse repo loans, loans for payments made based on guarantees and factoring loans grew in a much lower amount, but at considerable rates, thus continuing developments from previous years.

The quality of bank loans continued to deteriorate slightly faster, which was the result of the years-long adverse economic developments, which have reduced the possibility of collecting bank loans. The share of B and C risk category loans rose from 13.9% at the end of 2012 to 15.7% at the end of 2013. The growth was mitigated by the aforementioned extraordinary impacts, excluding which the growth would stand at 16.2%. The largest contribution to the fall in the quality of total loans came from corporate loans, in which the share of B and C category loans reached 28.3%. Construction and manufacturing stood out by the amount and growth rate of loans of the mentioned categories. The increase in the coverage of B and C category loans in the construction activity and in other portfolios that are well-collateralised by real estate property (such as real estate activities and home financing), led to an increase in the coverage of total B and C category loans. It stood at 46.2% at the end of 2013, as compared to 42.6% at the end of 2012. In addition to the tightened rules on the classification and additional requirements of foreign parent banks, the level of coverage was also affected by the ageing of the non-performing portfolio, present since 2011, and the exposure migration to riskier categories. The accelerated ageing of the portfolio in the household sector increased further the level of B and C category loans, especially in home loans in Swiss francs. However, the quality of the portfolio placed to households was still much better than the average and the share of B and C category loans stood at 11.1%.

The growth in expenses on loss provisions sharply reduced banks' business performance. The profit (before taxes) decreased by almost 70% and ROAA and ROAE fell to their lowest level since 1998.

They stood at 0.2% (ROAA) and 0.9% (ROAE) and almost half of banks reported losses. However, if we exclude the risk cost effect, operating profitability was still very good, even if lower than in the previous year. The weakening of net operating income (before loss provisions) was the result of the fall in banks' interest income. It was primarily due to the growth in non-performing loans (B and C risk category loans) and low risk appetite, which led to a weakening in lending activity and an increased level of low-risk and less generous loans (such as loans to the public sector and loans based on various kinds of incentives). The fall in interest income was also affected by the fall in interest rates, which was partly associated with developments in benchmark interest rates (EURIBOR, etc.). The decline in interest income was partly offset by banks' savings on expenses, primarily by deleveraging on the foreign and domestic financial market and reducing general operating expenses still further. Strong control of expenses and widening of the interest rate spread in the first years of the crisis successfully offset the growth in expenses on loss provisions. However, the absence of any stronger credit growth and narrowing of the interest rate spread increased the risk of further weakening of earnings and reduced the capacity for internal capital strengthening.

For the third consecutive year, slow business activities and a propensity for less risky operations led to an increase in banks' capital adequacy ratio, which stood at 21.1% at the end of 2013, much above the legally prescribed minimum of 12%. Own funds mostly consisted of highest-quality components, so the adequacy ratio of original own funds was also high (20.1%). However, original own funds declined in 2013, due to the rise in operating losses and the increased amount of dividends paid out. In 2013, shareholders were paid HRK 2.3bn worth of dividends or around 86% of the profit amount from 2012, and due to the burden created by losses, three banks reported a capital adequacy ratio below 12% at the end of 2013. A decline in riskiness of placements was reflected in a further decrease in average weight for credit risk, to 54%. The value of this weight was mostly determined by a high share of the central government and central bank category, whose average credit risk weight was low and whose share rose to 30.9% of the total exposure. The bulk of this exposure (around one fifth) was accounted for by the inflows created by the use of credit risk mitigation techniques, and mostly involved public sector entities whose claims were covered by guarantees of the domestic central government. It should be noted that the new capital regime will tighten the rules for risk-weighting of exposure to central governments whose credit rating is low, but with gradual and long adjustment periods.

The capital that was not used for the coverage of the first pillar risk of the capital adequacy framework was available to banks for the coverage of the second pillar risk, especially of currency-induced credit risk (CICR). Around two thirds of banks' assets and liabilities are in foreign currencies or in kuna indexed to a foreign currency, so direct exposure to currency risk is low, but indirect exposure (exposure to CICR) is high. At the end of 2013, almost three quarters of total bank loans (net) were exposed to CICR and almost 90% of that amount was unhedged against this risk, i.e. made to clients with an unmatched currency positions. The materialisation of this risk was seen in a considerably lower quality of home loans indexed to the Swiss franc, as compared to those indexed to the euro. The share of B and C category loans in home loans indexed to the Swiss franc and those indexed to the euro stood at 12.4% and 4.9%, respectively. As of January 2014, changes in regulations on consumer lending introduced restrictions on the level of interest rates on home loans indexed to the Swiss franc. Earlier changes in the mentioned regulations introduced the obligation of banks to determine the parameters of interest rate variability and replaced items agreed at administered interest rates (determined by decisions of bank management) with items agreed at variable interest rates (linked to EURIBOR and similar parameters), thus shortening the maturity of interest rate

variability, which reduced the already low change in the economic value of the non-trading book and interest rate risk exposure in the non-trading book.

The exposure to interest rate risk was considerably larger in housing savings banks than in banks, due to the dominance of home loans with fixed interest rates and the lack of sources of financing with long-term period for the change of interest rate. In 2013, home loans increased significantly (11.4%), which led to a slight growth in total assets of housing savings banks, by 1.5%. Their share in total assets of all credit institutions thus went up, but it was still low (1.9%). The growth in home loans led to an increase in interest income, but losses on trading with securities of the Republic of Croatia had the key influence on developments in income statements. Housing savings banks' profit halved, and ROAA and ROAE decreased to 0.6% and 5.1% respectively. The growth in loans granted resulted in an increase in the capital requirement and reduced the capital adequacy ratio, which was still high (20.5%).

## 1.1 Introduction

The number of credit institutions in the Republic of Croatia decreased by one from 2012. As a result, there were 35 credit institutions or 29 banks, one savings bank and five housing savings banks operating in the country at the end of 2013.<sup>1</sup> Their assets stood at HRK 405.4bn; the dominant share, 98.1% of total assets of credit institutions, was still accounted for by banks (including the savings bank). Housing savings banks accounted for the remaining 1.9% of total assets.

## 1.2 Banks

### 1.2.1 Structural features

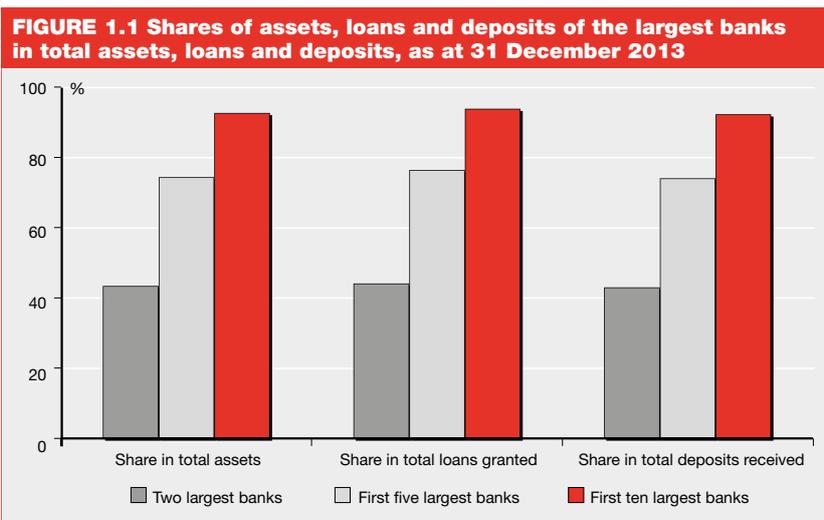
#### Number of banks and concentrations

A slight downward trend in the number of banks was continued for the fourth consecutive year. In September 2013, bankruptcy proceedings were opened against Centar banka d.d., so the number of banks (including the savings bank) fell to 30.<sup>2</sup>

Although the number of small banks has been on a continuous decline, their still relatively large number maintained moderate values of the Herfindahl-Hirschman index (HHI). HHI for assets stood at 1440 at the end of 2013, which was only 0.9% higher than at the end of 2012. HHI for loans granted (net) increased somewhat more strongly, by 1.3% to 1468, while HHI for deposits declined slightly

<sup>1</sup> There have been no foreign bank branches operating in the Republic of Croatia since 2002.

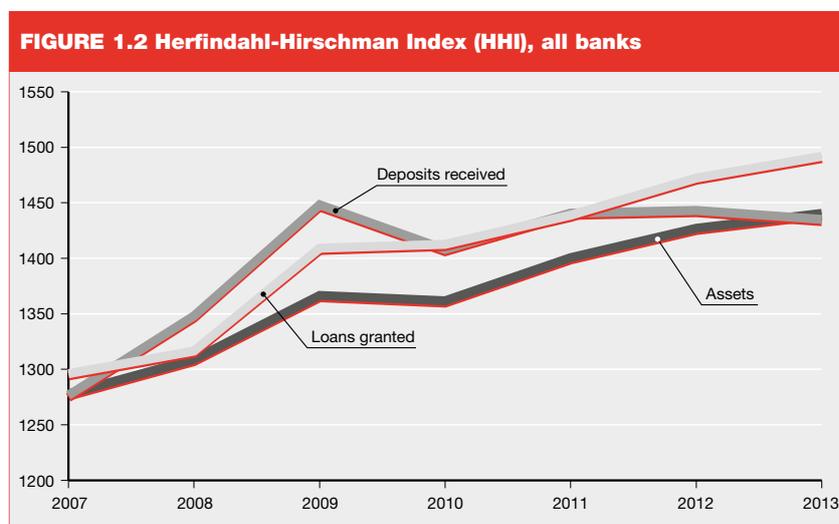
<sup>2</sup> See Attachment I, List of credit institutions.



(to 1435) and was the lowest of the observed three values (Figure 1.2). The decline in HHI for deposits was the result of deleveraging and a decrease in the assets of several leading banks, which led to a mild fall in the share in total assets of the first five banks. Nevertheless, this share maintained a very high value and stood at 74.4% at the end of 2013. The shares of the remaining observed groups, the two largest and then the ten largest banks, in terms of the amount of assets, also indicated a significant concentration in the banking system (Figure 1.1).

## Ownership structure

Due to the bankruptcy of one bank in domestic private ownership, the total number of banks in domestic ownership was reduced by one, to 14 (Table 1.1). The remaining 16 banks were majority owned by foreign shareholders and their share in the total assets of all banks was dominant. It stood at almost 90%, a slight decrease from the end of 2012. Assets of banks in foreign ownership fell by 1.0%, while assets of banks in domestic ownership went up considerably by 3.6%. Assets of banks



in domestic state ownership increased by as much as 10.3%, whereas the fall in assets of banks in domestic private ownership stood at 2.5%. This fall was due exclusively to the mentioned exit of one bank from the system. Excluding this effect, assets of this group of banks rose by 5.5%.

**TABLE 1.1 Ownership structure of banks and their share in total bank assets, end of period**

|                            | Dec. 2011       |       | Dec. 2012       |       | Dec. 2013       |       |
|----------------------------|-----------------|-------|-----------------|-------|-----------------|-------|
|                            | Number of banks | Share | Number of banks | Share | Number of banks | Share |
| Domestic ownership         | 15              | 9.4   | 15              | 9.9   | 14              | 10.3  |
| Domestic private ownership | 13              | 4.8   | 13              | 5.2   | 12              | 5.1   |
| Domestic state ownership   | 2               | 4.5   | 2               | 4.8   | 2               | 5.3   |
| Foreign ownership          | 17              | 90.6  | 16              | 90.1  | 16              | 89.7  |
| Total                      | 32              | 100.0 | 31              | 100.0 | 30              | 100.0 |

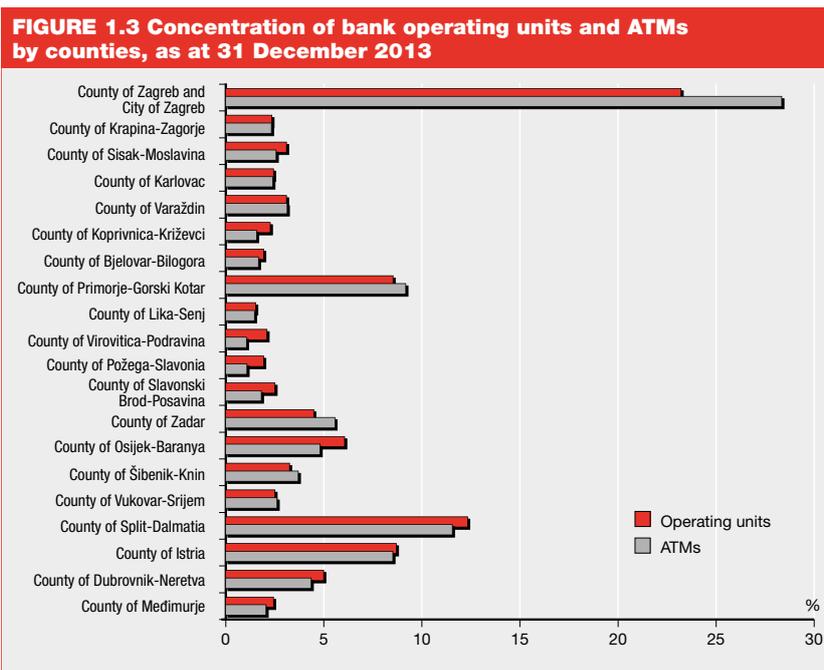
Among the banks in majority foreign ownership, the largest number of banks, six of them, were controlled by Austrian shareholders and the assets of these banks accounted for 60.5% of total assets of all banks. The next four banks were in Italian ownership and their total market share was 18.3%. Shareholders from France, Hungary, San Marino, Serbia, Switzerland and Turkey each had one bank in their ownership, with a total share in the assets of all banks of 10.9%.

## Business network

Banks continued to reduce the number of employees and operating units in 2013, in an effort to reduce general operating expenses and to offset the negative developments in their income statements. The result of this policy was reflected in the reduction of general administrative expenses, a part of which also involves expenses on employees and business infrastructure.

**TABLE 1.2 Territorial distribution of operating units and ATMs by counties, end of period**

| County                              | Dec. 2011       |       | Dec. 2012       |       | Dec. 2013       |       |
|-------------------------------------|-----------------|-------|-----------------|-------|-----------------|-------|
|                                     | Operating units | ATMs  | Operating units | ATMs  | Operating units | ATMs  |
| County of Zagreb and City of Zagreb | 301             | 1,136 | 297             | 1,158 | 282             | 1,163 |
| County of Krapina-Zagorje           | 30              | 93    | 29              | 97    | 29              | 97    |
| County of Sisak-Moslavina           | 37              | 111   | 35              | 109   | 38              | 107   |
| County of Karlovac                  | 29              | 89    | 30              | 93    | 30              | 100   |
| County of Varaždin                  | 44              | 133   | 41              | 132   | 38              | 130   |
| County of Koprivnica-Križevci       | 33              | 69    | 33              | 68    | 28              | 66    |
| County of Bjelovar-Bilogora         | 27              | 72    | 25              | 70    | 24              | 70    |
| County of Primorje-Gorski Kotar     | 110             | 364   | 108             | 374   | 104             | 378   |
| County of Lika-Senj                 | 18              | 56    | 18              | 56    | 19              | 62    |
| County of Virovitica Podravina      | 27              | 41    | 27              | 44    | 26              | 45    |
| County of Požega-Slavonia           | 25              | 50    | 25              | 51    | 24              | 46    |
| County of Slavonski Brod-Posavina   | 30              | 71    | 31              | 76    | 31              | 76    |
| County of Zadar                     | 58              | 218   | 58              | 227   | 55              | 230   |
| County of Osijek-Baranya            | 85              | 200   | 78              | 202   | 74              | 199   |
| County of Šibenik-Knin              | 42              | 140   | 43              | 144   | 40              | 153   |
| County of Vukovar-Srijem            | 30              | 107   | 30              | 112   | 31              | 109   |
| County of Split-Dalmatia            | 143             | 450   | 149             | 466   | 150             | 475   |
| County of Istria                    | 110             | 324   | 108             | 343   | 106             | 351   |
| County of Dubrovnik-Neretva         | 60              | 169   | 59              | 175   | 61              | 180   |
| County of Međimurje                 | 27              | 82    | 30              | 86    | 30              | 86    |
| Total                               | 1,266           | 3,975 | 1,254           | 4,083 | 1,220           | 4,123 |



At the end of 2013, banks had 20,982 employees, 657 fewer than at the end of 2012 (a decline of 3.0%). The fall in total number of employees was the result of developments in most of the banks, while a smaller number of banks, some of which recorded a stronger growth in the previous year, increased the number of employees. In the observed one-year period, total assets of banks also decreased, but due to a stronger reduction in the number of employees, the average amount of assets managed by one employee increased to almost HRK 19.0m. That amount varied across the banks; it was usually lower in banks with smaller market shares and higher in banks with larger market shares and greater business complexity. At the end of 2013, only in a few banks was the amount of assets per employee higher than the average for all banks.

At the end of 2013, banks had 1220 operating units in the Republic of Croatia, which is a decrease of 34 or 2.7% from the end of 2012. The number of operating units decreased for the fourth consecutive year and the decrease had accelerated in the previous year. Certain banks that have a larger network of operating units distributed in almost all counties in the Republic of Croatia had a particular effect on this change. The business network of each bank at the end of 2013 consisted of 41 operating units on average, while only three banks had only one operating unit. Through their operating units, four banks operated in all counties of the Republic of Croatia.

The number of bank operating units decreased in eleven counties and increased in five. The largest decline was recorded in the County of Zagreb and the City of Zagreb, by 15 operating units. Observed together, the concentration of operating units decreased in these counties, to 23.1% of the total number of operating units. Nevertheless, the mentioned two counties still had the largest share in the total number of operating units and all 30 banks still operated in their area. The next largest decrease (by 5 operating units) was recorded in the County of Koprivnica-Križevci, so they accounted for only 2.3% of the total number of operating units. Apart from in the County of Zagreb and City of Zagreb, the only considerable share in the number of operating units was seen in the County of Split-Dalmatia (12.3%).

Due to the decrease in the number of operating units, the average number of persons to one operating unit in the Republic of Croatia increased somewhat, to 3517<sup>3</sup>. As usual, coastal region counties, where banks have almost half of the total number of operating units, boasted a better average.

In contrast with the fall in the number of operating units, the number of ATMs<sup>4</sup> continued to rise, standing at 4123 by the end of 2013. This was an increase in the total number of ATMs of over 40 (1.0%) from the end of 2012. Four banks had no ATMs.

## 1.2.2 Bank balance sheet and off-balance sheet items

### Assets

Total assets of banks stood at HRK 397.9bn at the end of 2013. This is a decrease of HRK 2.1bn or 0.5% (Table 1.3) from the end of 2012, or 1.1% if we exclude the effect of exchange rate changes of the kuna against the three most represented currencies.

In addition to the absence of stronger growth in credit, the decrease in bank assets for the second consecutive year (Figure 1.4) can primarily be attributed to one-off effects of regulatory and methodological changes in the last quarter of 2013 and changes at the level of two individual banks. The intensity of these changes, estimated to around HRK 5.3bn, exceeded mild positive developments in banks' balance sheets from mid-year. Changes in regulatory provisions regarding the credit risk assessment<sup>5</sup> resulted in a growth of value adjustments of loans and a consequent decrease in their net amount by around HRK 1.4bn. Methodological changes in the reporting of collected deferred interest income<sup>6</sup> led to a reduction of loan principal by fees collected of around HRK 1.3bn. The third impact related to the sale of claims in one bank, in the net amount of HRK 1.0bn<sup>7</sup>. The strongest individual impact on total assets of banks came from the exit of one bank from the system<sup>8</sup>, which ended 2012 with assets of HRK 1.6bn. Excluding these impacts, bank assets slightly increased by around 0.8% in 2013.

Developments in total assets of banks were still determined mostly by developments in net loans, which are dominant in their structure with a share of 66.3%. At the end of 2013, these loans fell nominally by HRK 4.1bn or 1.5% from the end of 2012, which largely reflects the aforementioned changes. The negative impact of changes on net loans was even stronger than on total assets, and it stood at around HRK 7.1bn. This was due to another methodological change in the reporting of

3 The source of data on the population of the Republic of Croatia is the CBS.

4 Including ATMs provided by other companies, available for use by certain banks' clients.

5 Decision on amendments to the Decision on the classification of placements and off-balance sheet liabilities of credit institutions (OG 89/2013).

6 Changes in the methodology of reporting which align requirements for the presentation of financial instrument positions of the CNB's reporting system with the approach used in the International Financial Reporting Standards. Pre-collected interest income is no longer reported in liabilities as deferred interest income, but as credit exposure impairments.

7 This is a continuation of the project at the level of the whole foreign parent group, aimed at reducing partly recoverable and irrecoverable placements in total placements. Partly recoverable claims of a net book value of HRK 0.1bn (HRK 1.6bn in gross amount) were sold to the company indirectly owned by the foreign parent bank. The foreign parent bank financed the purchase of the loan with deposits withdrawn from the bank and a loan granted to the company.

8 Centar banka d.d. has been undergoing bankruptcy proceedings since 30 September 2013.

positions<sup>9</sup>, which had no impact on the amount of total assets but affected the decrease in net loans by an additional HRK 2.8bn. Excluding the mentioned impacts, net loans recorded a growth of 1.1%. This small annual growth was mostly reflected in an increase in loans to government units and slightly in loans to corporates and non-residents, while other sectors deleveraged. Weak lending activity of banks was due to a reduced demand for loans and banks' aversion to new risks. This aversion was spurred by further deterioration in the quality of loans, which was brought about not only by the regulatory changes, but also by ageing of the portfolio, difficulties in the collection of loans and the efforts of banks (and their parent banks) to increase the coverage of their loans in accordance with the announced asset quality review<sup>10</sup>. Banks allocated HRK 6.2bn of additional value adjustments to cover the losses in 2013, thus reducing net loans and balance sheets.

In an effort to encourage lending on the part of the banks, the CNB reduced the reserve requirement rate from 13.5% to 12%<sup>11</sup> at the end of the year. In mid-December 2013, banks purchased compulsory CNB bills up to the amount of kuna funds released (around HRK 3.9bn)<sup>12</sup>. The cut in the reserve requirement rate and the previous cut in the remuneration rate on overnight deposits<sup>13</sup> with the central bank influenced the changes in other, more liquid forms of investments in the structure of bank assets. Deposits with financial institutions thus fell by HRK 2.4bn or 10.0% from the end of 2012, and changes could be noticed in all components within the structure of deposits with the CNB.

**TABLE 1.3 Structure of bank assets, end of period, in million HRK and %**

|  | Dec. 2011        |              | Dec. 2012        |              |             | Dec. 2013        |              |             |
|--|------------------|--------------|------------------|--------------|-------------|------------------|--------------|-------------|
|  | Amount           | Share        | Amount           | Share        | Change      | Amount           | Share        | Change      |
| Money assets and deposits with the CNB                           | 53,054.6         | 13.0         | 51,169.4         | 12.8         | -3.6        | 51,284.0         | 12.9         | 0.2         |
| Money assets   | 6,194.1          | 1.5          | 6,438.9          | 1.6          | 4.0         | 6,369.7          | 1.6          | -1.1        |
| Deposits with the CNB  | 46,860.5         | 11.5         | 44,730.5         | 11.2         | -4.5        | 44,914.3         | 11.3         | 0.4         |
| Deposits with financial institutions                             | 26,957.1         | 6.6          | 23,847.3         | 6.0          | -11.5       | 21,464.2         | 5.4          | -10.0       |
| MoF treasury bills and CNB bills                                 | 11,580.0         | 2.8          | 10,701.6         | 2.7          | -7.6        | 13,634.0         | 3.4          | 27.4        |
| Securities   | 24,869.6         | 6.1          | 32,095.1         | 8.0          | 29.1        | 30,033.7         | 7.5          | -6.4        |
| Derivative financial assets                                      | 673.9            | 0.2          | 910.6            | 0.2          | 35.1        | 1,583.6          | 0.4          | 73.9        |
| Loans <sup>a</sup>   | 276,727.5        | 68.0         | 267,965.1        | 67.0         | -3.2        | 263,822.4        | 66.3         | -1.5        |
| Loans to financial institutions                                  | 7,140.1          | 1.8          | 10,130.1         | 2.5          | 41.9        | 8,912.2          | 2.2          | -12.0       |
| Loans to other clients   | 269,587.4        | 66.2         | 257,835.1        | 64.5         | -4.4        | 254,910.2        | 64.1         | -1.1        |
| Investments in subsidiaries, associates and joint ventures       | 3,288.7          | 0.8          | 3,120.0          | 0.8          | -5.1        | 3,185.7          | 0.8          | 2.1         |
| Foreclosed and repossessed assets                                | 868.4            | 0.2          | 1,268.5          | 0.3          | 46.1        | 1,541.2          | 0.4          | 21.5        |
| Tangible assets (net of depreciation)                            | 4,365.1          | 1.1          | 4,320.1          | 1.1          | -1.0        | 4,253.5          | 1.1          | -1.5        |
| Interest, fees and other assets                                  | 7,650.6          | 1.9          | 7,411.0          | 1.9          | -3.1        | 7,061.5          | 1.8          | -4.7        |
| Net of: Collectively assessed impairment provisions <sup>b</sup> | 3,070.6          | 0.8          | 2,888.9          | 0.7          | -5.9        | -                | -            | -           |
| <b>TOTAL ASSETS</b>  | <b>406,965.0</b> | <b>100.0</b> | <b>399,919.8</b> | <b>100.0</b> | <b>-1.7</b> | <b>397,863.7</b> | <b>100.0</b> | <b>-0.5</b> |

<sup>a</sup> As of October 2013, loan amount is reduced by the amount of collected fees (formerly recorded as deferred income in liabilities).

<sup>b</sup> As of October 2013, the amounts of financial instruments are reduced by the amount of the corresponding collectively assessed impairment provisions (for category A).

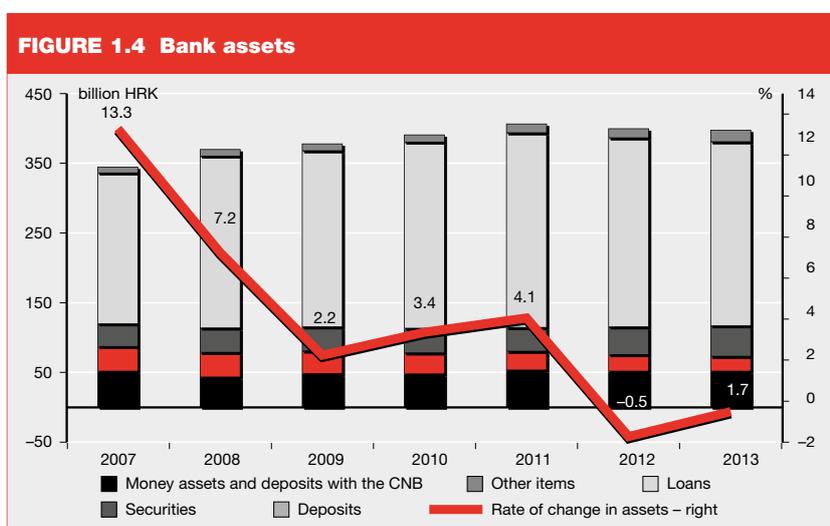
- 9 As of end-October 2013, risk category A placements are reduced by the corresponding collectively assessed value adjustments (these adjustments cease to be items deducted from total assets).
- 10 In the first half of 2014, competent supervisory authorities in the EU carry out the asset quality review based on data for the end of 2013.
- 11 Decision on amendments to the Decision on reserve requirements (OG 142/2013).
- 12 Decision on the purchase of compulsory Croatian National Bank bills (OG 142/2013). Compulsory CNB bills bear no interest and are non-transferable. They may be redeemed by the CNB in the amount of 50% of the monthly increase in certain placements to domestic non-financial corporations.
- 13 Pursuant to the Decision on the interest rates and remuneration of the Croatian National Bank (OG 45/2013), the remuneration rate on overnight deposits with the central bank was cut from 0.25% to 0%.

Other deposits in which compulsory CNB bills are reported increased by the amount of the decrease in the reserve requirement. At the end of the year, these bills stood at HRK 3.6bn, whereas overnight deposits with the CNB had been reported in the same amount and position at the end of the previous year. The cut in the remuneration rate reduced the appeal of that product, so banks no longer used the overnight deposit facility. That surplus was transferred to the giro account (settlement account) with the CNB which recorded an increase of 30.4% from the end of 2012.

Total bank investments in securities rose by HRK 871.0m or 2.0% in 2013 and their significance in bank assets increased to 11.0% (partly due to the fall in most of other asset items). Although much weaker than in 2012, this growth was also the result of the increase in MoF T-bills, by HRK 2.9bn or 27.4%. In addition to MoF T-bills, the only significant annual increase was recorded in money market instruments (by HRK 1.5bn or 20.0%), under the influence of the rise in commercial bills and bills of exchange. In contrast to this, banks reduced their investments in bonds (domestic and foreign) by HRK 3.3bn or 14.2%. As a result, the structure of total bank investments slightly changed in favour of instruments with shorter original maturities.

Due to the mentioned rise in investments, the share of MoF T-bills in the structure of total securities investments of banks increased by 6.2 percentage points, that is, to 31.2%, and the total amount reached HRK 13.6bn. In addition, MoF euro T-bills with the original maturity of 1.5 year were issued and reported under the bond item. The first such issue matured in August 2013 and was refinanced by the new issue, but banks purchased it in considerably smaller amounts. As a result, investments in domestic government bonds decreased. Debt securities of government units mostly involved the mentioned two categories, and their share in total bank investments rose by 3.6 percentage points, to 60.0%, from 2012. Of other types of debt securities, commercial bills and bills of exchange also grew at high rates (980.8% and 25.7%). The growth in investments in commercial bills involved the replacement of parent bank's bonds, after their maturity, with commercial bills. The rise in investments in bills of exchange, particularly pronounced in the last two years, mostly related to discounted bills of exchange of domestic corporates. Their share in total bank investments in debt securities increased to 10.6% (at the end of 2012, it stood at 5.2%).

The bulk of the securities portfolio (98.8%) was accounted for by debt securities investments, so



the increase in investments in 2013 was mostly due to the rise in debt securities investments. Three quarters of these investments related to domestic debt securities, which rose by 6.5% in 2013, as a result of the mentioned increase in investments in MoF T-bills. By contrast, in 2013 banks reduced investments in foreign debt securities by HRK 1.2bn or 10.2%, reducing equally the securities of foreign governments and securities of foreign financial institutions. Bank investments in equity securities grew at high rates (by 44.7%), which halted a downward trend present since 2007. However, their share in total securities remained low, 1.2%. Changes in two banks had the major impact on the growth of equity investments. The first change involved the increase in the fair value of existing investments, and the second one involved the acquisition of a holding in a foreign financial institution affiliated with a parent bank.

Banks distributed the lion's share of total securities investments in the portfolio of financial assets available for sale (63.7%), which increased by 7.5% from the end of 2012, mostly on account of T-bills and commercial bills. Unrealised gains on value adjustment of available-for-sale assets went up considerably, by HRK 102.6m or 30.1%, which partly offset adverse developments in capital items. The portfolio of securities held for trading recorded the highest annual growth rate (24.1%). The bulk of this nominal increase of HRK 640.4m was generated by the growth in domestic government securities, and the share of this portfolio increased to 7.5%. A strong rise in investments in bills of exchange led to an increase in the share of investments in the held-to-maturity securities portfolio (12.6%), while the securities portfolio that is not actively traded and is carried at fair value through profit and loss was reduced to 12.2%. The remaining, smaller amounts of investments related to securities in the loans and receivables portfolio (3.8%) and the portfolio of non-current assets held for sale (0.1%).

Among other, less significant asset items, assets taken in exchange for unsettled claims continued to increase, but the growth was (both in nominal and relative terms) considerably weaker than in 2012. These assets grew by HRK 272.7m or 21.5% (49.4% in 2012), standing at HRK 1.5bn at the end of 2013. Despite the accelerated growth from 2008 onwards, this category of assets still accounted for only a small share in total bank assets (0.4%). The increase in these assets in the reporting year mostly related to foreclosed and repossessed construction objects and residential buildings and flats. The amount of assets acquired more than two years ago slightly decreased (3.1%). Nevertheless, the ratio between total investments in tangible assets and own funds (due to negative developments in total own funds) slightly increased, to 9.8%, but it was still much below the allowed 40%. Bank investments in the capital of non-financial institutions (which are limited to 30% of own funds) remained at a low 1.5% of own funds, whereas investments in the capital of financial institutions stood at 5.3% of own funds<sup>14</sup>. The biggest change in assets relative to 2012 was recorded in derivative financial assets (73.9%). This increase in the fair value of derivatives was mostly based on cross-currency interest rate swaps. However, due to a very low share of this item in total bank assets (only 0.4%), that change had a negligible effect on developments and the structure of total assets.

<sup>14</sup> Direct or indirect investments of credit institutions in other credit and financial institutions are not limited in terms of the percentage of own funds and are treated (if they exceed 10% of the capital of credit or financial institutions in which an investment is made) as an item which is fully deducted from own funds of a credit institution which made an investment.

## Liabilities and capital

In 2013, banks maintained almost the same level of total liabilities as at the end of 2012, of HRK 342.3bn (Table 1.4). The rate of reduction was lower than 0.1% (0.4% if the exchange rate effect is excluded). Excluding the effects of one bank's exit from the system, the decline in liabilities on collected deferred interest income and the withdrawal of a parent bank's deposit for the purpose of financing the sale of placements to an affiliated enterprise, the growth in liabilities of banks stood at 1.0%.

A mild growth in domestic sources (of HRK 5.2bn or 2.0%), mainly household and corporate deposits, was sufficient to satisfy the modest credit growth and continue the deleveraging of banks. The deleveraging trend in the observed period, present since mid-2012 with minor oscillations, involved the almost equal repayment of sources provided by foreign majority owners and of those from domestic financial institutions. Sources from parent banks declined by HRK 4.3bn or 7.7% in 2013, which was considerably milder than 22.1% in 2012. Banks reduced all types of sources received from foreign owners<sup>15</sup>, with loans received declining the most (HRK 3.8bn or 15.7%). The share of sources from majority foreign owners was thus reduced to 15.7%; a value lower than this was last recorded in 2007 (13.9%). Deleveraging in the domestic financial market (on the basis of deposits and loans received from financial institutions) stood at HRK 4.2bn or 11.4%.

Total deposits stood at HRK 282.8bn at the end of 2013, an increase of HRK 7.0bn or 2.5% (2.0% excluding the exchange rate effect). The slowdown trend of the growth of deposits, present since 2008 with the exception of 2012, when (due to strong deleveraging to parent banks) the annual fall in deposits of 2.0% was recorded. The growth rate of deposits in 2013 was the lowest in the last 16 years. It was mostly affected by the banks' deleveraging to domestic financial institutions already mentioned (especially on the basis of time deposits of credit institutions, insurance companies and pension funds) and the slowdown in the growth of household deposits.

At the end of 2013, household deposits stood at HRK 173.0bn. A steady, but slow upward trend was reflected in the lowest annual growth rate in the last four years, of 3.9%. Nevertheless, household deposits were still the most stable and the most significant source of bank financing with a share of 52.6% in total sources and of as much as 61.2% in total deposits. A continuous increase in the share of household savings in total deposits in the last few years was partly the result of the weakening of other sectors' deposits, primarily corporate deposits, followed by deposits from foreign and domestic financial institutions. The bulk of this increase occurred, as expected, in the second half of the year, which is usually connected with seasonal inflows from tourism. Almost 80% of the total amount of household deposits was accounted for by time deposits, with their largest share consisting of time deposits of more than three months to one and a half year (67.6%). Around 77.0% of the total amount of household deposits was denominated in a foreign currency, mostly in the euro (68.5%). No major changes in this prevailing currency structure were recorded in the last four years (in which such segmented data are available), except for a mild weakening of euro deposits in favour of deposits in kuna and other currencies.

Corporate deposits rose by HRK 3.2bn or 8.0% due to the positive developments in the second and

<sup>15</sup> Sources received from majority foreign owners include: received deposits, received loans, instruments with the characteristics of equity (issued subordinate and hybrid instruments) and issued securities purchased by majority foreign owners.

**TABLE 1.4 Structure of bank liabilities and capital, end of period, in million HRK and %**

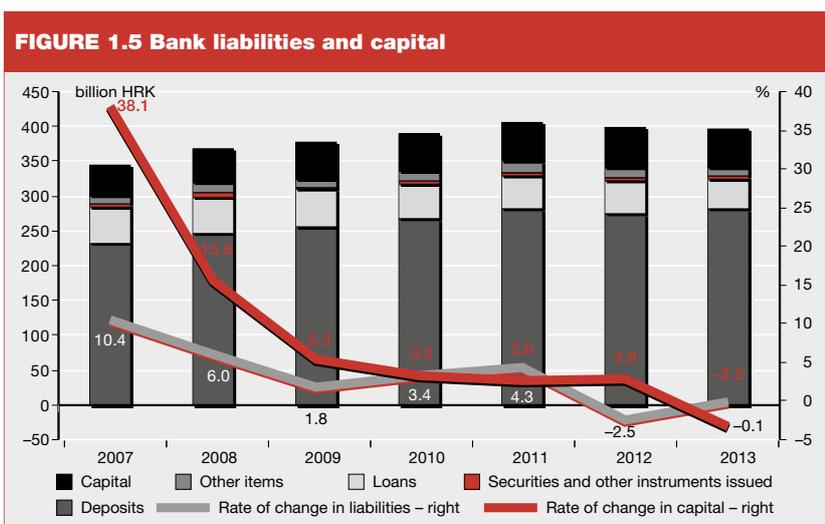
|   | Dec. 2011        |              | Dec. 2012        |              |             | Dec. 2013        |              |             |
|---|------------------|--------------|------------------|--------------|-------------|------------------|--------------|-------------|
|   | Amount           | Share        | Amount           | Share        | Change      | Amount           | Share        | Change      |
| Loans from financial institutions   | 17,320.7         | 4.3          | 16,802.9         | 4.2          | -3.0        | 15,146.0         | 3.8          | -9.9        |
| Short-term loans  | 5,383.5          | 1.3          | 3,273.9          | 0.8          | -39.2       | 2,124.8          | 0.5          | -35.1       |
| Long-term loans   | 11,937.2         | 2.9          | 13,529.0         | 3.4          | 13.3        | 13,021.2         | 3.3          | -3.8        |
| Deposits  | 281,286.7        | 69.1         | 275,844.0        | 69.0         | -1.9        | 282,805.6        | 71.1         | 2.5         |
| Transaction account deposits  | 44,901.6         | 11.0         | 47,466.3         | 11.9         | 5.7         | 54,245.1         | 13.6         | 14.3        |
| Savings deposits  | 21,074.5         | 5.2          | 21,229.8         | 5.3          | 0.7         | 21,785.7         | 5.5          | 2.6         |
| Time deposits   | 215,310.6        | 52.9         | 207,147.9        | 51.8         | -3.8        | 206,774.8        | 52.0         | -0.2        |
| Other loans   | 31,852.3         | 7.8          | 30,599.2         | 7.7          | -3.9        | 26,337.2         | 6.6          | -13.9       |
| Short-term loans  | 3,938.4          | 1.0          | 4,669.1          | 1.2          | 18.6        | 4,531.3          | 1.1          | -3.0        |
| Long-term loans   | 27,914.0         | 6.9          | 25,930.1         | 6.5          | -7.1        | 21,805.9         | 5.5          | -15.9       |
| Derivative financial liabilities and other financial liabilities held for trading | 1,383.7          | 0.3          | 1,752.3          | 0.4          | 26.6        | 1,878.1          | 0.5          | 7.2         |
| Debt securities issued  | 0.0              | 0.0          | 300.0            | 0.1          | -           | 299.9            | 0.1          | 0.0         |
| Short-term debt securities issued   | 0.0              | 0.0          | 0.0              | 0.0          | 0.0         | 0.0              | 0.0          | 0.0         |
| Long-term debt securities issued  | 0.0              | 0.0          | 300.0            | 0.1          | -           | 299.9            | 0.1          | 0.0         |
| Subordinated instruments issued   | 1,366.2          | 0.3          | 1,391.0          | 0.3          | 1.8         | 1,453.5          | 0.4          | 4.5         |
| Hybrid instruments issued   | 3,601.1          | 0.9          | 3,243.0          | 0.8          | -9.9        | 3,005.9          | 0.8          | -7.3        |
| Interest, fees and other liabilities <sup>a</sup>                                 | 14,387.4         | 3.5          | 12,611.7         | 3.2          | -12.3       | 11,415.1         | 2.9          | -9.5        |
| <b>TOTAL LIABILITIES</b>  | <b>351,198.2</b> | <b>86.3</b>  | <b>342,544.1</b> | <b>85.7</b>  | <b>-2.5</b> | <b>342,341.2</b> | <b>86.0</b>  | <b>-0.1</b> |
| Share capital   | 33,805.6         | 8.3          | 34,231.0         | 8.6          | 1.3         | 33,964.7         | 8.5          | -0.8        |
| Current year profit (loss)  | 3,804.4          | 0.9          | 2,687.6          | 0.7          | -29.4       | 508.3            | 0.1          | -81.1       |
| Retained earnings (loss)  | 13,705.2         | 3.4          | 15,706.9         | 3.9          | 14.6        | 16,315.3         | 4.1          | 3.9         |
| Legal reserves  | 1,058.6          | 0.3          | 1,081.1          | 0.3          | 2.1         | 1,108.6          | 0.3          | 2.5         |
| Reserves provided for by the articles of association and other capital reserves   | 3,643.6          | 0.9          | 3,292.4          | 0.8          | -9.6        | 3,035.4          | 0.8          | -7.8        |
| Revaluation reserves  | -188.0           | 0.0          | 427.0            | 0.1          | -           | 610.4            | 0.2          | 42.9        |
| Previous year profit (loss)   | -62.6            | 0.0          | -50.1            | 0.0          | -19.8       | -20.2            | 0.0          | -59.8       |
| <b>TOTAL CAPITAL</b>  | <b>55,766.8</b>  | <b>13.7</b>  | <b>57,375.7</b>  | <b>14.3</b>  | <b>2.9</b>  | <b>55,522.5</b>  | <b>14.0</b>  | <b>-3.2</b> |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>406,965.0</b> | <b>100.0</b> | <b>399,919.8</b> | <b>100.0</b> | <b>-1.7</b> | <b>397,863.7</b> | <b>100.0</b> | <b>-0.5</b> |

<sup>a</sup> As of October 2013, the amount of granted loans in assets is reduced by the amount of fees collected on loans (formerly recorded as deferred income in liabilities).

third quarter of 2013. It was the first positive change in these deposits in the last six years (except for 2010, when a mild positive change was mostly due to the movements in the kuna exchange rate). In addition to the increased revenues from tourism and the partially settled debt of the health care system, this might also have been the result of the tightened fiscal policy measures, since the bulk of the annual increase involved deposits on transaction accounts. Despite that, the share of corporate deposits in total deposits remained much below the values from pre-crisis years, i.e. at 15.2%. As for domestic deposits, only deposits of non-profit institutions recorded an increase (by 13.0%), but their share in total deposits remained relatively low (1.1%). Deposits of government units declined by 3.3% due to the fall in savings and time deposits of the central government.

At the end of 2013, the balance of loans received stood at HRK 41.5bn, a decrease of HRK 5.9bn or 12.5% from the end of 2012. It was their highest annual rate of decline in the last ten years. The change led to a fall in the share of loans received in total sources of financing, from 14.4% to 12.6%, and in total liabilities to only 10.4%. This was the result of bank deleveraging, with the repayment of loans received from majority foreign owners, which fell by 15.7%, having the largest impact. The next to follow by the amount of change were loans from domestic financial institutions (9.9%) due to the repayment of loans to other financial intermediaries and credit institutions.

In 2013, banks continued to reduce the amount of hybrid instruments issued, by 7.3%, and to increase the amount of subordinated instruments, by 4.5%. These changes had no significant influence



on their share in total sources, and it remained relatively low, on 1.2%. Since the end of 2012, a long-term kuna corporate bond has been included in the sources of bank financing, which, due to its negligible share (0.1%), had no impact on the diversification of bank sources at the aggregate level.

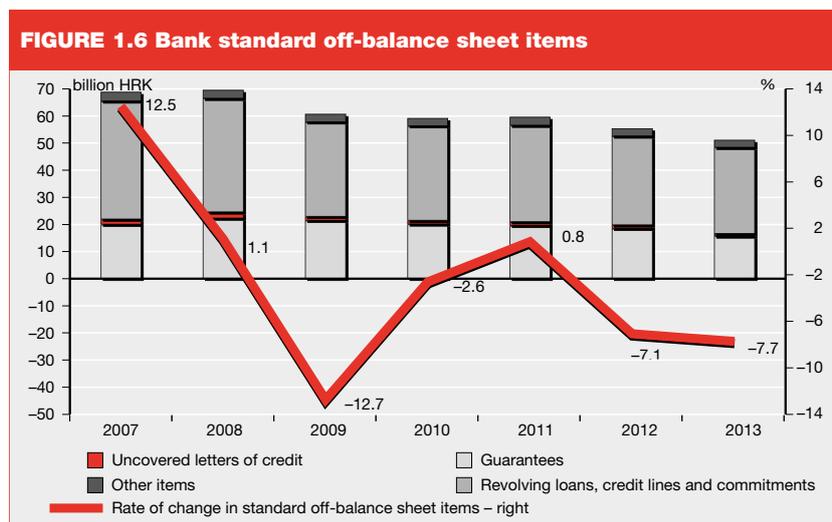
In addition to loans received, the following items had the most pronounced influence on the fall in total liabilities: interest rates, fees and other liabilities, which were 9.5% lower in 2013 than at the end of 2012. These developments mostly reflected the aforementioned methodological changes in the reporting of collected deferred interest income, which, up to October 2013, increased bank liabilities in banks' financial reports.

Total balance sheet capital of banks decreased in 2013 for the first time in the last 15 years, by HRK 1.9bn or 3.2%, standing at HRK 55.5bn at the end of the year. Nevertheless, the share of capital in banks' liabilities and capital remained relatively high, 14.0%. The decrease in capital was mainly affected by the current year profit, which was 81.1% lower than in 2012. An additional negative impact came from dividend payments, especially the portion paid from retained earnings from previous years, and the exit of one bank from the system. Four banks were recapitalised in 2013, but negative impacts of the simplified reduction in the share capital (aimed at covering losses from previous years) exceeded these positive developments. As a result, the share capital (even excluding the effect of the exit of one bank from the system) was ultimately slightly lower (by 0.1%) than at the end of 2012. In 2013, shareholders were paid HRK 2.3bn worth of dividends or almost 86% of the amount of retained earnings from 2012. The high percentage of dividend payments was, inter alia, the result of the use of retained earnings from previous years and capital reserves. Despite that, rising by 3.9%, retained earnings reached HRK 16.3bn, while legal reserves, reserves stipulated by the articles of association and other reserves, having declined by 1.0%, stood at HRK 4.8bn. That part of capital was still relatively unequally distributed within the system, because several banks' capital was heavily burdened by losses from previous years.

## Standard off-balance sheet items

Standard off-balance sheet items continued to decline for the fifth consecutive year, excluding 2011, when a modest growth rate was recorded (Figure 1.6). At the end of 2013, standard off-balance sheet items stood at HRK 51.2bn, down HRK 4.3bn or 7.7% from the end of the previous year. The standard off-balance sheet items to assets ratio continued to decrease, standing at 12.9% at the end of 2013, which is its record low since the end of 2003. Almost all standard off-balance sheet items reported a decrease at the annual level, the strongest fall being observed in issued guarantees, by HRK 2.8bn or 15.2% and revolving loans, by HRK 1.0bn or 10.7%. The strongest fall in relative terms was recorded in uncovered letters of credit, which were approximately one quarter lower.

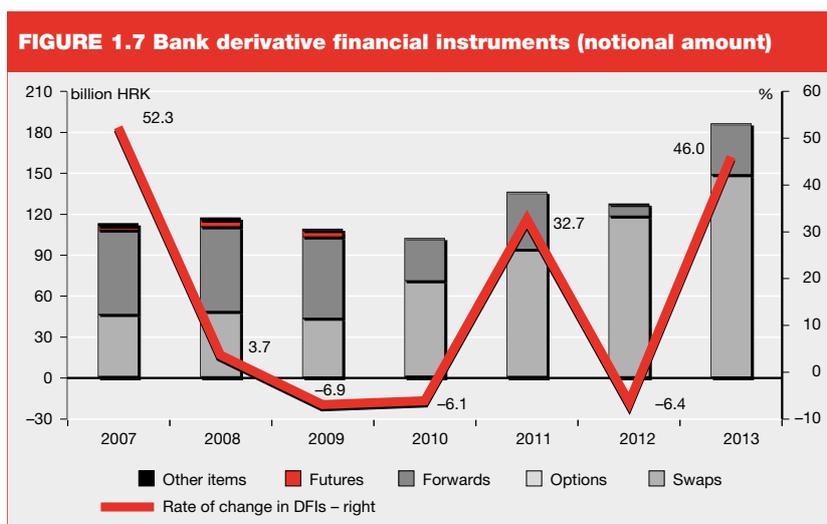
Credit lines and commitments additionally strengthened their share in the structure of standard off-balance sheet items, by 3.6 percentage points, reaching 45.6% of all standard off-balance sheet items at the end of the year. Concurrently, the share of guarantees declined by 2.7 percentage points, to 30.5% of standard off-balance sheet items. Revolving loans came next with the share of 16.5%, while the remaining items accounted for 7.4% of the total off-balance sheet items.



## Derivative financial instruments

The notional amount of derivative financial instruments rose by HRK 58.8bn or 46.0% in 2013, thus reaching HRK 186.6bn, the highest recorded amount so far. Such a strong growth and a concurrent decrease in total bank assets resulted in an increase in their ratio, from 32.0% at end-2012 to 46.9% at end-2013. This ratio was higher than the average for the system in only four banks and most of the banks still relatively rarely used derivative financial instruments in their operations or did not use them at all. A large volume of operations with derivative financial instruments is common for banks which lead in terms of the amount of assets, with two of them having the greatest impact on total developments in 2013 as well.

The increase in agreements with foreign banks had the greatest impact on the increase in derivative financial instruments relative to 2012. The amount of instruments contracted with the central



government, domestic insurance companies and pension funds also went up considerably, as did the amount of instruments contracted with domestic banks. An almost equal part of nominal growth was attributed to forwards, which rose by 344.9%, and swaps, which rose by 26.0%. Amounts of all other derivative instruments decreased from 2012, which resulted in a further decline in their already low share in the structure of total derivative instruments.

The bulk of the increase in notional amount of derivative financial instruments involved instruments with the exchange rate as the underlying variable (60.6%). A slightly slower growth was recorded in instruments with the interest rate as the underlying variable (38.9%) and instruments with both the exchange and the interest rate as the underlying variable (28.0%).

A particularly sharp relative growth in forwards affected the rise in the share of these instruments in the structure of total derivative financial instruments, from 6.7% at the end of 2012 to 20.3% at the end of 2013. Swap agreements still accounted for the largest share (79.4%), despite a fall by 12.7 percentage points from the end of 2012, due to their relatively slow growth as compared to forwards. Options, futures and other derivatives accounted for the remaining 0.3% of derivative financial instruments at the end of 2013.

At the end of 2013, almost all derivative financial instruments were distributed in the held-for-trading portfolio (98.3%), so the bulk of the increase in derivative instruments involved instruments from this portfolio. Although banks used most of these instruments to hedge against risks, they did not report them as such, which could be attributed to the complex hedge accounting rules that would then have to be applied. This partly hampers the analysis and interpretation of banks' data on derivatives and the related financial performance. Only 1.5% of the total derivative financial instruments were reported as hedging instruments and the remaining part, 0.2%, as embedded derivatives.

In the structure of derivative financial instruments observed by the type of the underlying variable, the largest group of instruments were still those with exchange rate as the underlying variable, which accounted for 53.7% of total contracted derivative financial instruments at the end of 2013. Instruments with both exchange and interest rates as the underlying variable followed with a share of 27.9% and instruments with the interest rate as the underlying variable accounted for 18.4%.

## 1.2.3 Earnings

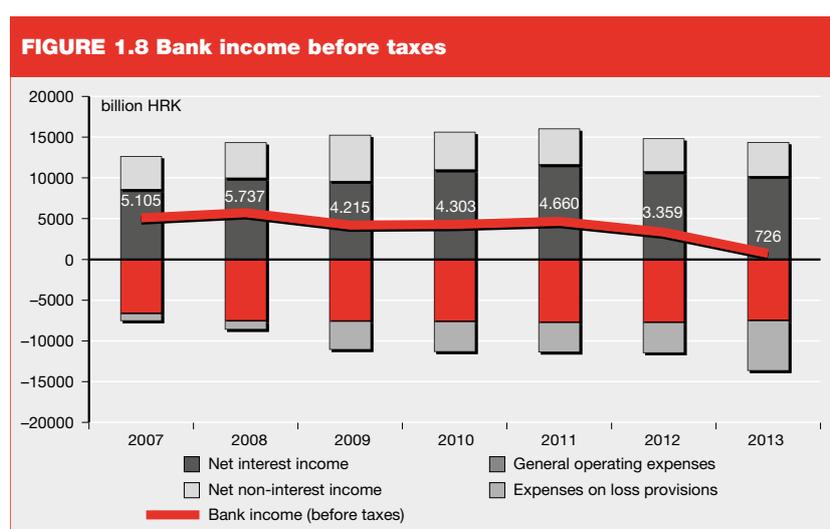
### Income statement

In 2013, bank profits and profitability decreased sharply, primarily under the influence of the rules on the classification of placements and the announcement of the asset quality review of European banks. Under the influence of the regulatory changes and the preparation of foreign parent banks for the mentioned practice, additional losses in loan portfolios were identified, so the expenses on loss provisions increased sharply and burdened the business performance. Indicators of return fell to their lowest level since the crisis of 1998, and a full half of banks operated with losses.

If the extraordinary effects of regulatory changes and the related increase in expenses on loss provisions are excluded, the biggest change in income statement of banks was seen in interest income. It fell considerably, primarily due to the increased difficulties in the collection of loans. The decline in interest income was partly offset by banks' savings on expenses, primarily by deleveraging on the financial markets and by reducing general operating expenses still further. Net operating income thus dropped quite mildly, and its level was still very good.

In 2013, banks reported HRK 726.1m of profit (from continuing operations, before taxes), a decrease of as much as HRK 2.6bn or 78.4% from 2012 (Table 1.5). Expenses on value adjustments and provisions were HRK 2.4bn or 62.8% higher in 2013, and almost 60% of this growth was the result of the regulatory changes from October 2013, i.e. the application of stricter rules on the classification of placements, the effect of which was estimated to almost HRK 1.4bn<sup>16</sup>.

Changes in the rules on the classification of placements were primarily aimed at identifying the increased risks due to the long periods of collection and uncertainty regarding collection amounts. This was the result of long legal procedures and low liquidity in the real estate market and thus of banks' reluctance to take steps towards collection from collateral and increased activities in placement



<sup>16</sup> According to the quantitative impact study of the application of the Draft decision on amendments to the Decision on the classification of placements and off-balance sheet liabilities of credit institutions

**TABLE 1.5 Bank income statement, in million HRK and %**

|   | Jan. – Dec. 2012 | Jan. – Dec. 2013 | Change |
|---|------------------|------------------|--------|
| <b>CONTINUING OPERATIONS</b>                              |                  |                  |        |
| Interest income   | 21,419.0         | 19,798.0         | -7.6   |
| Interest expenses   | 10,689.1         | 9,642.5          | -9.8   |
| Net interest income                                       | 10,729.9         | 10,155.5         | -5.4   |
| Income from fees and commissions                          | 4,161.1          | 4,274.9          | 2.7    |
| Expenses on fees and commissions                          | 1,320.3          | 1,321.4          | 0.1    |
| Net income from fees and commissions                      | 2,840.8          | 2,953.5          | 4.0    |
| Income from equity investments                            | 308.4            | 362.1            | 17.4   |
| Gains (losses)  | 1,142.3          | 1,230.0          | 7.7    |
| Other operating income                                    | 467.3            | 422.6            | -9.6   |
| Other operating expenses                                  | 637.8            | 731.9            | 14.8   |
| Net other non-interest income                             | 1,280.2          | 1,282.7          | 0.2    |
| Total operating income                                    | 14,850.9         | 14,391.7         | -3.1   |
| General administrative expenses and depreciation          | 7,698.4          | 7,489.6          | -2.7   |
| Net operating income before loss provisions               | 7,152.5          | 6,902.2          | -3.5   |
| Expenses on value adjustments and provisions              | 3,793.9          | 6,176.1          | 62.8   |
| Other gains (losses)                                      | 0.0              | 0.0              | 0.0    |
| Profit (loss) from continuing operations, before taxes    | 3,358.5          | 726.1            | -78.4  |
| Income tax on continuing operations                       | 670.6            | 221.2            | -67.0  |
| Profit (loss) from continuing operations, after taxes     | 2,687.9          | 504.9            | -81.2  |
| <b>DISCONTINUED OPERATIONS</b>                            |                  |                  |        |
| Profit (loss) from discontinued operations, after taxes   | -0.4             | 3.4              | -      |
| Current year profit (loss)                                | 2,687.6          | 508.3            | -81.1  |
| Note: Number of banks operating with losses, before taxes | 14               | 15               | 7.1    |

restructuring. The regulatory changes stimulated a more active assessment of collateral value (by introducing minimum impairment factors of the market price and collection period) and the gradual increase in value adjustments, depending on the time that elapsed since a debtor's delinquency in repayment. The effect of these measures was seen at the end of 2013 in a noticeable growth in the coverage of B and C category loans<sup>17</sup> by value adjustments.

In addition to the effects of the regulatory changes, the growth in expenses on loss provisions and the coverage of B and C category loans was also brought about by the announced asset quality review of European banks and the ageing of the non-performing portfolio. The asset quality review will be carried out in 2014, based on the data on assets as at 31 December 2013, by competent authorities of member states and according to ECB methodology and EBA recommendations. In order to ensure consistent review results, at the end of 2013 foreign owners insisted on stricter classification of assets and increased value adjustments even more than the regulations on the classification required. The upward trend in the average amount of loss, present since 2011, continued into 2013, due to the ageing of the non-performing portfolio and exposure migration to riskier categories.

In 2013, banks' operating income fell by HRK 459.2m or 3.1% due to the decline in net interest income. The remaining components of operating income, net income from fees and commissions and

17 Placements and off-balance sheet liabilities exposed to credit risk are classified into risk categories A, B and C. Fully recoverable placements and off-balance sheet liabilities are classified into risk category A, partly recoverable placements and off-balance sheet liabilities into risk category B (with subcategories B-1, B-2 and B-3) and fully irrecoverable placements and off-balance sheet liabilities into risk category C.

net other non-interest income, recorded slight positive changes, but due to their small share, their effect on the total result was weak. Although reduced, the share of net interest income in operating income maintained a high value. It stood at 70.6% (Figure 1.9) and it reflected the share of traditional banking activities, i.e. deposit and lending activities.

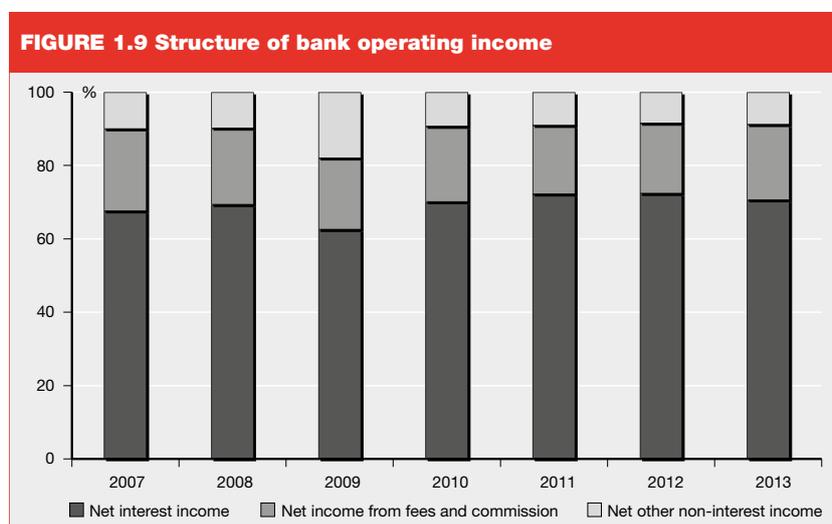
Interest income declined by HRK 1.6bn or 7.6% in 2013, as a result of the worsened recoverability of placements on the back of weak growth in credit exposure and downward trend in interest rates. Furthermore, the strengthening trend in the share of low-risk and less generous loans, such as loans to government units and major clients, continued into 2013. This was partly the result of the increased caution of banks and partly of the suppressed demand of the private sector, especially the households. As a result of savings on interest expenses, net interest income fell by HRK 574.4m or 5.4%.

With a fall of HRK 1.6bn or 9.1%, interest income from loans had the key impact on the fall in interest income. Interest income from all the remaining items together remained almost unchanged. The discounting of bills of exchange increased sharply, a crucial effect of this rise being seen in only a few clients, and interest income on this basis rose strongly. On the other hand, interest income from debt securities decreased, especially in the government units sector, where income from all forms of investments declined. The most pronounced decline was recorded in interest income from bonds, followed by interest income from T-bills, as a result of the fall in yields in 2013.

The drop in interest income from loans was recorded in all sectors but the key effect was exerted by the fall in the corporate sector (HRK 1.2bn or 19.8%). This fall was much sharper than in 2012, mainly due to pronounced dynamics of growth in loans with collection difficulties. The amount of loans bearing interest income (risk category A loans) decreased, due to the effects of reclassification into B and C risk categories (which, as a rule, bear no interest income) and weak new lending activity. Interest income from loans for working capital decreased the most, followed by interest income from loans for investments. These impacts were additionally strengthened by movements in interest rates and benchmark interest rates. In the corporate sector, slightly more than two thirds of the total amount of loans were made at variable interest rates, mostly pegged to benchmark rates such as EURIBOR, which continued to trend downward in 2013. Given the considerable growth in loans, favourable borrowing led to lower interest income from loans, both in the government units sector and the sub-sector of public enterprises. The fall was mild in government units (2.0%) and much more pronounced in public enterprises (20.8%), which was probably aided by the changes in the structure of the public enterprise credit portfolio, such as the rise in the share of syndicated loans which traditionally bear more favourable interest rates.

The decline in interest income from loans in the household sector stood at HRK 295.9m (3.1%) and was less pronounced than in the previous year, when the fall was affected both by legal restrictions on contractual interest rates (notably on current account overdraft facilities) and by home loans granted under the programme of subsidies and government guarantees for home loans (at more favourable interest rates). As in 2012, interest income from car loans decreased the most in the household sector in 2013, by as much as 32.5%, due to the continuation of the several-year strong downward trend in car loans. The second sharpest decline was recorded in interest income from home loans, which was 2.8% lower, while the impact of weak lending activity was still stronger than the impact of the growth in loans with collection difficulties. The increase in home loans of B and C risk categories was more pronounced in 2013 than in 2012, notably in euro-indexed loans, while citizens' interest in the programmes of subsidised home financing (POS +) was weak. The decline in interest income was

also seen in most of the remaining types of household loans. A noticeable increase in interest income was seen only in general-purpose cash loans, which went up by 2.2% in 2013 but in real terms was also weak (0.6%).



Banks managed to compensate for the bulk of the fall in interest income by reducing the interest expenses. They fell by HRK 1.0bn or 9.8%, primarily due to deleveraging in the financial market and the decrease in interest rates on deposits. As a result of good liquidity reserves and weak lending activity, banks were able significantly to reduce sources from domestic and foreign financial institutions as well as interest rates on deposits, especially on household time deposits. Foreign sources, mainly from parent banks, were substituted for domestic, mostly household and corporate deposits. The share of the cheapest form within the structure of deposits, transaction account deposits, recorded an increase. Interest expenses decreased the most in the non-resident sector, due to the fall in interest expenses of foreign financial institutions by HRK 719.1m or 23.7%. An almost equal rate of decline was recorded in the interest expenses of domestic financial institutions (HRK 220.1m or 22.2%), while in the household sector, the fall in interest expenses on deposits stood at HRK 163.0m or 3.3%. The effect of the decrease in interest expenses of household time deposits was dominant (3.3%), despite their increase of 2.9% in 2013.

In 2014, banks managed considerably to increase net income from fees and commissions. It went up by HRK 112.7m or 4.0%, with a key influence of the rise in income from two major components – earnings associated with payment operations and with credit cards. Income from fees and commissions for payment operations rose by 3.0%, due to the strong growth in the household and government units sectors, maintaining the highest share in the structure of total income from fees and commissions (40.2%). Income from fees and commissions associated with credit cards rose by 5.2%, reaching the share of 20.4%. Income associated with contracts concluded with insurance, factoring and leasing companies also grew at high rates, but its share in total income was still low. Income from fees and commissions for issued letters of credit and guarantees continued to trend downward (9.1%), mainly due to the decrease in the corporate sector. A decline was also observed in income from fees and commissions for keeping current and giro accounts (4.1%), a key influence coming from a fall in the household sector. After the income from payment operations and credit cards, this

income was the most important component of total income from fees and commissions, with a share of 7.4%.

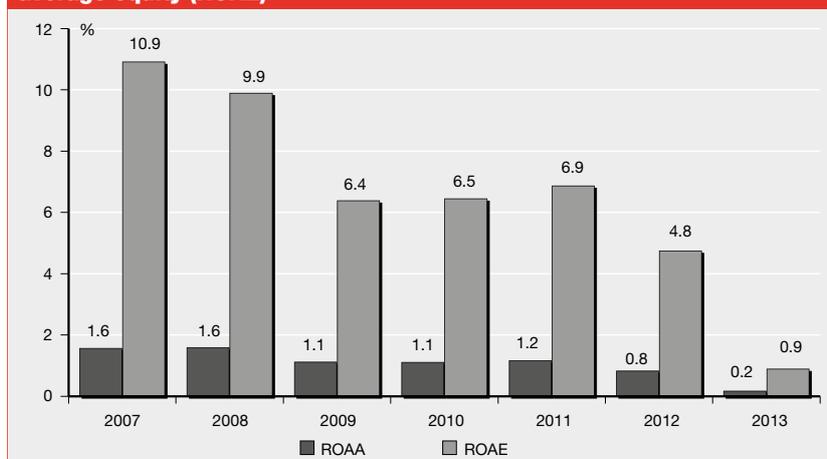
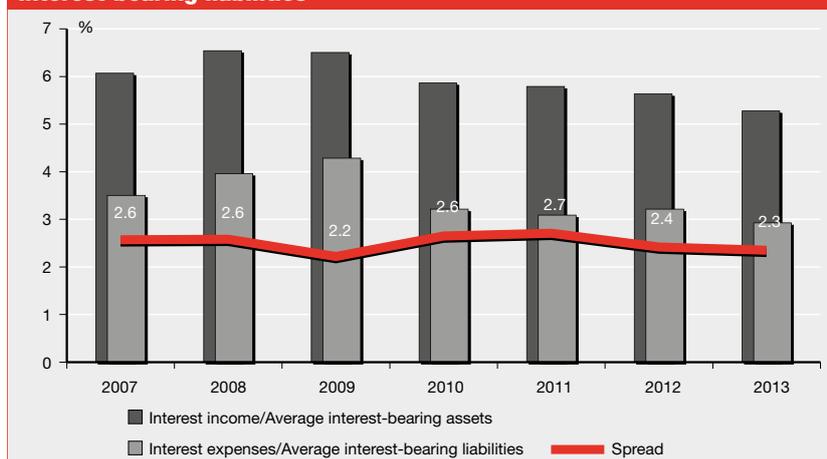
Net other non-interest income increased only slightly, due to the netting of effects of developments in various forms of this income. Operating expenses (such as deposit insurance premiums) went up and profit from trading, especially derivatives and currency trading, decreased. By contrast, profits from exchange differences and income from equity investments increased (due to the sale of an investment company in one bank).

Banks managed to reduce general administrative expenses and depreciation in 2013, by HRK 208.9m or 2.7%. The largest decrease was observed in other, unspecified expenses (by HRK 116.8m) and depreciation of property, plant and equipment. Employee expenses followed with a decrease of HRK 40.8m or 1.1%. In 2013, the number of employees fell by 657 or 3.0%, which was slightly more pronounced than in 2012, mainly due to changes in a few banks and the exit of one bank from the system. However, a relatively large number of banks (12) increased their staff, with the increase in two banks reflecting strategies of new owners. Similar movements were recorded in the number of operating units, which decreased by 34 or 2.7% in 2013 from 2012. The number of operating units thus declined for the fourth consecutive year and the fall in that period cumulatively stood at 77 units or 5.9%.

Better management of expenses, especially interest expenses, significantly softened the impacts of unfavourable movements in interest income, i.e. the fall in interest income from loans. Net operating income before loss provisions thus stood at HRK 6.9bn in 2013 and the rate of its decrease was relatively mild (3.5%) and considerably weaker than in 2012. While the system as a whole maintained a very good level of operating profitability, ten banks reported negative net operating income before loss provisions, i.e. their level of net income was insufficient to cover the general operating expenses. In addition, expenses on value adjustments and provisions increased sharply. Value adjustments and provisions for identified losses on exposures classified into risk categories B and C rose by HRK 1.8bn or 47.5% and other forms of value adjustments and provisions also showed negative trends (with the exception of lower expenses on value adjustments of available-for-sale assets). Income from cancelled value adjustments for risk category A, generated by the decrease in the exposure of this risk category, was lower than in the previous year, while expenses associated with various provisions increased significantly, mainly expenses on litigation provisions, followed by compensations to employees. Total expenses on loss provisions thus rose by HRK 2.3bn, reaching HRK 6.1bn. Six banks reported lower loss provisions than in 2012, but in the remaining banks they rose at high rates, reaching an average growth rate of 62.8%. Fifteen banks (half of the total number of banks) reported losses (before taxes) in the total amount of HRK 1.2bn; these banks accounted for 14.0% of total assets of all banks.

## Indicators of returns

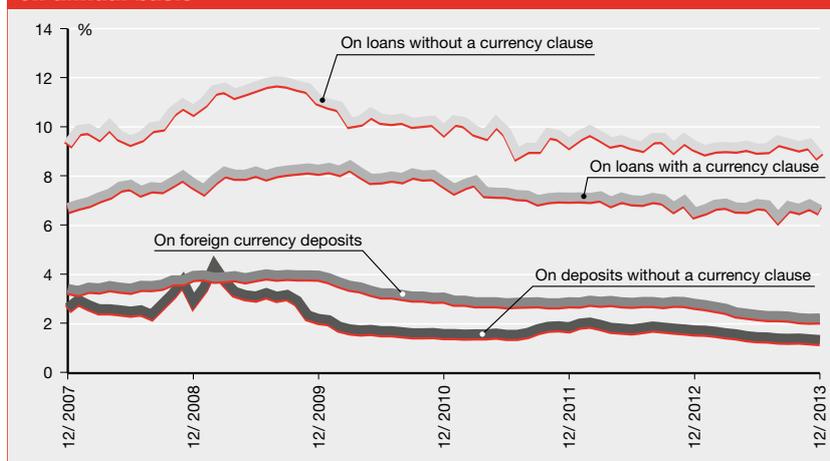
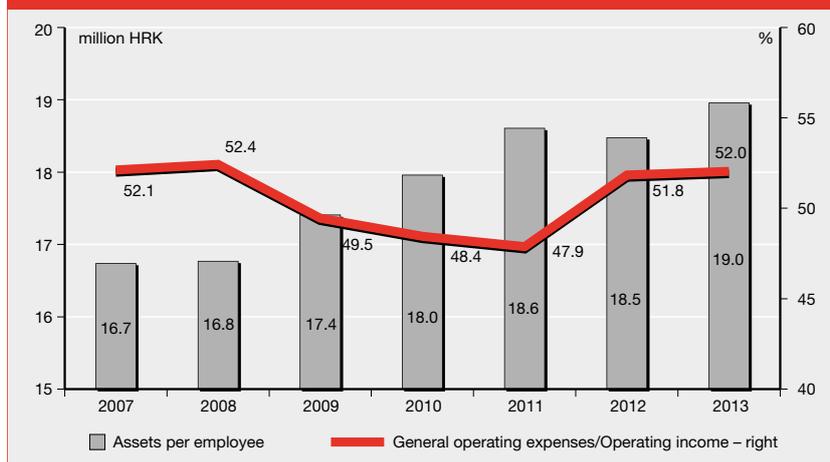
Following their two-year slight recovery, return indicators fell in 2012 and even more sharply in 2013. They dropped to their historic lows since the crisis 1998, when losses were recorded at the banking system level. The return on average assets (ROAA) thus stood at 0.2%, and the return on average equity (ROAE) stood at 0.9% (Figure 1.10). The decline in profitability in 2013 was primarily

**FIGURE 1.10 Bank return on average assets (ROAA) and return on average equity (ROAE)****FIGURE 1.11 Income from interest-bearing assets and expenses on interest-bearing liabilities**

the result of the growth in risk costs, followed by the decline in net interest margin<sup>18</sup>, from 2.7% to 2.5%. Other margins remained unchanged, maintaining bank operating profitability at a very good level. Net operating income before loss provisions to average assets ratio stood at 1.7% (1.8% at the end of 2012) and risk costs led to ROAA falling to a mere 0.2%.

In 2010 and 2011, banks managed to offset the growth in expenses on loss provisions and increase return indicators by widening the interest spread (Figure 1.11), notably by reducing interest expenses, and through firm control of general operating expenses. However, in 2012 return indicators fell considerably, under the key influence of the fall in average interest income. The fall was due to the rise in the significance of less risky and less generous loans (affected also by various kinds of incentives) and movements in interest rates (including the cut in the highest permitted interest rates). Such developments continued into 2013 and the downward trend in average interest income was even more prominent.

<sup>18</sup> The net interest income-to-average assets ratio.

**FIGURE 1.12 Weighted averages of bank monthly interest rates, on annual basis****FIGURE 1.13 Bank cost efficiency**

In 2013, banks failed to improve cost-to-income ratio despite their efforts to reduce general operating expenses (general administrative expenses and depreciation). This ratio slightly worsened due to the decline in operating income. The indicator rose from 51.8% in 2012 to 52.0% in 2013 (Figure 1.13), but it remained at a relatively good level. However, a large number of banks were heavily burdened by general operating expenses, especially smaller institutions.

Since 2009, net operating income has been heavily burdened by value adjustment and loss provision expenses, which have been the main cause of profitability being much lower than in the pre-crisis period. The ratio between loss provision costs and net operating income increased sharply, from 53.0% in 2012 to as much as 89.5% in 2013. Apart from the effects of new classification rules, this was also due to migration to riskier categories, or the growth of losses on exposures previously identified as partly irrecoverable. For instance, placements and off-balance sheet liabilities classified into risk sub-category B-3, where the loss or value adjustment amounted more than 70% and less than 100% of the nominal book value of exposure, rose by as much as 52.8% in 2013. Due to the ageing of the non-performing portfolio, expenses on value adjustments and loss provisions will continue to burden bank business performance heavily in the following years.

## 1.2.4 Credit risk

### Placements and assumed off-balance sheet liabilities

The continuation of unfavourable developments in the domestic economy in 2013, sustained risk aversion and deleveraging of the leading sectors resulted in a decrease in total placements and assumed off-balance sheet liabilities exposed to credit risk<sup>19</sup> and subject to classification into risk categories in accordance with the rules governing classification. At the end of 2013, HRK 417.8bn worth of placements and off-balance sheet items of banks were exposed to credit risk, which was a decrease of HRK 4.1bn (1.0%) from the end of 2012. All major placement components declined, except for loans granted, growth in which was very mild and directed towards less risky sectors. Assumed off-balance sheet liabilities decreased the most in 2013, followed by deposits made and investments in securities. The only type of placements that increased relative to 2012 were financial assets held to maturity, thanks to greater bank investments in non-resident bills of exchange classified in that portfolio.

The quality of total placements and assumed off-balance sheet liabilities continued to deteriorate, as a result of the increase in partly recoverable and fully irrecoverable claims. The key influence on such developments came from a further rise in losses in banks' loan portfolios and weak growth in new loans, which led to an increase in the share of partly recoverable and fully irrecoverable placements and off-balance sheet liabilities in total, from 10.2% at the end of 2012 to 11.6% at the end of 2013. The deterioration in the exposure quality led to an increase in loan portfolio losses, and their share in total credit risk exposure (the total value adjustments and provisions to total placements and assumed off-balance sheet liabilities ratio) trended up for the fifth consecutive year, reaching 6.3% at the end of 2013.

Banks continue to be very cautious in risk assumption, which, accompanied by weak economic activity, resulted in a mild growth of loans, of only 1.0%. A greater propensity for less risky placements can be seen from the growth of placements to government units and public enterprises, particularly

**TABLE 1.6 Classification of bank placements and assumed off-balance sheet liabilities by risk categories, end of period, in million HRK and %**

| Risk category | Dec. 2011  |                                  |          | Dec. 2012  |                                  |          | Dec. 2013  |                                  |          |
|---------------|--|----------------------------------|----------|--|----------------------------------|----------|--|----------------------------------|----------|
|               | Placements and assumed off-balance sheet liabilities | Value adjustments and provisions | Coverage | Placements and assumed off-balance sheet liabilities | Value adjustments and provisions | Coverage | Placements and assumed off-balance sheet liabilities | Value adjustments and provisions | Coverage |
| A             | 398,369.0  | 3,600.3                          | 0.9      | 378,979.1  | 3,418.1                          | 0.9      | 369,289.2  | 3,326.4                          | 0.9      |
| B-1           | 16,731.9   | 2,341.9                          | 14.0     | 18,812.4   | 2,608.7                          | 13.9     | 19,330.6   | 3,055.0                          | 15.8     |
| B-2           | 13,909.9   | 6,173.1                          | 44.4     | 13,703.7   | 6,346.6                          | 46.3     | 15,913.8   | 7,500.3                          | 47.1     |
| B-3           | 1,854.0  | 1,486.9                          | 80.2     | 2,839.8  | 2,290.3                          | 80.6     | 4,339.3  | 3,547.4                          | 81.8     |
| C             | 6,852.2  | 6,852.2                          | 100.0    | 7,630.9  | 7,629.7                          | 100.0    | 8,960.7  | 8,941.4                          | 99.8     |
| Total         | 437,716.9  | 20,454.4                         | 4.7      | 421,965.9  | 22,293.4                         | 5.3      | 417,833.7  | 26,370.4                         | 6.3      |

<sup>19</sup> Total bank exposure to credit risk comprises placements (balance sheet items) and assumed off-balance sheet liabilities. The placements are divided into a loan and receivables portfolio and a portfolio of held-to-maturity financial assets, with the receivables on interest and fees being shown under a separate item (receivables based on income). The portfolios of financial assets comprise various instruments such as loans, deposits, bonds and T-bills, and assumed off-balance sheet liabilities comprise guarantees, credit lines, etc.

from the growth of loans to these segments. Total credit risk exposure to government units and public enterprises together reached 18.0% of total placements and off-balance sheet liabilities of banks (it stood at 17.3% at the end of 2012). Almost all other sectors deleveraged at the same time.

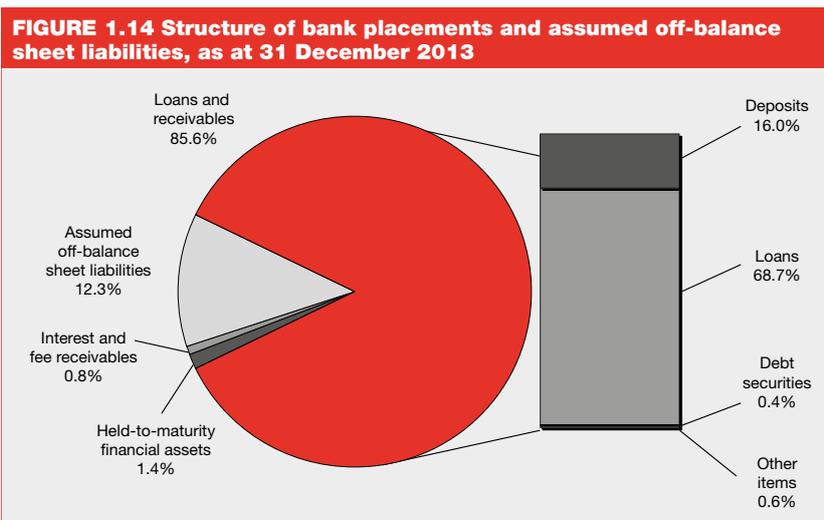
The total change in items exposed to credit risk relative to 2012 was largely affected by the HRK 4.3bn or 7.7% decline in assumed off-balance sheet liabilities to clients. Observing the distribution of liabilities by sectors, as in the case of loans, it is evident that banks increased their exposure to government units, while the amount of assumed liabilities to almost all other sectors decreased. Due to the smaller amount of issued guarantees and revolving loans, the decline in assumed liabilities to corporates (HRK 4.9bn or 14.9%) had the greatest influence on the total decrease in off-balance sheet liabilities. A smaller impact on total developments in off-balance sheet liabilities came from the decrease in assumed liabilities to households (0.7%) and financial institutions (15.8%). Banks increased the exposure arising from assumed liabilities to government units by HRK 654.5m or 76.3%, mostly on the basis of credit lines and commitments. In addition, the exposure to non-residents also went up (22.6%), which had no major impact on total developments in assumed liabilities due to the small significance of that sector.

The next important impact on the change in total placements relative to the end of 2012 came from the decline in deposits made, by HRK 1.8bn or 2.6%. The bulk of the total decrease in deposits related to deposits with foreign financial institutions, mainly with foreign banks other than parent banks, and a significant decrease was also recorded in deposits with domestic credit institutions. Despite the fall in deposits abroad, banks maintained a good coverage of foreign currency liabilities by foreign currency claims (20.0%) at the end of 2013. The fall in bank debt securities distributed in the loans and receivables portfolio, by HRK 1.4bn (45.6%), also affected the movements in total placements at the end of 2013, and it involved a fall in investments in bonds held in that portfolio. The already low share of debt securities in the structure of loans and receivables portfolio thus additionally decreased, to only 0.5% of the amount of that portfolio at the end of 2013.

By contrast, securities in the portfolio of financial assets held to maturity increased from 2012, due to considerably higher investments of banks in residents' bills of exchange (HRK 810.8m or 30.7%). These investments stood at almost HRK 3.5bn at the end of 2013, and were the most important form of assets that banks intend to hold to maturity, with the share of 60.2% in the total portfolio.

Such movements in certain types of placements and assumed off-balance sheet liabilities slightly affected the changes in the structure of items exposed to credit risk. The share of the major component, loans granted, additionally rose from the end of 2012, standing at 68.7%. The second major source of credit risk for banks was still deposits made, with the share of 16.0% in total placements and assumed off-balance sheet liabilities, which was slightly less than at the end of 2012. A decline in the share of almost one percentage point was recorded in assumed off-balance sheet liabilities, which accounted for 12.3% of claims exposed to credit risk at the end of 2013.

Bank claims not fully recoverable increased from 2012 by HRK 5.6bn or 12.9%, thus reversing the slowdown trend in their growth present in the last three years. It should also be noted that the growth rate of placements and assumed off-balance sheet liabilities classified into risk categories B and C was affected by the sale of a portion of claims, excluding which their growth rate would exceed 16.0%. By contrast to the increase in non-performing claims, claims assessed by banks as those of the highest quality, i.e. risk category A claims, decreased by HRK 9.7bn or 2.0%. This decrease was due to the



fall in assumed liabilities and lower bank placements in deposits, and the concurrent deleveraging of bank clients and the ageing and deterioration of the existing loan portfolio. The described opposite trends in risk categories relative to 2012 resulted in a decrease in the share of placements and assumed off-balance sheet liabilities classified into risk category A in total placements and assumed off-balance sheet liabilities, to 88.4%. The share of partly recoverable placements and assumed off-balance sheet liabilities and fully irrecoverable placements and assumed off-balance sheet liabilities went up to 11.6% or by 1.4 percentage points. In the last five years marked by the economic crisis and low lending activity, the share of non-performing claims in total claims increased more than three times.

The total loss in portfolios exposed to credit risk reached 6.3% of placements and assumed off-balance sheet liabilities at the end of 2013. The upward trend in the ratio of total value adjustments and provisions to total placements and assumed off-balance sheet liabilities has been present for five consecutive years and it strengthened further in 2013, due to the application of tightened rules on the classification of placements and the announcement of the asset quality review of European banks. The growth in losses driven by difficulties in the collection of claims, the ageing of a portion of the portfolio and the changes in rules on the classification of placements, notably placements covered by eligible instruments of collateral with a long period of collection, resulted in a 22.1% higher amount of value adjustments of placements and off-balance sheet liabilities classified into risk categories B and C. As a result, the average loss on exposures classified into risk categories B and C trended up and the coverage of these exposures by value adjustments and provisions rose to 47.5%. Due to a decline in category A claims, value adjustments and collectively assessed provisions decreased, but the coverage of risk category A remained at the usual level of 0.9%.

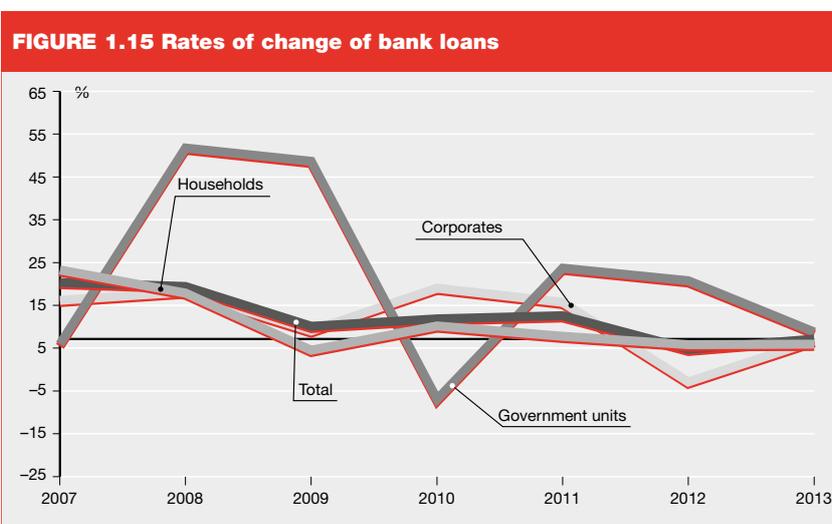
Difficulties in the collection of claims were also seen in further growth in due but unpaid receivables. Those receivables rose by HRK 3.3bn (11.2%) from 2012 and deteriorated ageing structure of due receivables indicated that slow collection processes were still present. The total growth in due placements was attributed to receivables that are more than one year overdue, especially those that are three to five years overdue. Out of a total of HRK 32.4bn of due loan receivables, as much as HRK 21.8bn or 67.2% was overdue more than one year and almost one third of that amount was overdue more than three years. Loans for working capital were the greatest source of growth in due receivables in 2013.

## Loans

Relative to the end of 2012, banks increased the amount of loans granted (distributed in the loans and receivables portfolio, in gross amount) by HRK 3.0bn or 1.0% and they stood at HRK 286.9bn at the end of 2013. The annual growth rate was affected by the exchange rate changes, especially changes in the exchange rate of the kuna against the euro. Excluding their effect, the effective growth rate of loans stood at 0.3%.

In 2013, the loan portfolio was under the influence of extraordinary factors that strongly contributed to the changes in its amount and quality and the structure broken down by institutional sectors. The first influence involved the methodological changes in the reporting of collected deferred interest income, stemming from the adjustment of the CNB's reporting system to the approach in IAS 39. The changes resulted in the reduction of loan principal by fees collected in the amount of almost HRK 1.3bn. The second influence involved the sale of claims. As at the end of the previous year, one bank sold a portion of B and C category claims in the amount of HRK 1.7bn (gross) at end-2013, with the corporate sector accounting for the largest share of the claims sold. The third influence was associated with the exit of one bank from the system in 2013; at the end of 2012 it had slightly less than HRK 1.3bn worth of loans. All these changes reduced the amount of loans by HRK 4.2bn, and if their effect was excluded, the growth of loans granted would stand at HRK 7.1bn or 2.5% in 2013.

The mentioned changes affected movements in the amount of loans in certain institutional sectors, especially corporates and, to a lesser extent, in households. By contrast to the stagnation of gross corporate loans, excluding the mentioned effects, a slight growth in loans to that sector (by around 2.7%) could be seen in 2013. Households continued to deleverage, which was additionally spurred by the mentioned effects in 2013, excluding which the decline in loans to that sector would have been weaker and stood at around HRK 1.6bn or 1.3% relative to 2012. A relatively high rate of decline relative to 2012 was recorded in loans to financial institutions (8.3%). Loans to government units increased significantly from 2012 (HRK 5.7bn or 15.2%), which, accompanied by the rise in loans to public enterprises, indicates greater propensity for less risky placements. A relatively large increase in loans to non-residents (HRK 0.7bn or 33.3%) had no major impact on the total developments in gross loans due to the small significance of that sector in the structure of gross loans.



Banks' prevailing focus on lending to government units in 2013 resulted in the increase in the share of that sector in the structure of loans granted, to 15.1% of loans. In the last five years marked by the economic crisis, this share was on an upward trend, rising by almost seven percentage points from 2008. The amount of loans to government units almost doubled in that period, to HRK 43.5bn at the end of 2013. In addition to increased lending, the reported increase was also affected by the changes in sectoral classification, i.e. the adoption of the European System of Accounts 1995 (ESA 95) in 2010 and the transfer of shipyards' debts to the public debt of the RC in 2012. The opposite trend was present in the share of household loans in total loans, which fell by almost seven percentage points in the same five-year period, to 43.1% of total loans at the end of 2013, due to the continuous deleveraging of that sector. The share of corporate loans did not change significantly in that period, despite the effects of the transfer of shipyards' debts and the sale of loans, and it stood at 37.6% of total loans at the end of 2013. The share of the remaining two sectors (financial institutions and non-residents) in total loans stood at 4.1% at the end of 2013.

Loan quality indicators continued to deteriorate in 2013 and the share of B and C risk category loans in total loans rose from 13.9% at the end of 2012 to 15.7% at the end of 2013. Excluding the effect of the sale of claims in 2013 and other mentioned extraordinary changes, that share would be much higher (around 16.2%). The sale of claims slowed down the growth rate of total loans classified into risk categories B and C, to 13.9%. However, if this effect were excluded, loans would grow at a rate higher than 19%.

The downward trend in the quality of loans continued, notably in the corporate and household sectors, despite the moderate developments on the basis of sold claims on loans classified into risk categories B and C. The increase in B and C category loans in the corporate sector stood at 13.3% and loans to this sector had the greatest impact on the decline in the quality of total loans. The share of corporate loans classified into risk categories B and C thus reached 28.3% at the end of 2013, which was 3.3 percentage points higher than at the end of 2012. A relatively faster decrease was observed in the quality of household loans, where B and C categories rose by 14.8%. Deterioration in the quality was seen in almost all types of household loans and total developments were caused mainly by home loans. Despite the accelerated fall in the quality of household loans, it was still somewhat better than the quality of corporate loans and due to that sector's importance in the structure of total loans, it had a positive impact on the level of indicators of total loan quality.

Upward dynamics in loans estimated by banks as partly recoverable or fully irrecoverable were followed by a considerably higher growth rate of value adjustments (23.5%), due partly to the application of stricter rules on the classification of placements and the making of value adjustments. Consequently, the coverage of total B and C category loans by value adjustments increased significantly from the end of 2012, standing at 46.2% at the end of 2013. The rise in the coverage of 3.7 percentage points from 2012 was the first significant shift in the level of that indicator in the last few years and an approximation to values from the pre-crisis period. The usual better coverage of household loans (56.7%) than of corporate loans (41.2%) still has a positive effect on the level of coverage of total B and C category loans, though the growth in total coverage in the observed period was affected by the increase in the coverage of corporate loans. The usual difference in the level of indicators of two sectors was caused, among other things, by the quality of collateral, which has an important role in credit risk assessment.

The level of corporate loans remained almost unchanged relative to 2012. In 2013, only loans to

public enterprises within the corporate sector increased (2.8%), while loans to other corporates decreased (0.7%). In the structure of loans observed by purpose, the largest decrease was seen in loans for investments, construction and export financing, while a significant increase was recorded only in banks' participation in syndicated lending. The largest nominal decrease in loans to corporate sector was recorded in trading (HRK 1.0bn or 4.7%) and real estate activities (HRK 517.9m or 7.2%), whereas a marked growth in loans was recorded in professional, scientific and technical activities (11.4%), accommodation and food service activities (10.7%) and transportation and storage activi-

**TABLE 1.7 Bank loans, end of period, in million HRK and %**

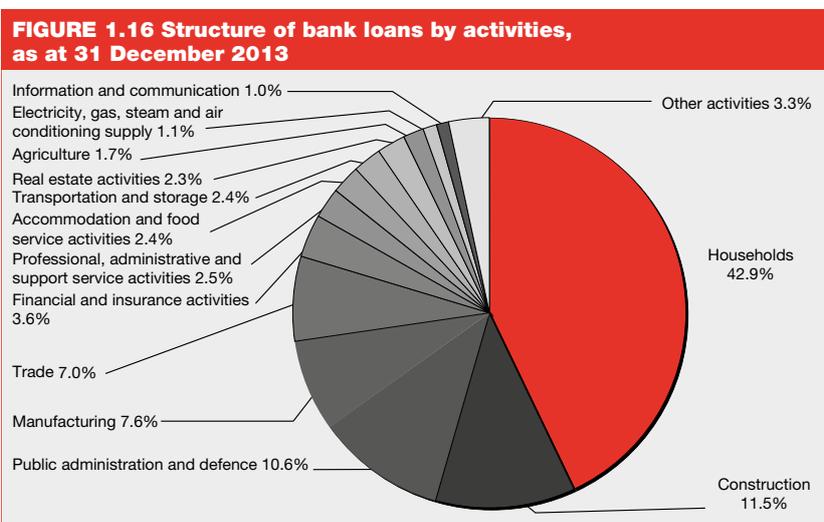
|  | Dec. 2011        |              | Dec. 2012        |              |             | Dec. 2013        |              |             |
|--|------------------|--------------|------------------|--------------|-------------|------------------|--------------|-------------|
|  | Amount           | Share        | Amount           | Share        | Change      | Amount           | Share        | Change      |
| <b>Loans</b>   |                  |              |                  |              |             |                  |              |             |
| Government units   | 32,722.6         | 11.2         | 37,720.1         | 13.3         | 15.3        | 43,460.8         | 15.2         | 15.2        |
| Corporates   | 121,716.9        | 41.7         | 107,997.5        | 38.0         | -11.3       | 107,989.4        | 37.6         | 0.0         |
| Households   | 128,057.8        | 43.9         | 126,198.0        | 44.5         | -1.5        | 123,595.3        | 43.1         | -2.1        |
| Home loans   | 59,642.3         | 20.4         | 59,235.9         | 20.9         | -0.7        | 57,629.7         | 20.1         | -2.7        |
| Mortgage loans   | 3,261.3          | 1.1          | 3,073.7          | 1.1          | -5.8        | 3,007.4          | 1.0          | -2.2        |
| Car loans  | 4,539.4          | 1.6          | 3,174.9          | 1.1          | -30.1       | 2,162.6          | 0.8          | -31.9       |
| Credit card loans  | 4,109.3          | 1.4          | 3,941.2          | 1.4          | -4.1        | 3,834.6          | 1.3          | -2.7        |
| Overdraft facilities   | 8,196.0          | 2.8          | 8,611.7          | 3.0          | 5.1         | 8,353.5          | 2.9          | -3.0        |
| General-purpose cash loans   | 36,284.4         | 12.4         | 36,436.4         | 12.8         | 0.4         | 37,229.0         | 13.0         | 2.2         |
| Other household loans  | 12,025.1         | 4.1          | 11,724.3         | 4.1          | -2.5        | 11,378.5         | 4.0          | -3.0        |
| Other sectors  | 9,219.5          | 3.2          | 11,990.1         | 4.2          | 30.1        | 11,822.1         | 4.1          | -1.4        |
| <b>Total</b>   | <b>291,716.9</b> | <b>100.0</b> | <b>283,905.6</b> | <b>100.0</b> | <b>-2.7</b> | <b>286,867.6</b> | <b>100.0</b> | <b>1.0</b>  |
| <b>Partly recoverable and fully irrecoverable loans</b>                      |                  |              |                  |              |             |                  |              |             |
| Government units   | 97.4             | 0.3          | 68.2             | 0.2          | -30.0       | 47.4             | 0.1          | -30.6       |
| Corporates   | 24,744.7         | 68.2         | 26,952.3         | 68.1         | 8.9         | 30,542.9         | 67.8         | 13.3        |
| Households   | 11,020.9         | 30.4         | 11,977.6         | 30.3         | 8.7         | 13,755.2         | 30.5         | 14.8        |
| Home loans   | 3,111.4          | 8.6          | 3,654.2          | 9.2          | 17.4        | 4,690.6          | 10.4         | 28.4        |
| Mortgage loans   | 699.8            | 1.9          | 732.7            | 1.9          | 4.7         | 894.1            | 2.0          | 22.0        |
| Car loans  | 181.5            | 0.5          | 157.7            | 0.4          | -13.1       | 121.3            | 0.3          | -23.1       |
| Credit card loans  | 164.3            | 0.5          | 174.8            | 0.4          | 6.4         | 174.3            | 0.4          | -0.3        |
| Overdraft facilities   | 1,298.8          | 3.6          | 1,280.5          | 3.2          | -1.4        | 1,241.9          | 2.8          | -3.0        |
| General-purpose cash loans   | 3,052.2          | 8.4          | 3,297.5          | 8.3          | 8.0         | 3,522.3          | 7.8          | 6.8         |
| Other household loans  | 2,512.9          | 6.9          | 2,680.2          | 6.8          | 6.7         | 3,110.8          | 6.9          | 16.1        |
| Other sectors  | 411.5            | 1.1          | 552.3            | 1.4          | 34.2        | 681.9            | 1.5          | 23.5        |
| <b>Total</b>   | <b>36,274.5</b>  | <b>100.0</b> | <b>39,550.4</b>  | <b>100.0</b> | <b>9.0</b>  | <b>45,027.3</b>  | <b>100.0</b> | <b>13.8</b> |
| <b>Value adjustments of partly recoverable and fully irrecoverable loans</b> |                  |              |                  |              |             |                  |              |             |
| Government units   | 19.8             | 0.1          | 25.4             | 0.2          | 28.6        | 10.1             | 0.0          | -60.2       |
| Corporates   | 8,687.7          | 57.8         | 9,812.1          | 58.3         | 12.9        | 12,596.9         | 60.6         | 28.4        |
| Households   | 6,059.2          | 40.3         | 6,690.5          | 39.7         | 10.4        | 7,790.8          | 37.5         | 16.4        |
| Home loans   | 1,040.3          | 6.9          | 1,257.3          | 7.5          | 20.9        | 1,848.7          | 8.9          | 47.0        |
| Mortgage loans   | 185.1            | 1.2          | 213.8            | 1.3          | 15.5        | 338.8            | 1.6          | 58.5        |
| Car loans  | 138.9            | 0.9          | 124.9            | 0.7          | -10.1       | 99.2             | 0.5          | -20.6       |
| Credit card loans  | 147.9            | 1.0          | 161.2            | 1.0          | 9.0         | 161.3            | 0.8          | 0.0         |
| Overdraft facilities   | 1,204.6          | 8.0          | 1,205.3          | 7.2          | 0.1         | 1,181.9          | 5.7          | -1.9        |
| General-purpose cash loans   | 2,224.7          | 14.8         | 2,455.3          | 14.6         | 10.4        | 2,641.2          | 12.7         | 7.6         |
| Other household loans  | 1,117.7          | 7.4          | 1,272.7          | 7.6          | 13.9        | 1,519.7          | 7.3          | 19.4        |
| Other sectors  | 262.6            | 1.7          | 305.2            | 1.8          | 16.2        | 390.4            | 1.9          | 27.9        |
| <b>Total</b>   | <b>15,029.2</b>  | <b>100.0</b> | <b>16,833.1</b>  | <b>100.0</b> | <b>12.0</b> | <b>20,788.2</b>  | <b>100.0</b> | <b>23.5</b> |

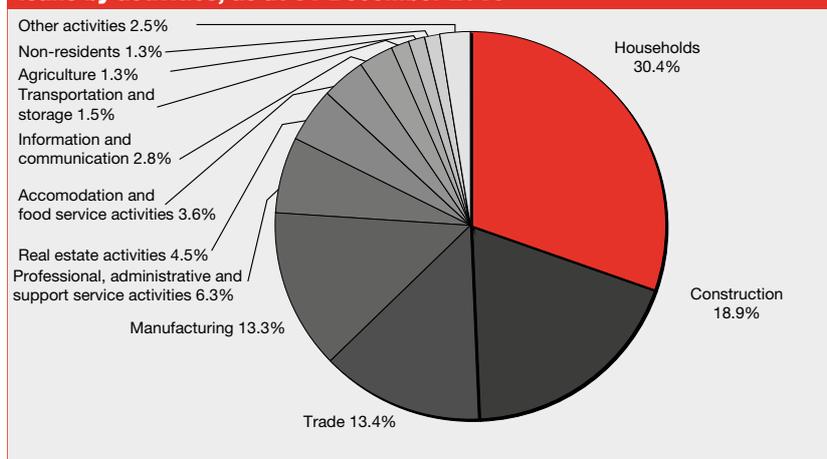
Note: As of October 2013, loan amount is reduced by the amount of collected fees.

ties (9.5%). Increased lending to corporates involved in construction, especially of roads and motorways, had the largest impact on developments in public enterprises in 2013. However, the decline in loans to other corporates involved in construction outweighed the mentioned increase, so total loans to that activity decreased by 0.3%.

Excluding loans granted to households, the construction activity was still the major source of credit risk for banks, despite the lower amount of loans granted to corporates from that sector in the last two years. At the end of 2013, loans to the construction activity accounted for 24.7% of total loans granted to corporates. This activity also has the leading role in the distribution of partly recoverable and fully irrecoverable claims on corporate loans and accounted for almost one quarter of the total amount of B and C category loans to corporates at the end of 2013. Deterioration in the quality of loans to the construction activity contributed the most to the poorer quality of total bank loans in 2013, due to the increase in non-performing claims of 18.5%. At the end of 2013, B and C category loans reached 32.0% of total loans granted to corporates from that activity. A slightly higher growth rate of B and C category loans was recorded in manufacturing (19.7%) and trade recorded the next biggest growth rate (15.2%). Banks considerably increased value adjustments of loans to these activities and the coverage of B and C category loans increased as a result, especially in the construction activity (from 35.7% at the end of 2012 to 41.6% at the end of 2013). The largest growth in the coverage of these loans was seen in the related real estate activity, from 29.4% at the end of 2012 to 44.9% at the end of 2013. In both activities, the change can be associated with the application of new rules governing the classification of placements and the treatment of real estate which serve as instruments of collateral.

At the end of 2013, 73.8% of total loans was granted in foreign currencies and kuna indexed to a foreign currency. Loans in the euro or the kuna indexed to the euro accounted for the largest share in total loans (64.2%), followed by kuna loans (26.2%) and loans in the Swiss franc or kuna indexed to the Swiss franc (8.8%). All other foreign currencies accounted for less than 0.8% of total loans. The currency structure of granted loans slightly changed from 2012, showing an increase in the share of kuna loans at the expense of a decline in foreign currency loans and kuna loans indexed to a foreign currency. These changes were due to the growth in kuna loans in all non-financial sectors, by a total of HRK 2.3bn (3.2%), with the largest impact coming from the rise in general-purpose cash loans



**FIGURE 1.17 Structure of bank partly recoverable and fully irrecoverable loans by activities, as at 31 December 2013**

to households and kuna loans to government units. A considerably weaker growth was observed in foreign currency loans, i.e. loans in foreign currencies and kuna loans indexed to a foreign currency (HRK 652.2m or 0.3%). They rose the most in government units, but the growth was softened by the decline in home loans to households indexed to the Swiss franc. Most Swiss franc loans were still accounted for by loans granted to households, which related mostly to home loans.

Due to the slower growth in foreign currency loans than in kuna loans in 2013, banks were less exposed to the currency-induced credit risk (CICR), i.e. the share of loans exposed to CICR and the share of loans unhedged against this risk in total loans decreased. At the end of 2013, somewhat less than three quarters of total bank loans (net) were exposed to CICR and a little less than 90% of that amount was unhedged against this risk, i.e. made to clients with an unmatched currency position.

The quality of kuna loans remained the poorest at the end of 2013, with the share of B and C risk category loans accounting for 17.9%. Although the largest portion of kuna loans was placed to households, the ultimate indicator value was affected by corporates, due notably to the poor quality of loans for working capital and investments. Loans in Swiss francs accounted for the next largest share of B and C category loans (16.2%), which increased by more than 3 percentage points from 2012, due to the decline in the quality of home loans indexed to that currency. Loans in euros maintained the lowest share in B and C category loans (14.5%). Although almost equal amounts of around 40% of the total euro loans were placed to corporates and households, loans to households enhanced the quality of these loans, with the share of B and C risk category loans in total loans in that currency standing at 9.1%. The share of B and C category corporate loans in total euro loans stood at 26.1%.

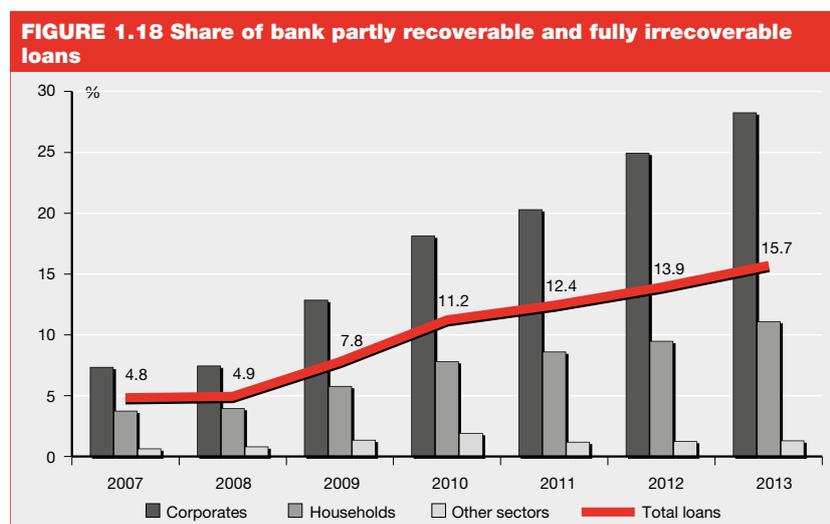
The household sector continued to deleverage for the fifth consecutive year. The decline in household loans of HRK 2.6bn or 2.1% (2.7% excluding the exchange rate effect) was the result of the fall in all major types of loans, except for cash and general-purpose loans. The decrease in home loans, by more than HRK 1.6bn or 2.7%, had the key impact on total developments in 2013, followed by a further significant fall in car purchase loans, by HRK 1.0bn or 31.9%. The decline in car purchase loans has been present since 2009, reducing to HRK 2.2bn at the end of 2013 and accounting for only 1.8% of household loans. The structure of household debt to banks changed in favour of general-purpose loans, i.e. loans used for servicing liabilities to various creditors. Hence, a noticeable

increase was observed only in general-purpose cash loans (HRK 792.7m or 2.2%) and other general-purpose loans (HRK 249.0m or 6.7%). A slight increase was also seen in some loans that are less significant in the structure of loans to that sector, namely Lombard loans and education loans.

Two types of loans continued to dominate the household sector. Home loans were still the major type of loans, with the share of 46.6% in total loans to that sector. The increase in the amount of general-purpose cash loans led to the rise in the share of these loans in the structure of household loans, to 30.1%. They were followed by overdraft facilities and other general-purpose loans with much lower shares (6.8% and 3.2%).

The quality of loans to households continued to deteriorate in 2013, due to the growth of partly recoverable and fully irrecoverable claims at the rate of 14.8%. As a result, the share of B and C risk category loans in total household loans rose from 9.5% at the end of 2012 to 11.1% at the end of 2013. The deterioration in the quality of home loans had the major impact on the fall in the quality of household loans, accounting for more than half of the amount of the total growth in B and C category loans. Difficulties in the collection of home loans have been present since 2010, when home loans ceased to be the highest-quality component of household loans, due to the great impact of the materialisation of currency-induced credit risk. In 2013, home loans classified into B and C risk categories increased by HRK 1.0bn or 28.4%, reaching the share of 8.1% in total home loans. The amount and quality of home loans in 2013 were largely influenced by changes in the portfolio of home loans in Swiss francs. Almost the entire decrease in home loans from the end of 2012 was accounted for by the decrease in home loans in Swiss francs (HRK 1.6bn or 7.0%), while the decline in their quality, i.e. the growth in B and C category loans by 25.6% had the major effect on the fall in the quality of total home loans. The share of B and C category loans in home loans in Swiss francs rose from 9.2% at the end of 2012 to 12.4% at the end of 2013, accounting for the largest share among all currencies in which home loans are granted. A somewhat lower share in B and C risk categories was accounted for by home loans in kuna (11.5%) and the lowest share was still accounted for by home loans in euros (4.9%). Loans in Swiss francs accounted for 37.3% of total home loans at the end of 2012, while their share in total B and C category home loans accounted for 56.6%.

In addition to home loans, the fall in the quality of household loans was also considerably affected



by other general-purpose loans, with B and C category loans rising by 40.7% and accounting for 41.0% of total loans at the end of 2013. This was the highest share of B and C category loans among significant types of loans to households. That share was considerably lower in general-purpose cash loans (9.5%), overdraft facilities (14.9%) and credit card loans (4.6%), which, together with home loans, belong to the most frequent types of loans to households.

Loans to sole proprietors and loans to non-profit institutions accounted for smaller shares in the total amount of loans to the household sector (3.8% and 0.4%). Loans to sole proprietors decreased by 9.1% in the observed period, and their quality, measured by the share of risk categories B and C in total loans, was considerably worse than the average for the whole sector (25.2%). Loans to non-profit institutions increased by 5.6% and the share of risk categories B and C was also above the sector average (14.1%).

## 1.2.5 Liquidity risk

### Sources of financing

The total sources of bank financing<sup>20</sup> stood at HRK 329.0bn at the end of 2013, which is an increase of 0.3% from the end of 2012 (Table 1.8). This growth was entirely due to the changes in the exchange rate of the kuna, especially against the euro. Excluding these effects, total sources decreased by 0.4%. Very slight changes in total sources reflected the opposite developments in their components, with the growth in domestic sources (by HRK 5.2bn or 2.0%) being significantly offset by the decline in foreign sources (by HRK 4.3bn or 5.9%). The growth in domestic sources was based on household and corporate deposits the moderate growth in which, without there being a significant credit incentive, enabled banks to reduce their liabilities on the foreign and domestic financial market.

The bank deleveraging process in the previous year mostly involved the reduction of liabilities to majority foreign owners by 7.7% and the repayment of loans to domestic financial institutions, by 9.9%. Banks reduced all types of sources received from majority foreign owners, and loans received fell the most, by HRK 3.7bn or 15.7%. This led to a further decline in the significance of these sources in

**TABLE 1.8 Structure of bank sources of financing, end of period, in %**

|  | Dec. 2011        |              | Dec. 2012        |              |             | Dec. 2013        |              |            |
|--|------------------|--------------|------------------|--------------|-------------|------------------|--------------|------------|
|  | Amount           | Share        | Amount           | Share        | Change      | Amount           | Share        | Change     |
| Deposits   | 281,390.5        | 83.9         | 275,844.0        | 84.1         | -2.0        | 282,805.6        | 85.9         | 2.5        |
| Loans  | 49,173.0         | 14.7         | 47,402.1         | 14.4         | -3.6        | 41,483.1         | 12.6         | -12.5      |
| Debt securities issued                                 | 0.0              | 0.0          | 300.0            | 0.1          | -           | 299.9            | 0.1          | 0.0        |
| Hybrid and subordinated instruments issued             | 4,967.4          | 1.5          | 4,634.0          | 1.4          | -6.7        | 4,459.3          | 1.4          | -3.8       |
| <b>TOTAL SOURCES OF FINANCING</b>                      | <b>335,530.9</b> | <b>100.0</b> | <b>328,180.1</b> | <b>100.0</b> | <b>-2.2</b> | <b>329,048.0</b> | <b>100.0</b> | <b>0.3</b> |
| Total sources of financing from majority foreign owner | 71,686.2         | 21.4         | 55,777.3         | 17.0         | -22.2       | 51,514.6         | 15.7         | -7.6       |

<sup>20</sup> Sources of financing are composed of received deposits, received loans, issued debt securities and issued subordinated and hybrid instruments.

total sources of bank financing, to 15.7%, but the intensity of the changes was considerably weaker than in 2012. The use of parent banks' sources in the last ten years<sup>21</sup> ranged from 13.9% (2007) to 21.4% (2011). If the last two years are excluded, another decline in sources from owners in the whole observed period was recorded only in 2007, when a significant amount of sources from parent banks was used for the capital strengthening of banks. Banks also deleveraged through most of 2013 in the domestic interbank market. The deleveraging trend is confirmed by other indicators, such as the share of loans received in assets, which has been on a continuous decrease since 2006, reaching the new lowest level of 10.4% at the end of 2013 (Figure 1.21). The loan-to-deposits ratio fell further by 3.8 percentage points, to 93.3% in 2013, which is its lowest value since the end of 2007. However, it is hard to compare this indicator with earlier periods due to a considerable impact of the aforementioned regulatory and methodological changes on the numerator of the indicator.

Observed by the type of instruments, the two most significant types of sources record opposite changes; deposits rose by HRK 7.0bn or 2.5% and loans received fell by HRK 5.9bn or 12.5%. Hybrid instruments continued to decrease (7.3%), partly by conversion into share capital, while financing by subordinated instruments slightly increased (by 4.5%), mostly for the purpose of maintaining the capital adequacy. Issued debt securities accounted for only 0.1% of total sources and changed very slightly. As a result, the already dominant share of deposits in total sources continued to increase, to 85.9%, with a concurrent decrease in the share of loans received (to 12.6%) to their historic lows. The share of all other types of sources in total sources remained unchanged from the end of 2012.

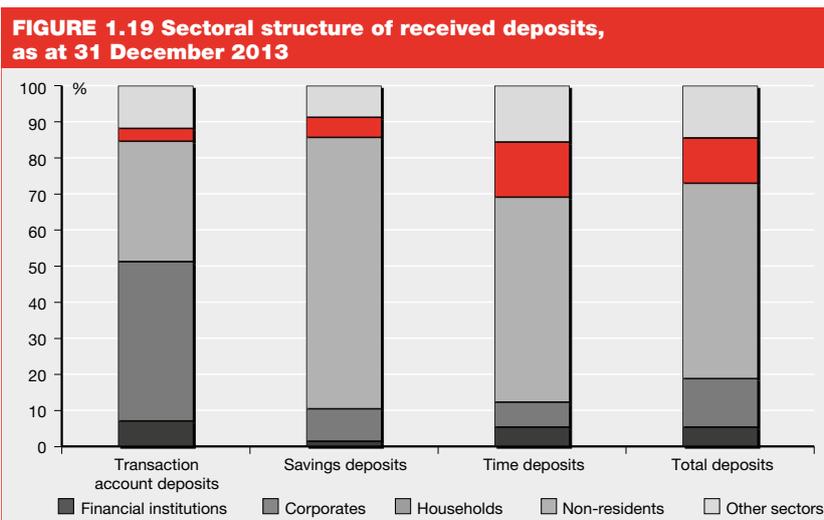
The most positive contribution to developments of the major component of sources, total deposits, came from household deposits (by 3.9%), followed by corporate deposits, which increased significantly from the end of 2012, by 8.0%. A smaller nominal impact came from deposits of non-profit institutions (by 13.0%). These positive movements were significantly offset by the fall in deposits of financial institutions (by 12.7%), and to a lesser extent, by non-resident deposits (0.8%).

The increase in household deposits, marked by a stable, but decelerated upward trend, was most pronounced in the second half of the year, which is usually attributed to seasonal inflows from tourism. The bulk of HRK 6.5bn of the nominal increase was accounted for by time deposits (HRK 3.9bn), with foreign currency and kuna time deposits rising by almost the same amount. Banks generated the major portion of the increase in corporate deposits by the increase in deposits on transaction accounts of other corporates in the second and third quarter of 2013. Several factors had a positive

**TABLE 1.9 Sectoral structure of received loans, end of period, in million HRK and %**

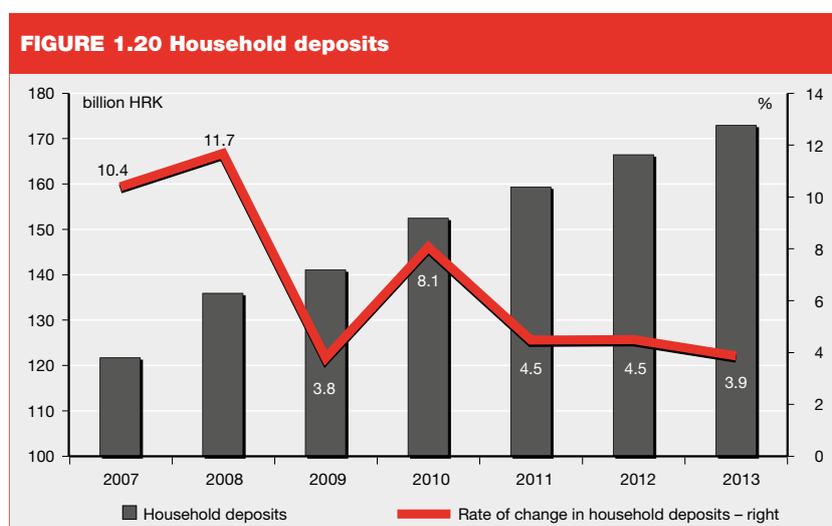
|   | Dec. 2011       |              | Dec. 2012       |              |             | Dec. 2013       |              |              |
|---|-----------------|--------------|-----------------|--------------|-------------|-----------------|--------------|--------------|
|   | Amount          | Share        | Amount          | Share        | Change      | Amount          | Share        | Change       |
| Loans from government units               | 8.5             | 0.0          | 6.0             | 0.0          | -29.2       | 0.0             | 0.0          | -100.0       |
| Loans from financial institutions         | 17,316.5        | 35.2         | 16,802.9        | 35.4         | -3.0        | 15,146.0        | 36.5         | -9.9         |
| Loans from corporates                     | 1.6             | 0.0          | 786.5           | 1.7          | 48,124.3    | 317.0           | 0.8          | -59.7        |
| Loans from foreign financial institutions | 31,841.5        | 64.8         | 29,654.6        | 62.6         | -6.9        | 25,714.6        | 62.0         | -13.3        |
| Loans from other non-residents            | 4.9             | 0.0          | 152.1           | 0.3          | 2,985.4     | 305.5           | 0.7          | 100.9        |
| <b>TOTAL LOANS RECEIVED</b>               | <b>49,173.0</b> | <b>100.0</b> | <b>47,402.1</b> | <b>100.0</b> | <b>-3.6</b> | <b>41,483.1</b> | <b>100.0</b> | <b>-12.5</b> |
| Loans from majority foreign owner         | 25,128.2        | 51.1         | 23,846.2        | 50.3         | -5.1        | 20,113.3        | 48.5         | -15.7        |

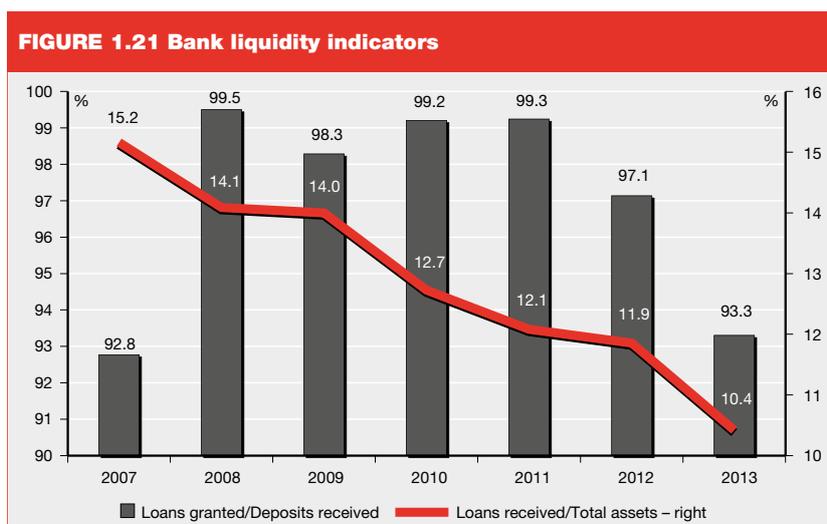
<sup>21</sup> Since 2004, the CNB has access to data on sources received from majority foreign owners.



impact on the highest annual growth rate of these deposits since the end of 2007, notably a partial settlement of the debt of the health care system to pharmaceutical wholesalers, sources received on the account of the increased discount of bills of exchange, inflows from tourism and tightened fiscal measures. The fall in deposits from financial institutions was mostly the result of the decrease in kuna time deposits of credit institutions and foreign currency time deposits of insurance companies and pension funds. The repayment of sources from majority foreign owners in 2013 largely involved the repayment of loans received, so changes in deposits of foreign owners were negligible (-2.0%). Finally, the annual growth rate of total deposits (of 2.5%) was the weakest so far, if we exclude 2012 and 1999 when deposits recorded a fall.

Banks reduced their debt arising from loans received from all sectors, with the largest decline being observed in loans from non-residents (by HRK 3.8bn or 12.7%) and loans received from domestic financial institutions (by HRK 1.7bn or 9.9%). Almost the entire amount of loans from non-residents was accounted for by loans received from majority foreign owners, which recorded a fall in the share in total loans received, from 50.3% to 48.5%. After the parent banks, CBRD had the highest signifi-





cance among the creditors. Its share rose from 32.8% to 35.3%, due to a relatively mild decrease (6.3%) in relation the total decrease in loans received.

Changes in the currency structure of sources were moderate. Kuna sources of financing increased by HRK 5.2bn or 5.3%, while foreign currency sources decreased by HRK 4.3bn or 1.9%. The share of kuna sources in total sources thus rose from 30.3% (2012) to 31.8% at the end of 2013, while the share of foreign currency sources relatively declined, to 68.2%. The growth in kuna sources was based on the growth in kuna deposits, notably in deposits on transaction accounts, which rose by HRK 6.3bn or 16.4%. These sources increased in all sectors, with the largest increase being recorded in accounts of corporates (by HRK 3.4bn or 22.2%) and households (by HRK 1.6bn or 10.5%). The decrease in foreign currency sources was largely due to the decrease in received foreign currency loans (by HRK 6.0bn or 15.9%) and to a smaller extent, to hybrid instruments. The bulk of these changes related to foreign currency sources received from majority foreign owners, which were HRK 4.1bn or 9.6% lower. Despite that, these sources were still mostly in a foreign currency (74.1%), with a dominance of the euro and Swiss franc. Having increased by 1.6 percentage points, the share of kuna sources in total sources received from majority foreign owners exceeded one fourth at the end of 2013.

A double-digit growth rate of transaction account deposits (14.3%), accompanied by very slight changes in the remaining two types of deposits, led to the rise in their share by around 2.0 percentage points (to 19.2%). The share of time deposits in total deposits declined by the same amount, to 73.1%. As of the end of 2012, the remaining 7.7% was accounted for by savings deposits. All sectors ended 2013 with higher amounts of deposits on their transaction accounts, largely due to the increase in corporate deposits, notably deposits of other corporate (by 23.2%), and household deposits (10.6%). The most significant deposit item, time deposits, recorded a very slight decline (-0.2%). The only increase within these items was observed in household time deposits (of 2.9%), while other sectors recorded a fall, especially financial institutions (by 17.8%) due to a decline in time deposits of credit institutions, insurance companies and pension funds.

## Maturity adjustment of bank assets and liabilities

Following a considerable decline in 2012, the mismatch between short-term assets and short-term liabilities of banks increased again in 2013. The short-term cumulative gap<sup>22</sup> of up to one year stood at HRK 73.8bn at the end of 2013, an increase of HRK 19.5bn from the previous year (Figure 1.22). This increase was primarily influenced by the aforementioned regulatory and methodological changes that reduced the amount of assets (net), while the amount of short-term liabilities increased, especially due to the growth in deposits on transaction accounts. As a result, mismatches increased further in almost all the remaining maturity categories, particularly in the shortest maturity, *up to 15 days*. The ratio of short-term assets and short-term liabilities of banks thus decreased by as much as 7 percentage points, from 79.1% to 72.1%.

The rise in the short-term mismatch was primarily the result of a considerable decrease in short-term assets, by HRK 15.2bn or 7.4% and, to a lesser extent, of an increase in short-term liabilities, by HRK 4.3bn or 1.6%. The sharpest increase in short-time mismatches related to the category with the shortest remaining maturity (*up to 15 days*) and the negative gap rose from HRK 2.1bn to HRK 11.9bn. This increase reflected the decline in loans and other items in the loan and receivables portfolio by a total of HRK 7.7bn, while liabilities and maturities, influenced by deposits on transaction accounts, went up by HRK 2.3bn or 2.4%. A considerable growth of mismatches, driven by the decline in assets and rise in liabilities, was recorded in maturity categories *from 3 to 6 months* and *from 6 to 12 months*. As a result, almost all gaps in the short-term maturity category were negative, i.e. the amount of liabilities exceeded the amount of claims expected by banks in that period. The greatest negative gap was recorded in the maturity category *from 6 to 12 months*, of HRK 24.5bn.

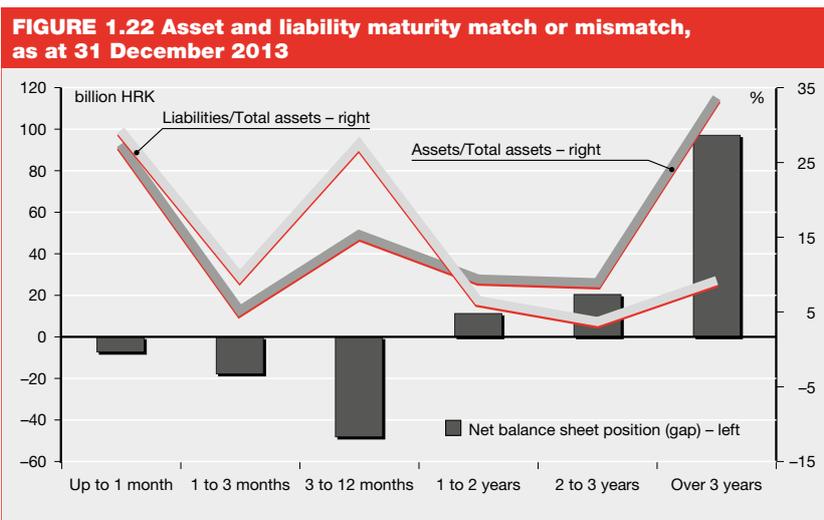
By contrast, banks still record a surplus of long-term assets over liabilities and these positive gaps widened further in 2013, particularly in maturity categories *from 12 to 18 months* and *from 2 to 3 years*. The growth in mid-term gap was based on the growth in debt securities (in the maturity category *from 12 to 18 months*) and loans (in the maturity category *from 2 to 3 years*), which was not followed by changes in liabilities of these maturity categories. The greatest positive gap was recorded in the category *from 60 to 120 months*, of HRK 36.9bn, stemming from a marked “lack” of long-term sources of bank funds. The most significant source of bank funds, household savings, only seldom exceeds 5 years (a mere 1.3% of total household time deposits). Banks offset the lack of long-term sources with sources from majority foreign owners, but due to the deleveraging observed in the last two years, the maturity of the remaining sources shortened significantly.

## Minimum liquidity coefficient<sup>23</sup>

Observed at the aggregate level, banks maintained considerably higher values of minimum liquidity

22 The gap represents the difference between net assets and liabilities with the same term to maturity and includes all remaining maturity categories up to one year. A positive gap is a situation in which a bank's assets exceed its liabilities in a given period and a negative gap is a situation in which a bank's liabilities exceed its assets in a given period.

23 The obligation to calculate the minimum liquidity coefficient (MLC) was introduced in 2010. The MLC is calculated as the ratio of expected inflows (currently negotiable assets included) and the expected outflows in stressed conditions in the two given periods (up to one week and up to one month). The MLC is calculated for kuna, all convertible currencies combined and for each non-convertible currency separately (if it is significant).



coefficients (MLC) in kuna and convertible currencies throughout 2013 in both given periods<sup>24</sup>. In mid-year, banks were no longer allowed to maintain the MLC on a collective basis (for kuna and foreign currency combined)<sup>25</sup>, but lower requirements regarding the maintenance of MLC were kept<sup>26</sup>.

At the end of the year, MLC for kuna stood at 2.1 for the period of up to one week and 1.5 for the period of up to one month, while MLC in convertible currencies stood at 3.1 and 1.9. Stronger deviations from average values of the coefficient for convertible currencies were maintained through the year, primarily due to the flows from derivative financial instruments and transactions with group members. Changes in coefficients for kuna were much milder and the most pronounced changes in expected inflows and outflows were observed in claims/liabilities arising from derivative financial instruments. However, a mild decrease in the value of the coefficient for the kuna from 2012 was affected primarily by the decline in expected inflows from loans granted to other corporates.

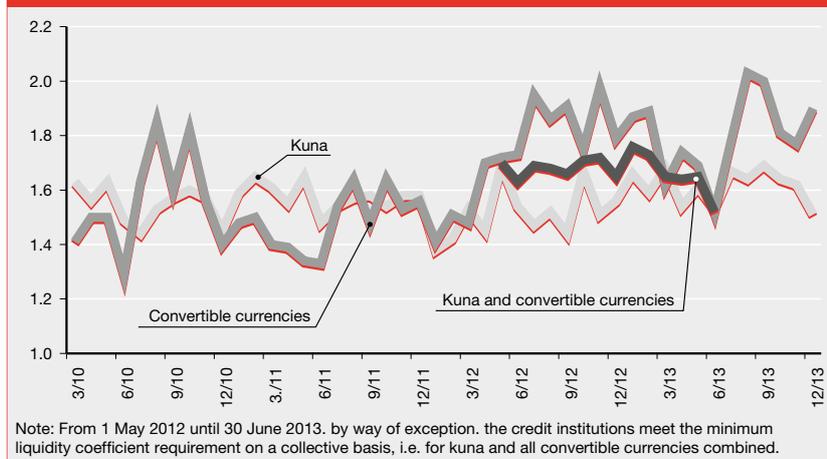
Readily marketable assets (RMA) of banks<sup>27</sup> stood at HRK 61.4bn at the end of 2013, an increase of HRK 1.6bn or 2.7% from the end of 2012. Despite the decline in total assets of banks, this increase was the result of the rise in bank investments in those items that meet the conditions for inclusion in this type of asset. These opposite movements were reflected in the rise in the share of RMA in total bank assets, from 14.9% (2012) to 15.4%. As in the previous year, the most pronounced increase was observed in MoF T-bills, followed by the rise in investments in other securities that may be turned into cash quickly and easily. Total bank investments in readily marketable securities reached 42.3% of the total RMA, with MoF T-bills being the most significant item with the share of 20.6% in RMA. Due to the fall in deposits with foreign banks and the reduction in the reserve requirement rate,

24 For the purposes of calculating the minimum liquidity coefficient, inflows and outflows are reported according to an acute short-term stress scenario specified by the CNB that is much more stringent than actual cash flows because of various requirements and haircuts. The purpose of the stress scenario is to determine whether a credit institution has sufficient liquid assets to meet its liquidity needs in stressed conditions within a given period.

25 Decision on amendments to the Decision on liquidity risk management (OG 142/2012).

26 In line with the Decision on amendments to the Decision on liquidity risk management (OG 60/2013), banks are allowed to maintain the MLC for no longer than seven calendar days during the reporting month only in one currency (in kuna or all convertible currencies combined or non-convertible currencies separately) at a level 10% below 1 (i.e. 0.9), regardless of the time zone (up to one week or up to one month).

27 Readily marketable assets (RMA) are liquid assets available to the credit institution that may be turned into cash quickly (within four working days) and easily (with no significant losses).

**FIGURE 1.23 Minimum liquidity coefficient for period up to one month**

deposits/loans with credit institutions and deposits with the CNB also decreased. Having declined by 1.9 percentage points, deposits with the CNB accounted for 25.2%, while the share of deposits/loans with credit institutions fell from 26.2% to 23.4% of RMA. Securities in the portfolio of financial assets available for sale were the next to follow by size of share, with 16.0%. Money assets accounted for slightly less than 9.0% of RMA and this share remained stable.

The rise in bank investments in MoF T-bills contributed the most to the growth in kuna<sup>28</sup> RMA (by 7.7%), which led to an increase in the share of kuna items in total RMA by 2.7 percentage points, to 57.2%. As regards the currency structure of readily marketable assets, a simultaneous decrease was observed in the share of assets in convertible currencies, by 3.4% (due to a decline in MoF T-bills denominated in euro), and deposits/loans with credit institutions. The bulk of kuna RMA still related to deposits with the CNB (44.0%), although their share fell considerably in 2013 (by 5.6 percentage points). The decrease in these deposits resulted from the changes related to the release of reserve requirements funds and the purchase of compulsory CNB bills. Since banks may not dispose of them at their own discretion, they do not meet the conditions for inclusion in this type of asset. MoF T-bills (in kuna or kuna indexed to a foreign currency) accounted for the next 29.2% kuna components of these assets. Readily marketable assets in convertible currencies largely consists of deposits/loans to credit institutions (52.8%), and almost all the remaining share related to investments in securities classified mostly in the available-for-sale portfolio (26.2%).

## 1.2.6 Currency adjustment of bank assets and liabilities

Although the share of foreign currency assets (asset items in foreign currencies and items in kuna with a foreign currency clause, the so-called foreign currency indexed items) in total bank assets decreased somewhat, by 2.0 percentage points, as did the share of foreign currency liabilities in total

<sup>28</sup> For the purposes of calculating the MLC, exposures in kuna with a currency clause are considered exposures in kuna.

liabilities, by 1.4 percentage points, these items of bank assets still accounted for around two thirds of their balance sheet amount. With the share of more than 98.5%, three currencies – the euro, the Swiss franc and the American dollar – predominated in these asset/liability items, with the euro accounting for around 85%.

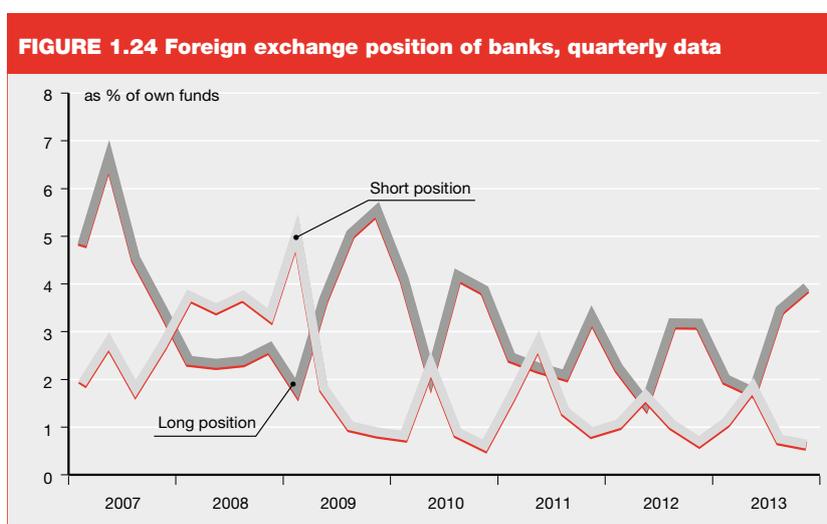
The exchange rate of the euro rose by 1.2% in 2013, while the kuna slightly strengthened against the other two most represented currencies, by only 0.2% against the Swiss franc and much more, by 3.1%, against the American dollar. As a result, the real decline in total bank assets, which stood at 0.5% in nominal terms, was twice as high and stood at 1.1%.

Foreign currency assets of banks in the previous year stood at HRK 249.1bn, a decrease of HRK 9.2bn or 3.6% (4.4% in real terms, if the mentioned movements in the most represented currencies are taken into account). Due to a considerable rise in kuna asset items (by 5.0% or HRK 7.1bn), changes in the structure of total assets amounted to almost 2 percentage points and resulted in a further decline in the share of foreign currency assets in total bank assets, to 62.6%.

A fall in the foreign currency component of bank liabilities was slightly slower in 2013 and stood at 2.0% (2.9% in real terms) or HRK 4.8bn and, accompanied by a slower growth in kuna items (4.3%), contributed to a minor change in the structure of liabilities in the bank balance sheet. This amounted to slightly less than 1.5 percentage points and the share of foreign currency items decreased to 67.2% at the end of the period.

The mentioned decrease in foreign currency component of bank assets was primarily due to kuna assets indexed to a foreign currency (which accounted for slightly less than two thirds of total foreign currency assets, i.e. 61.4%). These assets were 5.2% (HRK 8.3bn) lower than in 2012, almost entirely due to a decline in loans granted. Assets in foreign currencies dropped by slightly less than 1% (HRK 0.9bn), due notably to a significant decrease in the amount of the foreign currency securities portfolio, by 12.8%, and deposits with financial institutions, by 8.%, which exceeded the impact of a considerable rise in loans in foreign currencies, of almost 10.0%.

As in assets, kuna liabilities indexed to a foreign currency recorded a considerable decline, by as much



as 11.2% (HRK 1.6bn) in total foreign currency items of bank liabilities. The decrease in liabilities in the so-called pure foreign currencies was much smaller. They fell by only 1.4%, but due to their share of more than 90% in total foreign currency items, the fall was twice as big in absolute terms (HRK 3.2bn). The mentioned fall in foreign currency assets was largely due to a decline in loans received by 18.0% (long-term loans by 17.2% and short-term loans by as much as 22.2%), totalling HRK 5.1bn, which was mitigated by the rise in foreign currency deposits of HRK 2.6bn. The HRK 1.6bn decrease in kuna liabilities indexed to a foreign currency was due equally to the declines in time deposits and received long-term loans, of HRK 0.8bn each (by 15.0% and 11.2% respectively).

At the end of 2013, the average open foreign exchange position of banks was long, standing at 3.9% of the average own funds. It increased slightly from the end of 2012 (3.1% of own funds), but remained significantly below the legally prescribed limit of 30% of average own funds. This was due to the rise in the total long open foreign exchange position by 24.8% in 2013, accompanied by a smaller impact from the fall in own funds (by slightly less than 0.5%).

### 1.2.7 Interest rate risk in the non-trading book

Bank exposure to interest rate risk in the non-trading book additionally decreased in 2013 and stood at only 0.1% of own funds at the end of the year, compared to 1.7% in 2012.<sup>29</sup> The decrease was primarily due to the application of the new regulations on consumer lending, according to which the creditors are obliged to define parameters that are applied in the context of making decisions on the correction of variable interest rates, and that are clear and familiar to consumers. As a result, items negotiated at administered interest rates decreased (they change according to decisions of a credit institution's management board), while items at variable interest rates increased. As a result of the transfer of asset items to positions with a variable interest rate, the period for the change of the interest rate was shortened, since the corrections in items negotiated at benchmark rates (EURIBOR, LIBOR, etc.) are usually carried out on a quarterly basis. The shortening of the period, i.e. the transfer of items to short-term zones bearing low weights in the calculation of changes in the economic value, reduced banks' exposure to interest rate risk in the non-trading book. Net weighted position fell to less than one tenth of its previous value (a decrease of 92.0%) to HRK 77.1m. At the same time, the amount of bank own funds also decreased, by 4.3%, which prevented an even sharper fall in the indicator of exposure to interest rate risk in the non-trading book.

The largest net unmatched position, before weighting (i.e. the difference between interest rate-sensitive assets and liabilities) was that in the shortest maturity band (up to one month), but due to the extremely low weight for this band, it did not have the highest weighted position. As at the end of 2012, the total net weighted position was the highest in the maturity band from 6 to 12 months, standing

<sup>29</sup> Interest rate risk in the non-trading book is due to maturity mismatch/revaluation of interest rates of non-trading book positions. For the purposes of measuring the effect of interest rate risk in the non-trading book, credit institutions are required to apply the standard interest rate shock, which assumes a simultaneous positive or negative shift in all interest-bearing positions of the non-trading book (regardless of the interest rate type and currency) on the reference yield curve of 200 basis points (2%). All interest rate-sensitive items of the non-trading book are distributed into 13 time zones and weighted by appropriate weights, calculated by multiplying the estimated modified duration for each time zone and assumed interest rate shock. The result is the estimated change in the economic value of the non-trading book, i.e. the estimated present value of all expected net cash flows, measured by the net weighted position, which may not exceed 20% of own funds.

at HRK 541.2m. It more than doubled in the last year (an increase of 63.1%), caused by the faster growth in liabilities sensitive to interest rate changes (by 22.2%) than in such assets (by 8.1%) (since that band's position is determined by bigger interest rate-sensitive liabilities than assets).

As at the end of 2013, banks showed the highest sensitivity to changes in interest rates for the positions in kuna, which stood at HRK 310.2m (in a decrease by almost half of its previous value). With the amount of HRK 227.7m, the net weighted position in euro was the next to follow, but it recorded the biggest change because it turned from a positive to a negative value (due to the dominance of the weighted position of maturity bands with bigger interest rate-sensitive liabilities than assets). Positions in other currencies were considerably lower (ranging from HRK 46m to 70m), negative and in a similar amount as at the end of 2012.

As for net weighted positions by types of interest rates, items with administered and variable interest rates recorded the highest and almost similar amounts, but with opposite signs. In the first case, interest rate-sensitive liabilities were higher than interest-bearing assets, and in the latter, it was the reverse. They stood at HRK 865.2m (administered interest rate, negative sign) and HRK 966.4m (variable interest rate), while the position with a fixed interest rate was the lowest, with the amount of HRK 178.3m (negative sign).

Both interest rate-sensitive assets with a variable interest rate and those with a fixed interest rate increased (by one quarter and by around 10%, respectively), raising their shares to 56.4% and 25.0%, respectively. Asset items with an administered interest rate almost halved (a decrease of 47.6%) and their share fell to 18.6%.

When interest rate-sensitive liabilities are observed, those with a fixed interest rate predominated, with the share of 51.1% and an increase of 41.2% in the last year. Items of the remaining two types of interest rates (administered and variable) recorded a fall in the last year and reduced their shares to 32.3% and 16.6% respectively.

**TABLE 1.10 Interest rate risk in the non-trading book, as at 31 December 2013, in million HRK and %**

| Currency   | Interest rate type         | Net position<br>(before weighting) | Net weighted position |
|--|----------------------------|------------------------------------|-----------------------|
| HRK  | Administered interest rate | -30,468.6                          | -660.3                |
|  | Variable interest rate     | 46,283.0                           | 462.0                 |
|  | Fixed interest rate        | 6,021.6                            | 508.6                 |
| EUR  | Administered interest rate | -6,112.8                           | -184.2                |
|  | Variable interest rate     | 92,404.1                           | 435.8                 |
|  | Fixed interest rate        | -76,860.0                          | -479.2                |
| CHF  | Administered interest rate | 6,874.6                            | 63.8                  |
|  | Variable interest rate     | 3,741.0                            | 67.5                  |
|  | Fixed interest rate        | -5,979.6                           | -177.3                |
| USD  | Administered interest rate | -803.9                             | -24.7                 |
|  | Variable interest rate     | 1,238.9                            | 1.0                   |
|  | Fixed interest rate        | -1,883.6                           | -20.1                 |
| Other  | Administered interest rate | -5,068.4                           | -59.7                 |
|  | Variable interest rate     | 1,894.7                            | 0.1                   |
|  | Fixed interest rate        | 2,151.2                            | -10.4                 |
| Change in the economic value of the non-trading book                   |                            |                                    | -77.1                 |
| Own funds  |                            |                                    | 53,418.8              |
| Change in the economic value of the non-trading book as % of own funds |                            |                                    | 0.1                   |

Interest rate risk exposure was lower than permitted in 2013 for all banks. The largest ratio between the economic value of the non-trading book and own funds in one bank stood at slightly less than 12% and another bank approached a value of this ratio of 10% (interest rate risk could not be adequately reported in one bank, due to its negative own funds).

## 1.2.8 Capital adequacy

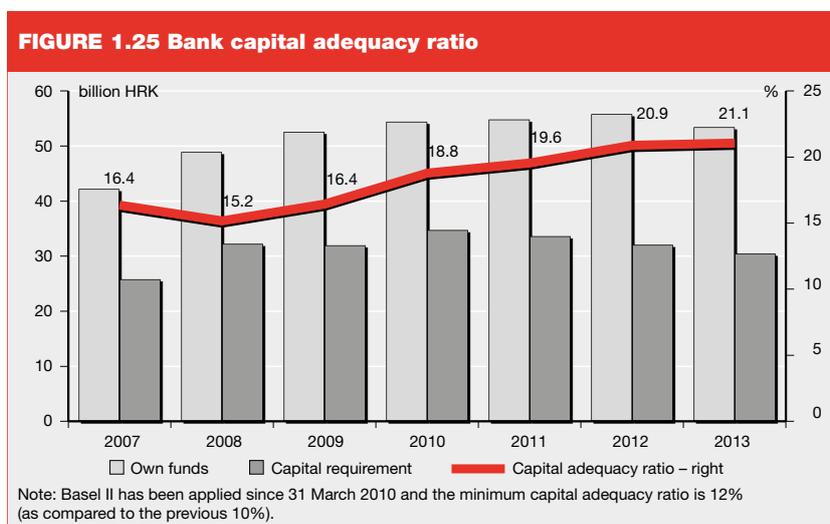
Movements in the capital adequacy ratio of banks slightly fluctuated in 2013, but at the end of the year, the ratio recorded a mild growth, reaching 21.1% as compared to 20.9% at the end of 2012. This was the continuation of its years-long upward trend, present since the beginning of the application of the Basel II reporting standards from the first quarter of 2010.

Since both components determining the required capital adequacy of banks decreased in 2013, the mentioned increase in the capital adequacy ratio was due to a decrease in banks' own funds somewhat slower than the reduction of the capital requirement for all operating risks. Banks' own funds were 4.3% lower than at the end of 2012, while total capital requirements declined by 5.0%.

At the end of 2013, three banks reported a capital adequacy ratio below the legally prescribed minimum of 12%, but two of them were recapitalised at the beginning of 2013.

Banks' own funds stood at HRK 54.8bn at the end of the previous year, and its decrease of HRK 2.4bn was caused by the decline in both original and additional own funds, accompanied by an increase in deduction items from capital. The decline was largely due to the fall in banks' additional own funds of 29.5% or HRK 1.2bn, almost entirely caused by lower amount of hybrid and subordinated instruments.

A further HRK 0.7bn decline in own funds related to original own funds (a decrease of 1.3%). This decrease was caused by an increase in losses and a decrease in the current year's profit, and the exit of one bank from the system. Finally, banks reported a growth in deduction items from original and

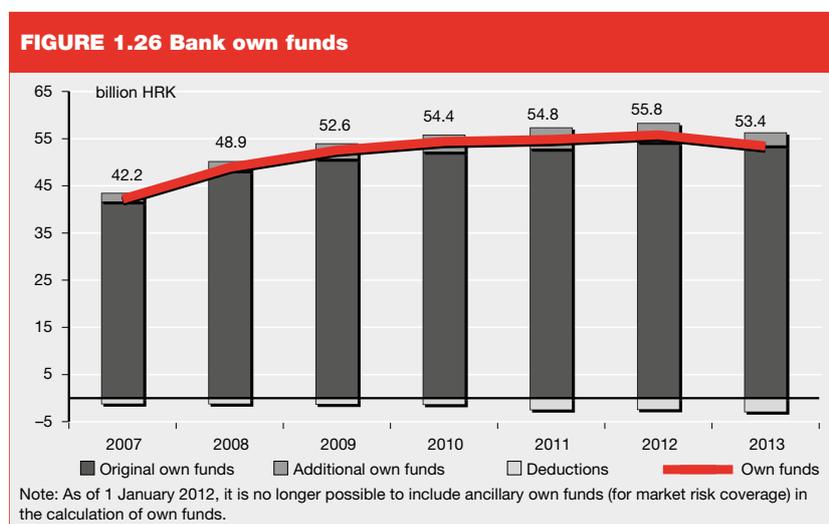


additional own funds of HRK 0.5bn (18.6%), due to the increase in the shortfall of provisions required under the IRB approach and the expected loss on equity investments.

The total capital requirements for all risks of banks continued to trend down in 2013. They were 5.0% lower (HRK 1.6bn), standing at HRK 30.4bn. The greatest share was accounted for by the capital requirement for credit risk (including counterparty, dilution and free delivery risks). It stood at HRK 26.7bn and, since it decreased somewhat faster than total capital requirements in the previous year, by 5.2%, it slightly reduced its share, to 87.8%.

The next two capital requirements, for operational risk and for position, foreign exchange and commodity risks, showed opposite movements in the last year. The capital requirement for operational risk was lower, by 7.8%, and its share in total requirements fell to 9.8%, while the requirement for position, foreign exchange and commodity risks went up, by almost one fifth, i.e. by 19.8%.

The net value of total balance and off-balance sheet exposure of banks to credit risk, before the application of credit risk mitigation techniques, decreased by 1.6%. It was due to the decline in the exposure according to the standardised approach (by 2.4% or HRK 9.8bn), while the exposure according to the IRB approach increased concurrently (by 4.7% or HRK 2.5bn). The standardised approach for the calculation of the capital requirement for credit risk accounted for 87.8% of the total capital requirement for credit risk.<sup>30</sup> In 2013, it declined by 6.5%, while the capital requirement calculated under the internal ratings-based approach (the so-called IRB approach), applied by only one bank, recorded an increase of 4.6% in the observed period. It thus slightly increased its share in that part of the capital requirement, to 12.2%.



30 The capital requirements for credit risk are obtained by multiplying the credit risk-weighted exposure by 12% (the minimum capital adequacy ratio). The credit risk-weighted exposure amount is obtained by multiplying the exposure that is being weighted by the relevant credit risk weight. Under the standardised approach, the prescribed risk weights are used for some categories, depending on the external credit risk assessment. Under the IRB approach, the risk components (PD, LGD, EAD and M) are transformed into risk weighted assets and, consequently, into capital requirements. Some risk components are calculated by banks themselves, where the foundation IRB (FIRB) and the advanced IRB (AIRB) are distinguished by the share of input parameters obtained from a bank's own estimates and that determined by the supervisor. Under the advanced approach, the share of input parameters provided by banks is larger than under the foundation approach. Credit institutions may apply the IRB approach subject to approval by the CNB.

**TABLE 1.11 Own funds, capital requirements and capital adequacy ratio of banks, end of period, in million HRK and %**

|  | Dec. 2011 |       | Dec. 2012 |       |        | Dec. 2013 |       |        |
|--|-----------|-------|-----------|-------|--------|-----------|-------|--------|
|  | Amount    | Share | Amount    | Share | Change | Amount    | Share | Change |
| Own funds  | 54,815.4  | 100.0 | 55,804    | 100.0 | 1.8    | 53,419    | 100.0 | -4.3   |
| ORIGINAL OWN FUNDS   | 52,685.3  | 96.1  | 54,178    | 97.1  | 2.8    | 53,489    | 100.1 | -1.3   |
| Paid-up capital (excl. cumulative preferential shares) net of own shares | 33,760.2  | 61.6  | 34,189    | 61.3  | 1.3    | 33,950    | 63.6  | -0.7   |
| Reserves and retained earnings   | 19,446.6  | 34.4  | 20,657    | 37.0  | 6.2    | 20,121    | 37.7  | -2.6   |
| Other  | -521.5    | 0.2   | -668      | -1.2  | 28.2   | -582      | -1.1  | -12.9  |
| ADDITIONAL OWN FUNDS   | 4,709.0   | 8.6   | 4,158     | 7.5   | -11.7  | 2,934     | 5.5   | -29.5  |
| Paid-up cumulative preferential shares                                   | 0.0       | 0.0   | 0         | 0.0   | 0.0    | 0         | 0.0   | 0.0    |
| Hybrid and subordinated instruments                                      | 4,755.3   | 8.7   | 4,187     | 7.5   | -12.0  | 2,973     | 5.6   | -29.0  |
| Other  | -46.3     | 0.1   | -28       | -0.1  | -38.8  | -39       | -0.1  | 39.2   |
| ITEMS DEDUCTED FROM ORIGINAL OWN FUNDS AND ADDITIONAL OWN FUNDS          | -2,579.0  | -4.7  | -2,532    | -4.5  | -1.8   | -3,003    | -5.6  | 18.6   |
| Capital requirements   | 33,641.1  | 100.0 | 32,054    | 100.0 | -4.7   | 30,453    | 100.0 | -5.0   |
| CREDIT, COUNTERPARTY CREDIT AND DILUTION RISKS AND FREE DELIVERIES       | 29,932.7  | 89.0  | 28,204    | 88.0  | -5.8   | 26,729    | 87.8  | -5.2   |
| Standardised approach  | 26,468.4  | 78.7  | 25,084    | 78.3  | -5.2   | 23,467    | 77.1  | -6.4   |
| Corporates   | 11,300.8  | 33.6  | 10,564    | 33.0  | -6.5   | 10,218    | 33.6  | -3.3   |
| o/w: Secured by real estate property                                     | 79.5      | 0.2   | 99        | 0.3   | 24.6   | 130       | 0.4   | 31.1   |
| Retail   | 12,716.0  | 37.8  | 11,857    | 37.0  | -6.8   | 10,959    | 36.0  | -7.6   |
| o/w: Secured by real estate property                                     | 373.7     | 1.1   | 525       | 1.6   | 40.5   | 485       | 1.6   | -7.5   |
| Other  | 2,451.6   | 7.3   | 2,664     | 8.3   | 8.7    | 2,290     | 7.5   | -14.0  |
| IRB approach   | 3,464.3   | 10.3  | 3,120     | 9.7   | -9.9   | 3,262     | 10.7  | 4.6    |
| Corporates   | 1,671.7   | 6.7   | 1,871     | 5.8   | 11.9   | 1,781     | 5.8   | -4.8   |
| Retail   | 741.0     | 2.4   | 740       | 2.3   | -0.1   | 883       | 2.9   | 19.2   |
| Other  | 1,051.5   | 3.1   | 509       | 1.6   | -51.6  | 599       | 2.0   | 17.6   |
| SETTLEMENT/DELIVERY RISKS  | 0.0       | 0.0   | 0         | 0.0   | 0.0    | 0         | 0.0   | 0.0    |
| POSITION, FOREIGN EXCHANGE AND COMMODITY RISKS                           | 497.4     | 1.5   | 629       | 2.0   | 26.4   | 753       | 2.5   | 19.8   |
| o/w: Internal models   | 0.0       | 0.0   | 0         | 0.0   | 0.0    | 0         | 0.0   | 0.0    |
| Traded debt instruments  | 325.8     | 1.0   | 384       | 1.2   | 17.9   | 425       | 1.4   | 10.8   |
| Foreign exchange   | 131.7     | 0.4   | 178       | 0.6   | 35.4   | 276       | 0.9   | 54.7   |
| Other risks  | 39.8      | 0.1   | 66        | 0.2   | 66.7   | 52        | 0.2   | -22.0  |
| RISK OF EXCEEDING THE PERMITTED EXPOSURE LIMITS                          | 0.0       | 0.0   | 0         | 0.0   | 0.0    | 0         | 0.0   | 0.0    |
| OPERATIONAL RISK   | 3,211.0   | 9.5   | 3,222     | 10.1  | 0.3    | 2,970     | 9.8   | -7.8   |
| Simplified approach  | 400.0     | 1.2   | 402       | 1.3   | 0.5    | 386       | 1.3   | -3.9   |
| Standardised approach  | 1,560.4   | 4.6   | 1,476     | 4.6   | -5.4   | 1,411     | 4.6   | -4.4   |
| Advanced measurement approach  | 1,250.7   | 3.7   | 1,344     | 4.2   | 7.4    | 1,173     | 3.9   | -12.7  |
| Surplus/deficit of own funds   | 21,174.3  | -     | 23,750    | -     | 12.2   | 22,966    | -     | -3.3   |
| Capital adequacy ratio   | 19.55     | -     | 20.89     | -     | -      | 21.05     | -     | -      |

The total amount of credit protection recognised as eligible stood at HRK 46.8bn, an increase of HRK 2.0bn or 4.6%. As in 2012, unfunded credit protection forms prevailed<sup>31</sup> (guarantees, counter-guarantees and credit derivatives), rising by 14.9% and accounting for more than a half (57.1%) of total protection. By contrast, funded credit protection forms (mostly collateral, balance sheet netting and standardised netting agreements) declined slightly (by 6.5%) and their share fell to 42.9%. As regards credit risk mitigation techniques, the weight substitution technique prevailed, accounting for more than a half (58.7%) of total credit risk mitigation at the end of 2013, in amount of HRK

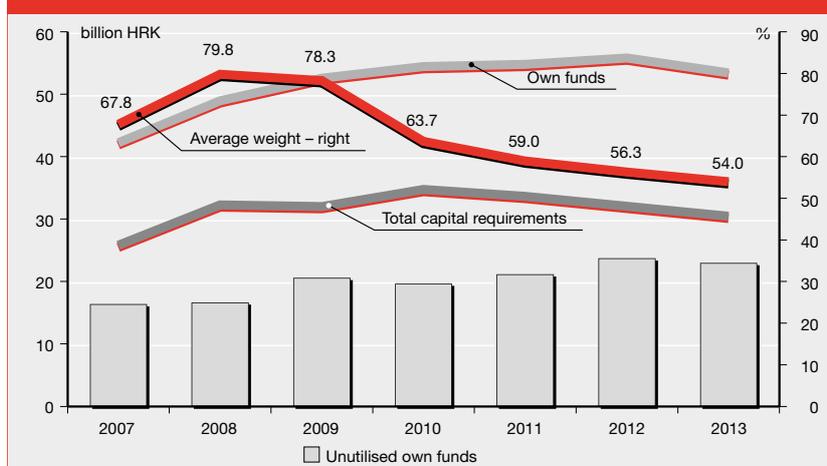
31 Funded and unfunded credit protection are two forms of credit protection credit institutions may use.

27.5bn, which was an increase of 11.1%. The financial collateral comprehensive method was the next by size, with a share of around one fourth in the total protection (24.9%), which was 13.5% lower than in 2012.

The decrease in net value of balance and off-balance sheet exposure of banks after weighting was much larger in 2013 than in 2012, standing at 5.2% or HRK 12.3bn. Such developments were determined by the fall in the amount of exposure according to the standardised approach of HRK 8.2bn (or 2.3%), and the weighted amount was HRK 13.5bn (6.5%) lower. A significant decrease in the weighted amount was the result of a noticeable growth in the share of items with lower credit risk-weights (notably the 0% weight, related to the placement of funds to the government and the central bank). The fall in the average weight was the result of the sale of claims in one bank (mostly loans to

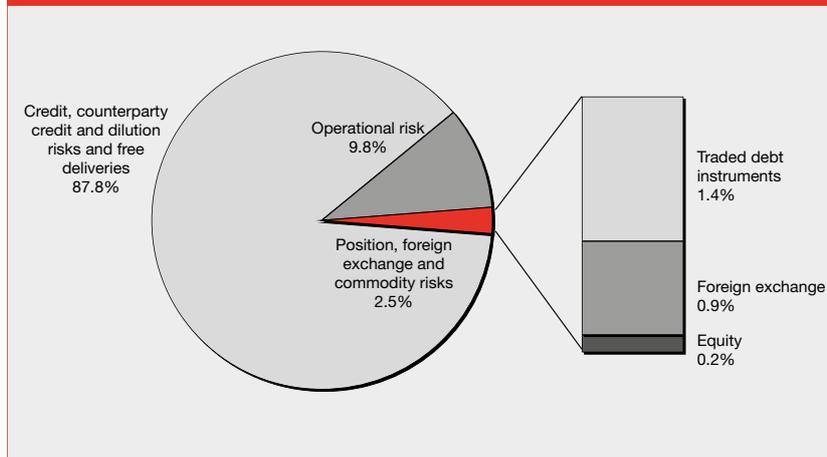
**TABLE 1.12 Breakdown of net exposure to credit risk by risk weights, as at 31 December 2013, in million HRK**

|   | Retail    | Corporates | Central governments and central banks | Institutions | Public sector entities | Local and regional self-government | Collective investment undertakings | Other    | Equity investment | Total     |
|---|-----------|------------|---------------------------------------|--------------|------------------------|------------------------------------|------------------------------------|----------|-------------------|-----------|
| <b>STANDARDISED APPROACH</b>  |           |            |                                       |              |                        |                                    |                                    |          |                   |           |
| Total exposure  | 107,849.7 | 84,498.6   | 108,500.6                             | 23,715.5     | 5,676.3                | 4,348.8                            | 483.7                              | 15,945.8 | –                 | 351,019.2 |
| On-balance sheet items  | 104,490.5 | 71,284.2   | 106,481.6                             | 20,746.4     | 5,162.7                | 4,219.5                            | 483.7                              | 15,434.9 | –                 | 328,303.5 |
| Off-balance sheet items   | 3,358.7   | 12,177.4   | 549.9                                 | 581.6        | 108.1                  | 129.3                              | 0.0                                | 101.5    | –                 | 17,006.5  |
| Securities transactions and long settlement transactions            | 0.1       | 519.7      | 0.0                                   | 1,062.2      | 134.8                  | 0.0                                | 0.0                                | 409.5    | –                 | 2,126.3   |
| Derivative financial instruments                                    | 0.4       | 517.4      | 1,469.2                               | 1,325.2      | 270.7                  | 0.0                                | 0.0                                | 0.0      | –                 | 3,582.8   |
| Contracts for novation and other netting agreements                 | 0.0       | 0.0        | 0.0                                   | 0.0          | 0.0                    | 0.0                                | 0.0                                | 0.0      | –                 | 0.0       |
| <b>Breakdown of total exposure by risk weights</b>                  |           |            |                                       |              |                        |                                    |                                    |          |                   |           |
| Weight 0%   | 0.0       | 0.0        | 106,920.5                             | 77.2         | 3,380.3                | 0.0                                | 0.0                                | 8,051.2  | –                 | 118,429.2 |
| Weight 10%  | 0.0       | 0.0        | 0.0                                   | 0.0          | 0.0                    | 0.0                                | 0.0                                | 0.0      | –                 | 0.0       |
| Weight 20%  | 0.0       | 23.8       | 4.0                                   | 19,602.1     | 7.9                    | 523.4                              | 25.0                               | 321.9    | –                 | 20,508.0  |
| Weight 35% (residential real estate property)                       | 11,218.2  | 517.5      | 0.0                                   | 0.0          | 0.0                    | 0.0                                | 0.0                                | 6.0      | –                 | 11,741.6  |
| Weight 50%  | 238.6     | 1,802.7    | 48.9                                  | 3,386.9      | 2,213.4                | 3,789.4                            | 14.7                               | 7.5      | –                 | 11,501.9  |
| o/w: Commercial real estate property                                | 237.6     | 1,802.7    | 0.0                                   | 0.0          | 0.0                    | 0.0                                | 0.0                                | 6.4      | –                 | 2,046.8   |
| Weight 75%  | 40,838.8  | 0.0        | 0.0                                   | 0.0          | 0.0                    | 0.0                                | 0.0                                | 0.0      | –                 | 40,838.8  |
| Weight 100%   | 53,366.3  | 77,538.1   | 1,519.6                               | 594.6        | 73.2                   | 31.4                               | 418.9                              | 7,440.8  | –                 | 140,982.9 |
| o/w: Past due items   | 3,401.9   | 6,198.1    | 0.2                                   | 0.3          | 0.0                    | 0.0                                | 0.1                                | 8.6      | –                 | 9,609.2   |
| Weight 150%   | 2,188.0   | 4,111.3    | 7.7                                   | 54.7         | 1.6                    | 4.7                                | 19.9                               | 29.2     | –                 | 6,417.1   |
| o/w: Past due items   | 1,920.1   | 3,449.9    | 7.6                                   | 36.7         | 1.6                    | 4.7                                | 0.0                                | 21.9     | –                 | 5,442.4   |
| Other risk weights  | 0.0       | 505.3      | 0.0                                   | 0.0          | 0.0                    | 0.0                                | 5.1                                | 89.3     | –                 | 599.7     |
| <b>Credit risk mitigation techniques – substitution effects</b>     |           |            |                                       |              |                        |                                    |                                    |          |                   |           |
| Total outflow   | –1,475.3  | –7,000.6   | 0.0                                   | –380.6       | –18,482.4              | –31.1                              | 0.0                                | –121.5   | –                 | –27,491.5 |
| Total inflow  | 5.2       | 556.1      | 21,720.1                              | 443.8        | 178.1                  | 526.5                              | 0.0                                | 1,528.1  | –                 | 24,957.9  |
| <b>IRB APPROACH</b>   |           |            |                                       |              |                        |                                    |                                    |          |                   |           |
| Total exposure  | 18,039.7  | 18,070.4   | 23,431.2                              | 2,081.5      | –                      | –                                  | –                                  | –        | 94.3              | 61,717.0  |
| On-balance sheet items  | 17,752.7  | 16,266.1   | 23,210.2                              | 1,500.8      | –                      | –                                  | –                                  | –        | 94.3              | 58,824.1  |
| Off-balance sheet items   | 283.1     | 1,565.1    | 220.9                                 | 14.5         | –                      | –                                  | –                                  | –        | –                 | 2,083.6   |
| Securities transactions and long settlement transactions            | 2.0       | 159.5      | 0.0                                   | 431.6        | –                      | –                                  | –                                  | –        | –                 | 593.1     |
| Derivative financial instruments                                    | 2.0       | 79.6       | 0.0                                   | 134.7        | –                      | –                                  | –                                  | –        | –                 | 216.3     |
| Contracts for novation and other netting agreements                 | 0.0       | 0.0        | 0.0                                   | 0.0          | –                      | –                                  | –                                  | –        | –                 | 0.0       |
| <b>Credit risk mitigation techniques – effects of PD adjustment</b> |           |            |                                       |              |                        |                                    |                                    |          |                   |           |
| Total outflow   | 0.0       | –1,279.0   | 0.0                                   | 0.0          | –                      | –                                  | –                                  | –        | 0.0               | –1,279.0  |
| Total inflow  | 0.0       | 0.0        | 3,785.1                               | 27.4         | –                      | –                                  | –                                  | –        | 0.0               | 3,812.5   |

**FIGURE 1.27 Average credit risk weight**


corporates) and the beginning of the application of the 75% weight for the household category in one of the leading banks (previously assigned a risk weight of 100%).

The average credit risk-weight continued to decline, both for the standardised approach for the calculation of the capital requirement for credit risk and, to a lesser extent, for the IRB approach. The total average weight stood at 54.0% at the end of 2013, as compared to 56.3% at the end of 2012.

**FIGURE 1.28 Structure of bank total capital requirements, as at 31 December 2013**

**TABLE 1.13 Breakdown of bank capital adequacy ratio, end of period**

|                       | Dec. 2011       |                          | Dec. 2012       |                          | Dec. 2013       |                          |
|-----------------------|-----------------|--------------------------|-----------------|--------------------------|-----------------|--------------------------|
|                       | Number of banks | Share in bank assets (%) | Number of banks | Share in bank assets (%) | Number of banks | Share in bank assets (%) |
| Ratio lower than 10%  | 0               | 0.0                      | 1               | 0.1                      | 2               | 0.7                      |
| Ratio from 10% to 12% | 1               | 0.5                      | 1               | 0.3                      | 0               | 0.0                      |
| Ratio from 12% to 15% | 9               | 9.5                      | 7               | 7.1                      | 9               | 8.5                      |
| Ratio from 15% to 20% | 13              | 34.6                     | 12              | 37.5                     | 10              | 36.8                     |
| Ratio higher than 20% | 9               | 55.4                     | 10              | 55.1                     | 9               | 54.1                     |

The weight under the standardised approach fell by more than two percentage points and stood at 55.7%, while the weight under the IRB approach decreased by slightly less than one percentage point and stood at 44.1%.

As a result of the aforementioned fall, the capital requirement for operational risk reached exactly HRK 3bn. Two large banks continued to use the advanced measurement approach for the calculation of the capital requirement for operational risk<sup>32</sup> and six banks used the standardised approach. The remaining banks used the basic indicator approach. By contrast to movements in the requirement for operational risk, as in 2012, the capital requirement for position, foreign exchange and commodity risks recorded a high increase of almost 20% but nevertheless stood at only HRK 0.7bn. Although it remained the lowest of all capital requirements, its share rose to 2.5%, mostly due to the high growth of capital requirements for foreign exchange risk of 54.7%, which was the result of a noticeable growth in the long euro position.

Although own funds fell in the observed period at a somewhat lower rate than that in the growth of capital requirements, the surplus of banks' own funds, i.e. unutilised own funds, slightly decreased and stood at HRK 23.0bn. This was a decline of 3.3%, so the share of unutilised own funds in total own funds rose from 42.6% to 43%.

Despite the mild growth of the capital adequacy ratio, the share of bank assets marked by lower adequacy ratios in total bank assets increased in the last year. Bank assets with a capital adequacy ratio below 15% thus reached almost 10% of total assets (an increase of almost two percentage points).

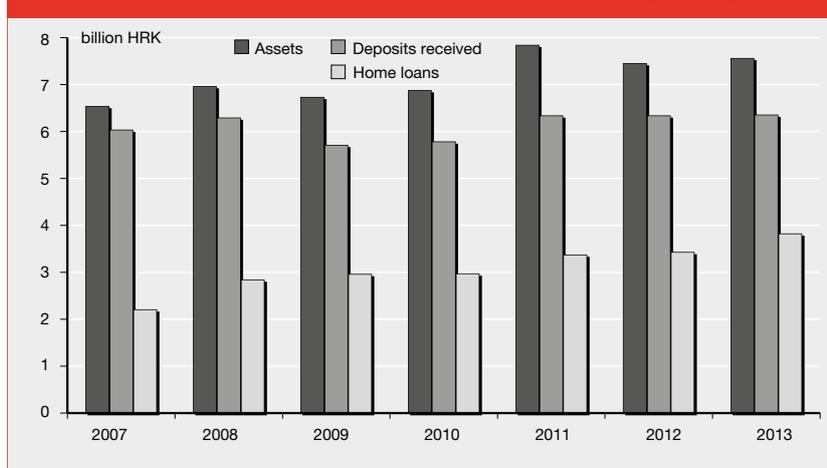
## 1.3 Housing savings banks

At the end of 2013, there were again five housing savings banks operating in the Republic of Croatia. Four of them were directly or indirectly owned by foreign shareholders and one was in domestic ownership. Savings banks' assets increased slightly in 2013, but their share in total assets of credit institutions was still low and stood at only 1.9%.

### 1.3.1 Balance sheet

The largest share of the growth in assets of housing savings banks was generated in the last quarter of 2013, as a result of a traditional increase in the deposits of housing savings bank savers, attributable

<sup>32</sup> Banks are offered three approaches for the assessment of operational risk exposure: the basic indicator approach, the standardised approach and the advanced approach. The regulatory capital requirement under the basic approach is set at about 15% of the average value of the last three annual calculations of the so-called relevant indicator which is based on net income from all bank activities. The standardised approach implies the classification of business activities into set business lines, where for each business activity a relevant indicator is calculated, weighted by the given rate of initial capital requirements, which ranges from 12% to 18%. The advanced measurement approach is a fully internally-based model for operational risk measurement which best reflects the specific exposure of a bank and implies fulfilment of a number of conditions before permission to use it can be obtained.

**FIGURE 1.29 Assets, deposits and home loans of housing savings banks**

to government incentives paid to depositors in housing savings banks. Assets of housing savings banks thus went up by 1.5% in 2013, to HRK 7.6bn (Table 1.14).

The growth in total sources of financing was brought about the most by the rise in loans received from financial institutions, by 149.3%, to HRK 235.1m. This mostly involved short-term loans from domestic financial institutions, while loans from majority foreign owners did not change much in 2013 and they accounted for 40.6% of total loans received. Deposits of housing savings bank savers edged up (0.2%), to HRK 6.4bn (Table 1.15), with the increase being observed only in the last quarter of the year. In addition to deposits received, which accounted for 84.1% of housing savings bank liabilities, the remaining share was accounted for by the capital, which rose by 5.2%, reaching HRK 603.4m. The growth of capital was due to the higher amount of retained earnings from previous years, while the profit from 2013 was considerably lower than in the previous year (by 55.7%).

**TABLE 1.14 Structure of housing savings bank assets, end of period, in million HRK and %**

|  | Dec. 2011      |              | Dec. 2012      |              |             | Dec. 2013      |              |            |
|--|----------------|--------------|----------------|--------------|-------------|----------------|--------------|------------|
|  | Amount         | Share        | Amount         | Share        | Change      | Amount         | Share        | Change     |
| Money assets and deposits with the CNB                           | 0.0            | 0.0          | 0.0            | 0.0          | -41.7       | 0.0            | 0.0          | 92.9       |
| Money assets   | 0.0            | 0.0          | 0.0            | 0.0          | -41.7       | 0.0            | 0.0          | 92.9       |
| Deposits with the CNB  | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Deposits with financial institutions                             | 669.7          | 8.5          | 723.1          | 9.7          | 8.0         | 522.8          | 6.9          | -27.7      |
| MoF treasury bills and CNB bills                                 | 668.1          | 8.5          | 594.1          | 8.0          | -11.1       | 435.9          | 5.8          | -26.6      |
| Securities   | 2,394.4        | 30.5         | 2,056.4        | 27.6         | -14.1       | 2,256.5        | 29.8         | 9.7        |
| Derivative financial assets                                      | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Loans <sup>a</sup>   | 3,777.2        | 48.1         | 3,767.6        | 50.5         | -0.3        | 4,034.6        | 53.3         | 7.1        |
| Loans to financial institutions                                  | 90.9           | 1.2          | 69.3           | 0.9          | -23.8       | 20.8           | 0.3          | -70.0      |
| Loans to other clients   | 3,686.3        | 47.0         | 3,698.3        | 49.6         | 0.3         | 4,013.8        | 53.1         | 8.5        |
| Investments in subsidiaries, associates and joint ventures       | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Foreclosed and repossessed assets                                | 0.0            | 0.0          | 0.2            | 0.0          | -           | 0.2            | 0.0          | 0.0        |
| Tangible assets (net of depreciation)                            | 5.7            | 0.1          | 5.3            | 0.1          | -6.4        | 3.9            | 0.1          | -27.1      |
| Interest, fees and other assets                                  | 387.4          | 4.9          | 363.5          | 4.9          | -6.2        | 310.8          | 4.1          | -14.5      |
| Net of: Collectively assessed impairment provisions <sup>b</sup> | 56.1           | 0.7          | 54.1           | 0.7          | -3.6        | -              | -            | -          |
| <b>TOTAL ASSETS</b>  | <b>7,846.5</b> | <b>100.0</b> | <b>7,456.1</b> | <b>100.0</b> | <b>-5.0</b> | <b>7,564.7</b> | <b>100.0</b> | <b>1.5</b> |

<sup>a</sup> As of October 2013, loan amount is reduced by the amount of collected fees (formerly recorded as deferred income in liabilities).

<sup>b</sup> As of October 2013, the amounts of financial instruments are reduced by the amount of the corresponding collectively assessed impairment provisions (for category A).

**TABLE 1.15 Structure of housing savings bank liabilities and capital, end of period, in million HRK and %**

|   | Dec. 2011      |              | Dec. 2012      |              |             | Dec. 2013      |              |            |
|---|----------------|--------------|----------------|--------------|-------------|----------------|--------------|------------|
|   | Amount         | Share        | Amount         | Share        | Change      | Amount         | Share        | Change     |
| Loans from financial institutions   | 458.9          | 5.8          | 0.0            | 0.0          | -100.0      | 139.6          | 1.8          | -          |
| Short-term loans  | 172.8          | 2.2          | 0.0            | 0.0          | -100.0      | 139.6          | 1.8          | -          |
| Long-term loans   | 286.2          | 3.6          | 0.0            | 0.0          | -100.0      | 0.0            | 0.0          | -          |
| Deposits  | 6,345.1        | 80.9         | 6,344.9        | 85.1         | 0.0         | 6,359.0        | 84.1         | 0.2        |
| Transaction account deposits  | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Savings deposits  | 154.1          | 2.0          | 160.7          | 2.2          | 4.3         | 223.8          | 3.0          | 39.3       |
| Time deposits   | 6,191.0        | 78.9         | 6,184.1        | 82.9         | -0.1        | 6,135.2        | 81.1         | -0.8       |
| Other loans   | 94.1           | 1.2          | 94.3           | 1.3          | 0.2         | 95.5           | 1.3          | 1.2        |
| Short-term loans  | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Long-term loans   | 94.1           | 1.2          | 94.3           | 1.3          | 0.2         | 95.5           | 1.3          | 1.2        |
| Derivative financial liabilities and other financial liabilities held for trading | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Debt securities issued  | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Short-term debt securities issued   | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Long-term debt securities issued  | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Subordinated instruments issued   | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| Hybrid instruments issued   | 97.7           | 1.2          | 97.8           | 1.3          | 0.1         | 88.4           | 1.2          | -9.6       |
| Interest, fees and other liabilities <sup>a</sup>                                 | 368.3          | 4.7          | 345.5          | 4.6          | -6.2        | 278.9          | 3.7          | -19.3      |
| <b>TOTAL LIABILITIES</b>  | <b>7,364.1</b> | <b>93.9</b>  | <b>6,882.4</b> | <b>92.3</b>  | <b>-6.5</b> | <b>6,961.4</b> | <b>92.0</b>  | <b>1.1</b> |
| Share capital   | 487.9          | 6.2          | 487.9          | 6.5          | 0.0         | 487.9          | 6.4          | 0.0        |
| Current year profit (loss)  | 10.6           | 0.1          | 67.5           | 0.9          | 538.3       | 29.9           | 0.4          | -55.7      |
| Retained earnings (loss)  | 15.0           | 0.2          | 25.1           | 0.3          | 67.2        | 91.1           | 1.2          | 262.6      |
| Legal reserves  | 6.2            | 0.1          | 6.7            | 0.1          | 7.6         | 8.2            | 0.1          | 22.8       |
| Reserves provided for by the articles of association and other capital reserves   | 9.2            | 0.1          | 3.6            | 0.0          | -61.1       | 3.5            | 0.0          | -1.2       |
| Revaluation reserves  | -46.5          | -0.6         | -17.1          | -0.2         | -63.3       | -17.2          | -0.2         | 0.7        |
| Previous year profit (loss)   | 0.0            | 0.0          | 0.0            | 0.0          | 0.0         | 0.0            | 0.0          | 0.0        |
| <b>TOTAL CAPITAL</b>  | <b>482.4</b>   | <b>6.1</b>   | <b>573.7</b>   | <b>7.7</b>   | <b>18.9</b> | <b>603.4</b>   | <b>8.0</b>   | <b>5.2</b> |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>7,846.5</b> | <b>100.0</b> | <b>7,456.1</b> | <b>100.0</b> | <b>-5.0</b> | <b>7,564.7</b> | <b>100.0</b> | <b>1.5</b> |

<sup>a</sup> As of October 2013, the amount of granted loans in assets is reduced by the amount of fees collected on loans (formerly recorded as deferred income in liabilities).

Home loans and securities increased on the assets side, while other items recorded a decline. The rise in the amount of securities was the result of investments in RC bonds, which increased by 9.7%, reaching HRK 2.3bn. With a share of 94.9% in total loans and 50.6% in assets, home loans were the key item in assets, growing at the rate of 11.4% or HRK 392.9m in 2013. Due to the mentioned changes, total home loans stood at HRK 3.8bn. The asset items which recorded the largest fall were deposits with financial institutions (27.7% or HRK 200.3m) and T-bills (26.6% or HRK 158.1m).

### 1.3.2 Income statement

The profit of housing savings banks halved in 2013, primarily due to the lower profit from investments in securities of domestic government units. This was the consequence of poor results in the trading book and the fall in interest income associated with the mentioned securities. One housing

savings bank reported losses (pre-tax), in contrast to 2012, when all housing savings banks operated at a profit<sup>33</sup>.

In 2013, housing savings banks generated pre-tax profits of HRK 29.9m (Table 1.16), which was HRK 37.6m or 55.7% less than in 2012. This fall was influenced by the decline in all components of operating income, particularly by the change in net other non-interest income, which was negative in 2013. While debt securities held in the portfolio for trading generated a profit to housing savings banks (HRK 29.2m) in 2012, movements in the fair value of RC securities resulted in losses in 2013, due to which the net other non-interest income stood at HRK –22.6m. The next by size of fall was net interest income, which was HRK 13.4m or 8.8% lower. Interest income dropped by HRK 20.1m or 5.6%, mostly due to the fall in interest income from financial assets available for sale and lower interest income from T-bills and domestic government bonds held in this portfolio. This was the result of a somewhat lower amount of investments and interest rate movements. By contrast, interest income from loans went up slightly (1.9%), due to the strengthening of lending activity and slightly lower interest expenses associated with received deposits and loans. Net interest income from fees and commissions slightly declined, as a result of lower income from fees and commissions for housing savings contracts. This probably reflected the regulatory changes that in November 2013 withdrew the incentives for housing savings accumulated in 2014.

|   | Amount           |                  | Change |
|---|------------------|------------------|--------|
|   | Jan. – Dec. 2012 | Jan. – Dec. 2013 |        |
| <b>CONTINUING OPERATIONS</b>  |                  |                  |        |
| Interest income   | 357.7            | 337.6            | –5.6   |
| Interest expenses   | 204.5            | 197.8            | –3.3   |
| Net interest income   | 153.2            | 139.8            | –8.8   |
| Income from fees and commissions                                    | 68.9             | 66.9             | –2.8   |
| Expenses on fees and commissions                                    | 9.4              | 9.0              | –4.9   |
| Net income from fees and commissions                                | 59.4             | 58.0             | –2.4   |
| Income from equity investments                                      | 0.0              | 0.0              | 0.0    |
| Gains (losses)  | 31.4             | –5.3             | –116.8 |
| Other operating income  | 12.2             | 6.3              | –48.2  |
| Other operating expenses  | 23.9             | 23.7             | –0.8   |
| Net other non-interest income                                       | 19.8             | –22.6            | –214.6 |
| Total operating income  | 232.4            | 175.1            | –24.6  |
| General administrative expenses and depreciation                    | 141.4            | 122.8            | –13.1  |
| Net operating income before loss provisions                         | 90.9             | 52.3             | –42.5  |
| Expenses on value adjustments and provisions                        | 4.9              | 8.3              | 69.9   |
| Other gains (losses)  | 0.0              | 0.0              | 0.0    |
| Profit (loss) from continuing operations, before taxes              | 86.0             | 43.9             | –48.9  |
| Income tax on continuing operations                                 | 18.5             | 13.9             | –24.5  |
| Profit (loss) from continuing operations, after taxes               | 67.6             | 30.0             | –55.6  |
| <b>DISCONTINUED OPERATIONS</b>                                      |                  |                  |        |
| Profit (loss) from discontinued operations, after taxes             | –0.1             | –0.1             | 19.3   |
| Current year profit (loss)  | 67.5             | 29.9             | –55.7  |
| Note:   |                  |                  |        |
| Number of housing savings banks operating with losses, before taxes | 0                | 1                | –      |

33 One housing savings bank reported a current year loss (after-tax) in 2012.

Housing savings banks attempted to relieve unfavourable movements in income from securities investments by savings in expenses. They managed to reduce considerably their general operating expenses in 2013 (by HRK 18.6m or 13.1%), but the fall in operating income by more than a quarter negatively affected the cost to income ratio. The general operating expenses to operating income ratio thus rose from 60.9% to 70.1%. The operating income burden created by expenses on loss provisions also increased, but it was still relatively low. Expenses on loss provisions remained at the level of less than 5% of operating income, but in 2013, they rose sharply (by almost 70%), despite the income from cancelled provisions in two housing savings banks. B and C category loans increased considerably in three housing savings banks, with a concurrent growth in their coverage by value adjustments. Expenses on loss provisions for category A placements were also recorded in 2013, while in 2012, housing savings banks generated income from cancelled loss provisions for that risk category. The fall in profit led to a strong decrease in return indicators, with ROAA standing at 0.6% and ROAE at 5.1%.

### 1.3.3 Credit risk

In 2013, total housing savings bank placements and off-balance sheet liabilities<sup>34</sup> (items exposed to credit risk that are classified into risk categories) increased by 4.6% and stood at HRK 6.3bn (Table 1.17). This was the outcome of the mentioned growth in home loans. The quality of home loans was very good because 98.6% of them were classified into risk category A at the end of 2013. The quality of total exposure was also very good because of the dominance of home loans and their excellent quality. Risk categories B and C accounted for only 0.8% of total placements and off-balance sheet liabilities of housing savings banks.

**TABLE 1.17 Classification of housing savings bank placements and assumed off-balance sheet liabilities by risk categories, end of period, in million HRK and %**

| Risk category    | Dec. 2011 |       | Dec. 2012 |       |        | Dec. 2013 |       |        |
|------------------|-----------|-------|-----------|-------|--------|-----------|-------|--------|
|                  | Amount    | Share | Amount    | Share | Change | Amount    | Share | Change |
| A                | 6,423.0   | 99.5  | 5,979.0   | 99.5  | -6.9   | 6,234.4   | 99.2  | 4.3    |
| B-1, B-2 and B-3 | 27.8      | 0.4   | 29.7      | 0.5   | 6.7    | 48.3      | 0.8   | 62.7   |
| C                | 2.0       | 0.0   | 2.7       | 0.0   | 31.5   | 3.8       | 0.1   | 42.7   |
| Total            | 6,452.9   | 100.0 | 6,011.4   | 100.0 | -6.8   | 6,286.5   | 100.0 | 4.6    |

**TABLE 1.18 Coverage of housing savings bank total placements and assumed off-balance sheet liabilities by total value adjustments and provisions, end of period, in million HRK and %**

|   | Dec. 2011 | Dec. 2012 | Dec. 2013 |
|---|-----------|-----------|-----------|
| Total value adjustments against placements and provisions for assumed off-balance sheet liabilities | 62.3      | 61.2      | 66.7      |
| Value adjustments and provisions  | 5.9       | 6.7       | 12.1      |
| Collectively assessed value adjustments and provisions  | 56.4      | 54.5      | 54.6      |
| Total placements and assumed off-balance sheet liabilities  | 6,452.9   | 6,011.4   | 6,286.5   |
| Coverage  | 1.0       | 1.0       | 1.1       |

<sup>34</sup> In gross terms.

Home loans accounted for 93.8% of total loans by housing savings banks. The bulk of home loans (almost 95%) related to kuna home loans with a currency clause in euro. The rest were kuna loans (without a currency clause). Housing savings banks did not make loans indexed to the Swiss franc and the entire portfolio of home loans was contracted with fixed interest rates. These facts certainly contributed to making their home loans higher in quality than those of the banks. In housing savings banks, risk categories B and C accounted for 1.4% of total home loans. The average loss, i.e. the average coverage of B and C category home loans by value adjustments stood at 22.7%.

### **1.3.4 Capital adequacy**

The capital adequacy ratio of housing savings banks fell from 21.3% at the end of 2012 to 20.5% at the end of 2013. This was due to the rise in the capital requirement for credit risk, which was HRK 32.1m or 9.0% higher in 2013. This in turn was the outcome of the growth in the amount of weighted exposures, i.e. the growth in riskier exposure items, such as home financing, and the fall in less risky items, such as deposits with parent banks. The impact of growth in the capital requirement for credit risk was partly offset by a slight increase in own funds (4.9%), due to a rise in reserves and retained earnings. At the end of 2013, all housing savings banks maintained the capital adequacy ratio above the minimum prescribed 12%.

The increase in home loans was reflected in the growth in the amount of weighted exposures and the growth in the share of exposures with higher weights, especially with 35% and 100% weights. A concurrent decrease was observed in deposits with parent banks, treated as transactions within the group of credit institutions and weighted at a 0% weight. These changes led to a further upward trend of the average weight for credit risk, which rose from 33.7% at the end of 2012 to 36.2% at the end of 2013. The remaining capital requirements generally declined, mostly due to a decrease in the capital requirement for position risks. Consequently, only the share of the capital requirement for credit risk increased in the structure of total capital requirements of housing savings banks, to 83.2%, while the shares of capital requirements for market and operational risks decreased, to 4.1% and 12.7% respectively.



## 2 Notes on methodology

End-of the year data on the business operations of credit institutions are based on unconsolidated audited financial reports delivered by credit institutions to the Croatian National Bank.

### Tables

#### Table 1.1 Ownership structure of banks and their share in total bank assets

With respect to ownership structure, banks in the Republic of Croatia are divided into domestic and foreign-owned banks. Banks under domestic ownership are divided into private domestic banks and state-owned domestic banks. A bank is classified as a private domestic bank if it is majority owned by domestic natural and legal persons, or as a state-owned domestic bank if it is majority owned by governmental units. A bank is classified as a foreign-owned bank if it is majority owned by foreign natural and legal persons.

Report PD32 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013) is the source of data on the ownership structure of banks.

The source of data on the amount of bank assets is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

#### Table 1.2 Territorial distribution of operating units and ATMs by counties

The total number of operating units and the total number ATMs of all banks in the Republic of Croatia are classified by counties. Data for the City of Zagreb are included in the data for Zagreb County.

Bank reports prescribed by the Decision on the obligation to submit the report on payment operations data (OG 189/2004) are the source of data on the number of operating units and ATMs of banks.

#### Table 1.3 Structure of bank assets

This table shows bank asset items, the share of each item in total assets of all banks and the change in the balance relative to the balance at the end of the previous period.

The source of data on the amount of bank assets is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

#### Table 1.4 Structure of bank liabilities and capital

This table shows bank liabilities and capital items, the share of each item in total liabilities and capital of all banks and the change in the balance relative to the balance at the end of the previous period.

The source of data on the amount of bank liabilities and capital is form BS2-2 from the statistical

report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Table 1.5 Bank income statement

This table shows bank income statement items and the rates of change relative to the same period of the previous year.

Report RN (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013) is the source of data on income statement.

### Table 1.6 Classification of bank placements and assumed off-balance sheet liabilities by risk categories

This table shows the placements and assumed off-balance sheet liabilities of banks (gross) by risk categories and the relevant amounts of placement value adjustments and provisions for off-balance sheet items. The coverage is the ratio between value adjustments/provisions and placements and assumed off-balance sheet liabilities.

Up to 31 December 2012, the source of data on the classification of placements and assumed off-balance sheet liabilities were reports RS2 and PIV2 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013 and 121/2013), and as of 31 December 2013, the source of data are reports RS3 and PIV3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013).

### Table 1.7 Bank loans

This table shows the loan amounts (gross), the amounts of partly recoverable and fully irrecoverable loans (gross) and value adjustments of partly recoverable and fully irrecoverable loans for selected sectors and types of household loans. Loans include exclusively loans distributed in the loans and receivables category, and household loans include loans to non-profit institutions serving households. Up to 31 December 2012, the source of data on bank loans and value adjustments was report RS2 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013 and 121/2013), and as of 31 December 2013, the source of data is report RS3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013). The distribution of exposure by institutional sectors is conducted by the CNB in accordance with the European System of Accounts 1995 (ESA 95), based on reporting records delivered by banks in accordance with the Decision on statistical and prudential reporting, OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013).

### Table 1.8 Structure of bank sources of financing

This table shows the structure of the sources of financing by instruments. The amount and the share of the sources of financing from majority foreign owner are shown separately.

The source of data on the sources of financing are forms BS2-2, BS/DEP2-8 and BS/OK2-9 from the statistical report, which are based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Table 1.9 Sectoral structure of received loans

The amount of loans received from institutional sectors and their shares in total received loans are shown for all banks. The amount and the share of loans of the majority foreign owner are shown separately.

The source of data on the received loans of banks is form BS/OK2-9 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjeseceg-asi.xls>.

### Table 1.10 Interest rate risk in the non-trading book

Interest rate risk in the non-trading book is measured by a change in its economic value in the conditions of a standard interest rate shock. A standard interest rate shock is a parallel shift in interest rates of 200 basis points. A change in the economic value of the non-trading book is calculated as a sum total of net weighted positions across all time zones, for each major currency individually (a currency that constitutes over 5% of the total balance sheet assets) and for other currencies on an aggregate basis. The ratio between the change in the economic value and bank own funds must not exceed 20%.

Forms EVKI-FKS, EVKI-PKS, EVKI-AKS and EVKI-ZBR (Decision on the management of interest rate risk in the non-trading book, OG 2/2010, 34/2010 and 37/2012) are the source of data on the interest rate risk in the non-trading book.

### Table 1.11 Own funds, capital requirements and capital adequacy ratio of banks

This table shows the structure of own funds and capital requirements and the capital adequacy ratio at the end of the reporting period.

Forms JKAP and SAJK (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012) are the source of data on the capital adequacy of banks.

### Table 1.12 Breakdown of net exposure to credit risk by risk weights

This table shows the net exposure of banks to credit risk after the use of credit risk mitigation techniques. The net exposure is shown by approach used for assessment of the capital requirement for credit risk, by exposure classes and credit risk-weights. The line items total outflow and total inflow show the substitution effects of credit risk mitigation techniques, i.e. the effect of the method of risk weight substitution under the standardised approach, or of the method of the probability of default adjustment under the internal ratings based approach.

Forms SP and IRB by individual exposure classes (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012) are the source of data on the net exposure of banks to credit risk.

### Table 1.13 Breakdown of bank capital adequacy ratio

This table shows the number of banks and the share of their assets in the total assets of banks by buckets of the capital adequacy ratio.

Form SAJK (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012) is the source of data on the capital adequacy ratio of banks.

The source of data on the amount of bank assets is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to

mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjeseecnog-asi.xls>.

#### Table 1.14 Structure of housing savings bank assets

This table shows asset items of housing savings banks, the share of each item in total assets of all housing savings banks and the change in the balance relative to the balance at the end of the previous period.

The source of data on the amount of assets of housing savings banks is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjeseecnog-asi.xls>.

#### Table 1.15 Structure of housing savings bank liabilities and capital

This table shows liabilities and capital items of housing savings banks, the share of each item in total liabilities and capital of all housing savings banks and the change in the balance relative to the balance at the end of the previous period.

The source of data on the amount of liabilities and capital of housing savings banks is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjeseecnog-asi.xls>.

#### Table 1.16 Housing savings bank income statement

This table shows the amounts of income statement items of housing savings banks and the rates of change relative to the same period of the previous year.

Report RN (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013) is the source of data on income statement of housing savings banks.

#### Table 1.17 Classification of housing savings bank placements and assumed off-balance sheet liabilities by risk categories

This table shows the placements and assumed off-balance sheet liabilities of housing savings banks (gross) by risk categories and their share in the total placements and assumed off-balance sheet liabilities classified into risk categories.

Up to 31 December 2012, the source of data on the classification of placements and assumed off-balance sheet liabilities of housing savings banks were reports RS2 and PIV2 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013 and 121/2013), and as of 31 December 2013, the source of data are reports RS3 and PIV3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013).

#### Table 1.18 Coverage of housing savings bank total placements and assumed off-balance sheet liabilities by total value adjustments and provisions

The coverage is calculated by adding up placement value adjustments and provisions for assumed off-balance sheet liabilities (for risk categories B-1, B-2, B-3 and C) and collectively assessed placement value adjustments and provisions for assumed off-balance sheet liabilities (for risk category A) and by dividing the amount thus obtained by the amount of total placements and assumed

off-balance sheet liabilities.

Up to 31 December 2012, the source of data on the coverage of housing savings bank total placements and assumed off-balance sheet liabilities by total value adjustments and provisions were reports RS2 and PIV2 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013 and 121/2013), and as of 31 December 2013, the source of data are reports RS3 and PIV3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013).

## Figures

### Figure 1.1 Shares of assets, loans and deposits of the largest banks in total assets, loans and deposits

This figure shows the shares of the two largest banks, the five largest banks and the ten largest banks in total assets, loans and deposits of all banks. The criterion for selecting the two largest banks, the five largest banks and the ten largest banks is the size of their assets.

The source of data on the amount of bank assets, loans and deposits is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Figure 1.2 Herfindahl-Hirschman Index (HHI)

The Herfindahl-Hirschman index (HHI), which is used to measure the degree of concentration of assets, is calculated on the basis of the following formula:

$$HHI = \sum \left( \frac{\text{assets of a bank}}{\text{total assets of all banks}} \cdot 100 \right)^2$$

Granted loans and received deposits concentration indices are calculated by applying the same formula. The Herfindahl-Hirschman index can vary from 0 (perfectly competitive industry) to 10000 (monopoly).

Up to 31 December 2010, the source of data on the amount of bank assets, granted loans and received deposits was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Figure 1.3 Concentration of bank operating units and ATMs by counties

This figure shows in horizontal lines the relative share of the number of operating units and ATMs of banks by counties at the end of the reporting period. Data for the City of Zagreb are included in the data for Zagreb County.

Reports of banks prescribed by the Decision on the obligation to submit the report on payment operations data (OG 189/2004) are the source of data on the number of operating units and ATMs of banks.

### Figure 1.4 Bank assets

This figure shows the bank assets, the amount of individual items and the rates of change in assets. Bank asset items consist of five positions: money assets and deposits with the CNB, deposits (with financial institutions), securities (including T-bills), loans (loans to financial institutions and other clients), other assets (derivative financial assets, investments in subsidiaries, associates and joint ventures, foreclosed and repossessed assets, tangible assets (net of depreciation), and interest, fees and other assets). Up to 31 December 2012, collectively assessed impairment provisions (for category A) were included in the position Other assets, and as of 31 December 2013, they reduce the amount of the corresponding financial instruments.

Up to 31 December 2010, the source of data on the amount of bank assets was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Figure 1.5 Bank liabilities and capital

This figure shows the bank liabilities and capital, the amount of individual items and the rates of change in liabilities and capital. Bank liabilities and capital items consist of five positions: deposits (transaction account deposits, savings deposits and time deposits), loans (loans from financial institutions and other loans), securities (issued debt securities, issued subordinated instruments and issued hybrid instruments), other liabilities (derivative financial liabilities and other financial liabilities held for trading, and interest, fees and other liabilities) and capital.

Up to 31 December 2010, the source of data on the amount of bank liabilities and capital was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Figure 1.6 Bank standard off-balance sheet items

This figure shows the bank standard off-balance sheet items, the amount of individual items and the rates of change in standard off-balance sheet items.

Up to 31 December 2009, the source of data on the amount of bank standard off-balance sheet items was form BS/IBS1-3 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2010, the source of data is report IBS (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013).

### Figure 1.7 Bank derivative financial instruments (notional amount)

This figure shows derivative financial instruments (notional amount), the amount of individual items and the rates of change in derivative financial instruments.

Up to 31 December 2009, the source of data on the amount of bank derivative financial instruments was form BS/IBS1-3 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2010, the source of data is report IBS (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013).

### Figure 1.8 Bank income before taxes

This figure shows the amount of profit (loss) before taxes and the amount of other income statement items. As of 31 December 2012, data on the profit (loss) before taxes refers exclusively to the profit (loss) from continuing operations (before taxes).

Up to 31 December 2011, the source of data on the amount of bank profit (loss) before taxes was form RDG1-1 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2012, the source of data is report RN (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013).

### Figure 1.9 Structure of bank operating income

The columns show the share of net interest income, net income from fees and commissions and net other non-interest income in total bank operating income.

Up to 31 December 2011, the source of data on operating income was form RDG1-1 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2012, the source of data is report RN (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013).

### Figure 1.10 Bank return on average assets (ROAA) and return on average equity (ROAE)

The return on average assets is calculated as a ratio between income before taxes (on an annual level) and average bank assets. The average assets is calculated as the arithmetic mean of the balance in assets at the end of the reporting period and the balance in assets at the end of the previous year.

The return on average equity is calculated as a ratio between income after taxes (on an annual level) and average bank equity. The average equity is calculated as the arithmetic mean of the balance in equity at the end of the reporting period and the balance in equity at the end of the previous year.

Up to 31 December 2011, the source of data on the amount of bank profit (loss) before taxes and the amount of bank profit (loss) after taxes was form RDG1-1 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2012, the source of data is report RN (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013). As of 31 December 2012, data on the profit (loss) before taxes refers exclusively to the profit (loss) from continuing operations (before taxes).

Up to 31 December 2010, the source of data on the amount of bank assets was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Figure 1.11 Income from interest-bearing assets and expenses on interest-bearing liabilities

Income from interest-bearing assets is the ratio between total interest income (on an annual level) and average interest-bearing assets. Expenses on interest-bearing liabilities are the ratio between total interest expenses (on an annual level) and average interest-bearing liabilities. The spread is the difference between the share of interest income in the average interest-bearing assets and the share of interest expenses in the average interest-bearing liabilities.

Interest-bearing assets comprise deposits with the CNB, deposits with financial institutions, debt securities (excluding debt securities held for trading), loans to financial institutions and loans to other clients.

The average interest-bearing assets are calculated as the arithmetic mean of the balance in interest-bearing assets at the end of the reporting period and the balance in interest-bearing assets at the end of the previous year.

Interest-bearing liabilities comprise received loans, received deposits, issued debt securities, issued subordinated instruments and issued hybrid instruments. The average interest-bearing liabilities are calculated as the arithmetic mean of the balance in interest-bearing liabilities at the end of the reporting period and the balance in interest-bearing liabilities at the end of the previous year.

Up to 31 December 2011, the source of data on income from interest-bearing assets and expenses on interest-bearing liabilities was form RDG1-1 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2012, the source of data is report RN (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013). As of 31 December 2012, data on the profit (loss) before taxes refers exclusively to the profit (loss) from continuing operations (before taxes).

Up to 31 December 2010, the source of data on interest-bearing assets and interest-bearing liabilities was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Figure 1.12 Weighted averages of bank monthly interest rates

The base for the calculation of the weighted averages of bank monthly interest rates on kuna and foreign currency loans are the amounts of loans disbursed during the reporting month at certain interest rates. Exempted are interest rates on giro and current account overdrafts, for which the weighted averages were calculated based on the balance of these loans at the end of the reporting month.

Interest rates on kuna deposits not tied to a currency clause comprise interest rates on giro account and current account deposits, savings deposits and time deposits. The averages of interest rates on total kuna deposits not tied to a currency clause and total foreign currency deposits are weighted by the end-of-the period balances of all categories included in the calculation. The exceptions are kuna and foreign currency time deposits, whose weighted averages are calculated on the basis of deposits received in the reporting month.

Data on interest rates of banks have been obtained from regular reports of banks and the source of data on interest rates of banks is the CNB statistics.

### Figure 1.13 Bank cost efficiency

This figure shows the asset to employee ratio and the ratio of general operating expenses (general administrative expenses and depreciation) to operating income.

The source of data on the number of employees are reporting records delivered by banks in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013).

Up to 31 December 2011, the source of data on operating income was form RDG1-1 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2012, the source of data is report RN (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013, 121/2013 and 157/2013).

Up to 31 December 2010, the source of data on the amount of bank assets was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>.

### Figure 1.14 Structure of bank placements and assumed off-balance sheet liabilities

This figure shows the structure of exposure to credit risk (gross) of balance sheet (placements) and off-balance sheet items. The placements are divided into the loans and receivables category and into the category of financial assets held to maturity, with claims from interest and fees being covered under the item interest and fee receivables. The structure of the loans and receivables category is shown by instruments.

Report RS3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013) is the source of data on the structure of placements and assumed off-balance sheet liabilities of banks.

### Figure 1.15 Rates of change of bank loans

As regards loans to selected sectors and total loans (gross), the figure shows the rates of change relative to the balance at the end of the previous period. As of 31 March 2010, loans include exclusively loans distributed in the loans and receivables category, and household loans include loans to non-profit institutions serving households.

Up to 31 December 2009, the source of data on bank loans was form RS1 (Decision on supervisory reports of banks, OG 115/2003, 29/2006, 46/2006 and 74/2006), and from 31 December 2010 to (including) 31 December 2012, the source of data is report RS2 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013 and 121/2013). As of 31 December 2013, report RS3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013) is the source of data on bank loans.

As of 31 December 2010, the distribution of exposure by institutional sectors is conducted by the CNB in accordance with the European System of Accounts 1995 (ESA 95), based on reporting records delivered by banks in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013).

### Figure 1.16 Structure of bank loans by activities

This figure shows the structure of bank loans (gross) by activities at the end of the reporting period. The distribution of exposure by activities is conducted by the CNB in accordance with the National Classification of Economic Activities 2007, based on reporting records delivered by banks in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013).

### Figure 1.17 Structure of bank partly recoverable and fully irrecoverable loans by activities

This figure shows the structure of partly recoverable and fully irrecoverable loans of banks (gross) by activities at the end of the reporting period. The distribution of exposure by activities is conducted by the CNB in accordance with the National Classification of Economic Activities 2007, based on reporting records delivered by banks in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013).

### Figure 1.18 Share of bank partly recoverable and fully irrecoverable loans

The total partly recoverable and fully irrecoverable loans (gross) of banks are expressed as a share of total bank loans (gross). Shown are the selected sectors at the end of the reporting period. As of 31 December 2010, loans include exclusively loans distributed in the loans and receivables portfolio and household loans include loans to non-profit institutions serving households.

Up to 31 December 2009, the source of data on bank loans was form RS1 (Decision on supervisory reports of banks, OG 115/2003, 29/2006, 46/2006 and 74/2006), and from 31 December 2010 to (including) 31 December 2012, the source of data is report RS2 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013 and 121/2013). As of 31 December 2013, report RS3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013) is the source of data on bank loans.

As of 31 December 2010, the distribution of exposure by institutional sectors is conducted by the CNB in accordance with the European System of Accounts 1995 (ESA 95), based on reporting records delivered by banks in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013).

### Figure 1.19 Sectoral structure of received deposits

This figure shows the share of an individual institutional sector in transaction account deposits, savings deposits, time deposits and total deposits.

The source of data on received deposits is form BS/DEP2-8 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjeseceg-asi.xls>.

### Figure 1.20 Household deposits

This figure shows total household deposits at the end of reporting period and the rates of change relative to the balance at the end of the previous period.

Up to 31 December 2010, the source of data on household deposits was form BS/DEP1-8 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS/DEP2-8 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules: <http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjeseceg-asi.xls>.

### Figure 1.21 Bank liquidity indicators

Total bank loans granted (net amount) are expressed as a share of total deposits received at the end of the reporting period. Total bank loans received are as expressed as a share of total bank assets at the end of reporting period.

Up to 31 December 2010, the source of data on the amount of loans granted and assets and received loans and deposits of banks was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjeseceg-asi.xls>

### Figure 1.22 Asset and liability maturity match or mismatch

The maturity match or mismatch between assets and liabilities is shown by remaining maturity and on a net basis. The structure of assets by remaining maturity is calculated as a ratio between assets classified by remaining maturity terms and total assets at the end of the reporting period. The liabilities by remaining maturity are calculated as a ratio between liabilities classified by remaining maturity terms and total assets at the end of the reporting period. The net balance sheet position (gap) shows the mismatch between the maturity structures of assets and liabilities and represents the difference between assets and liabilities classified by remaining maturity terms.

Report ROC1 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013) is the source of data on the assets and liabilities classified by remaining maturity terms.

### Figure 1.23 Minimum liquidity coefficient for period up to one month

Minimum liquidity coefficient (MLC) for period up to one month is calculated as the ratio between the expected inflows (readily negotiable assets included) and the expected outflows in the given period. MLC is calculated for kuna, all convertible currencies combined and for each non-convertible currency separately (where outflows in an individual non-convertible currency account for over 1% of the total assets of a credit institution). MLC has to equal or be greater than 1 on each day. By way of exception, in the period from 1 May 2012 to 30 June 2013, credit institutions had to meet the minimum liquidity coefficient on a collective basis, i.e. for both kuna and all convertible currencies combined. Form KL (Decision on liquidity risk management, OG 2/2010, 73/2011, 47/2012, 142/2012 and 60/2013) is the source of data on MLC.

### Figure 1.24 Foreign exchange position of banks

The ratio of bank long foreign exchange position (f/c claims exceeding f/c liabilities) to own funds and the ratio of bank short foreign exchange position (f/c liabilities exceeding f/c claims) to own funds is calculated by dividing the sum of the quarterly average long foreign exchange positions of banks and the sum of the quarterly average short foreign exchange positions of banks by own funds of banks. Up to 29 June 2011, the source of data on the long foreign exchange position was form VR-2 (Decision on the limitation of bank exposure to foreign exchange risk, OG 17/2003, 39/2006, 130/2006 and 25/2009 and Decision on the limitation of credit institution exposure to foreign exchange risk, OG 38/2010), and as of 30 June 2011, the source of data is form VR (Decision on amendments to the Decision on the limitation of credit institution exposure to foreign exchange risk, OG 62/2011 and Decision on amendments to the Decision on the limitation of credit institution exposure to foreign exchange risk, OG 128/2013). Up to 31 December 2009, the source of data on own funds was form JK2 (Instructions for the uniform implementation of the Decision on the capital adequacy of banks, OG 195/2003, 39/2004, 41/2006, 130/2006, 14/2008, 33/2008 and 18/2009), and as of 31 March 2010, the source of data is form JKAP (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012).

### Figure 1.25 Bank capital adequacy ratio

The capital adequacy ratio is calculated as a ratio between total bank own funds and total risk exposure. Up to 31 December 2009, the total risk exposure was calculated as the sum of assets weighted by credit risk (including risky and derivative off-balance sheet items weighted by credit risk), increased by total foreign exchange position exposure to currency risk, capital requirements for position risks (multiplied by 10), capital requirements for settlement risk and capital requirements for counterparty risk (multiplied by 10), and capital requirements for exceeding the permissible exposure limits (multiplied by 10). As of 31 March 2010, the total risk exposure is calculated as the sum of exposures to credit, counterparty credit and dilution risks and free deliveries, increased by the initial capital requirements for settlement/delivery risk (multiplied by 12.5), the initial capital requirements for position, foreign exchange and commodity risk (multiplied by 12.5), the initial capital requirements for exceeding the permissible exposure limits (multiplied by 12.5) and the initial capital requirements for operational risk (multiplied by 12.5). As of 31 March 2010, the banks have to maintain a minimum capital adequacy ratio of 12% (previously 10%).

Up to 31 December 2009, the source of data on the capital adequacy of banks was form SAK (Instructions for the uniform implementation of the Decision on the capital adequacy of banks, OG 195/2003, 39/2004, 41/2006, 130/2006, 14/2008, 33/2008 and 18/2009), and as of 31 March 2010, the source of data is form SAJK (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012).

### Figure 1.26 Bank own funds

The columns show the components of own funds at the end of the reporting period. Up to 31 December 2011, the item additional own funds also included the amount of ancillary own funds (after the application of the limits). As of 1 January 2012, it is no longer possible to include ancillary own funds (for market risk coverage) in the calculation of own funds.

Up to 31 December 2009, the source of data on own funds of banks was form JK2 (Instructions for the uniform implementation of the Decision on the capital adequacy of banks, OG 195/2003, 39/2004, 41/2006, 130/2006, 14/2008, 33/2008 and 18/2009), and as of 31 March 2010, the source of data is form JKAP (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012).

### Figure 1.27 Average credit risk weight

The average credit risk weight is calculated as a ratio between the weighted exposure and net exposure that is weighted for credit risk. The unutilised amount of own funds is the difference between own funds and the total capital requirement.

Up to 31 December 2009, the source of data on own funds of banks, net exposure of banks that is weighted for credit risk and weighted exposure were forms JK2, PBA1, PIRS1 and KOIRS (Instructions for the uniform implementation of the Decision on the capital adequacy of banks, OG 195/2003, 39/2004, 41/2006, 130/2006, 14/2008, 33/2008 and 18/2009), and as of 31 March 2010, the source of data are forms JKAP and SAJK (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012).

### Figure 1.28 Structure of bank total capital requirement

The total capital requirement of banks is the sum total of capital requirements for credit risk (including counterparty, dilution and free delivery risks), settlement/delivery risk, position, foreign exchange and commodity risk, the risk of exceeding the permissible exposure limits and operational risk.

Form SAJK (Decision on reports on own funds and capital requirements of credit institutions, OG 1/2009, 41/2009, 75/2009, 2/2010 and 37/2012) is the source of data on the capital requirements.

### Figure 1.29 Assets, deposits and home loans of housing savings banks

This figure shows the amount of assets, received deposits and granted home loans (gross) of housing savings banks.

Up to 31 December 2009, the source of data on home loans of housing savings banks was form RS1 (Decision on supervisory reports of banks, OG 115/2003, 29/2006, 46/2006 and 74/2006), and from 31 December 2010 to (including) 31 December 2012, the source of data is report RS2 (Decision on supervisory reports of credit institutions, OG 35/2010, 81/2010, 146/2010, 68/2011, 147/2011, 37/2012, 67/2013 and 121/2013). As of 31 December 2013, the source of data on home loans of housing savings banks is report RS3 (Decision on amendments to the Decision on supervisory reports of credit institutions, OG 157/2013).

Up to 31 December 2010, the source of data on the amount of assets and received deposits of housing savings banks was form BS1-2 (Decision relating to the bank statistical report, OG 166/2003, 53/2004, 129/2004 and 60/2006), and as of 31 December 2011, the source of data is form BS2-2 from the statistical report, which is based on the data submitted in accordance with the Decision on statistical and prudential reporting (OG 35/2010, 95/2010, 146/2010, 68/2011, 37/2012 and 121/2013) and compiled according to mapping rules:

<http://www.hnb.hr/statistika/agregirano-izvjesce/h-pravila-mapiranja-mjesecnog-asi.xls>

## 3 List of credit institutions

The list of credit institutions contains contact data and data on members of management and supervisory boards, shareholders and auditors of credit institutions. The key financial data and capital adequacy ratios of each institution are also enclosed.

Data on shareholders who hold 3% or more of share in the share capital of an institution, and financial and capital adequacy data are as at 31 December 2013. They are based on unconsolidated audited reports submitted to the Croatian National Bank by credit institutions.

Data on members of management and supervisory boards are as at 1 June 2014.

Data on auditors relate to the audits performed in 2013.

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 www.bpc.hr

**Management board**

Zorislav Vidović – chairperson, Mirjana Vidan

**Supervisory board**

Balazs Pal Bekeffy – chairperson, Helena Banjad,  
 Slaven Celić, Attila Koszik, Branko Mikša

**Shareholders**

1. Banco Popolare Società Cooperativa

**Share in share capital (%)**

98.37

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 403,311          |
| Money assets                               | 44,482           |
| Deposits with the CNB                      | 358,828          |
| Deposits with financial institutions       | 254,379          |
| MoF treasury bills and CNB bills           | 69,858           |
| Securities                                 | 35,788           |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 2,347            |
| Loans to other clients                     | 1,390,312        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 488              |
| Tangible assets (net of depreciation)      | 53,013           |
| Interest, fees and other assets            | 29,028           |
| <b>TOTAL ASSETS</b>                        | <b>2,238,523</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 108,196          |
| Short-term loans  | 0                |
| Long-term loans   | 108,196          |
| Deposits  | 1,803,431        |
| Transaction account deposits  | 102,673          |
| Savings deposits  | 23,059           |
| Time deposits   | 1,677,700        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 0                |
| Interest, fees and other liabilities  | 34,700           |
| <b>TOTAL LIABILITIES</b>  | <b>1,946,327</b> |
| Capital   | 292,196          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>2,238,523</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                |
|---|----------------|
| Interest income   | 162,129        |
| Interest expenses                                       | 64,855         |
| Net interest income                                     | 97,274         |
| Income from fees and commissions                        | 10,604         |
| Expenses on fees and commissions                        | 3,139          |
| Net income from fees and commissions                    | 7,465          |
| Income from equity investments                          | 0              |
| Gains (losses)  | 4,885          |
| Other operating income                                  | 128            |
| Other operating expenses                                | 4,415          |
| Net other non-interest income                           | 598            |
| <b>Total operating income</b>                           | <b>105,337</b> |
| Expenses on value adjustments and provisions            | 102,487        |
| Net operating income before loss provisions             | 2,850          |
| Expenses on value adjustments and provisions            | 79,813         |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | -76,963        |
| Income tax on continuing operations                     | 3,411          |
| Profit (loss) from continuing operations, after taxes   | -80,373        |
| DISCONTINUED OPERATIONS                                 |                |
| Profit (loss) from discontinued operations, after taxes | 1,439          |
| Current year profit (loss)                              | -78,934        |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |              |
|---|--------------|
| Guarantees                                    | 1,612        |
| Uncovered letters of credit                   | 0            |
| Guaranteed bills of exchange                  | 0            |
| Accepted bills of exchange                    | 0            |
| Revolving loans                               | 4,697        |
| Margin credit lines                           | 0            |
| Other credit lines and commitments            | 587          |
| Other standard risky off-balance sheet items  | 0            |
| <b>Total standard off-balance sheet items</b> | <b>6,896</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

18.52

**BANKA KOVANICA d.d.**

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**Management board**

Nicola Ceccaroli – chairperson, Darko Kosovec

**Supervisory board**

Pier Luigi Martelli – chairperson, Ivan Majdak,  
 Emanuele Restelli Prandoni Della Fratta

**Shareholders**

- Cassa di Risparmio della Repubblica di San Marino S.p.A.

**Share in share capital (%)**

99.58

**Audit firm for 2013:**

Grant Thornton revizija d.o.o., Zagreb

**Balance sheet as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 192,491          |
| Money assets                               | 17,977           |
| Deposits with the CNB                      | 174,515          |
| Deposits with financial institutions       | 139,978          |
| MoF treasury bills and CNB bills           | 0                |
| Securities                                 | 64,764           |
| Derivative financial assets                | 280              |
| Loans to financial institutions            | 23,853           |
| Loans to other clients                     | 705,908          |
| Investments in subsidiaries and associates | 141              |
| Foreclosed and repossessed assets          | 37,975           |
| Tangible assets (net of depreciation)      | 22,587           |
| Interest, fees and other assets            | 21,886           |
| <b>TOTAL ASSETS</b>                        | <b>1,209,863</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 38,383           |
| Short-term loans  | 0                |
| Long-term loans   | 38,383           |
| Deposits  | 1,013,978        |
| Transaction account deposits  | 18,006           |
| Savings deposits  | 83,115           |
| Time deposits   | 912,857          |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 57,405           |
| Interest, fees and other liabilities  | 30,810           |
| <b>TOTAL LIABILITIES</b>  | <b>1,140,576</b> |
| Capital   | 69,287           |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,209,863</b> |

**Income statement as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |                |
|---|----------------|
| Interest income   | 87,062         |
| Interest expenses                                       | 42,424         |
| Net interest income                                     | 44,638         |
| Income from fees and commissions                        | 5,642          |
| Expenses on fees and commissions                        | 1,000          |
| Net income from fees and commissions                    | 4,642          |
| Income from equity investments                          | 11             |
| Gains (losses)  | 5,486          |
| Other operating income                                  | 0              |
| Other operating expenses                                | 5,894          |
| Net other non-interest income                           | -398           |
| <b>Total operating income</b>                           | <b>48,883</b>  |
| Expenses on value adjustments and provisions            | 49,775         |
| Net operating income before loss provisions             | -892           |
| Expenses on value adjustments and provisions            | 44,732         |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | -45,624        |
| Income tax on continuing operations                     | 0              |
| Profit (loss) from continuing operations, after taxes   | -45,624        |
| DISCONTINUED OPERATIONS                                 |                |
| Profit (loss) from discontinued operations, after taxes | 1,806          |
| <b>Current year profit (loss)</b>                       | <b>-43,819</b> |

**Off-balance sheet items as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |               |
|---|---------------|
| Guarantees                                    | 9,010         |
| Uncovered letters of credit                   | 6,250         |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 21,199        |
| Other standard risky off-balance sheet items  | 5,421         |
| <b>Total standard off-balance sheet items</b> | <b>41,881</b> |

| Derivative financial instruments                                 |               |
|--|---------------|
| Options  | 0             |
| Swaps  | 0             |
| Forwards   | 28,699        |
| Futures  | 0             |
| Warrants   | 0             |
| Other derivative financial instruments                           | 0             |
| <b>Total notional amount of derivative financial instruments</b> | <b>28,699</b> |

**Capital adequacy ratio, in % as at 31 December 2013**

13.93

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**Management board**

Ivo Krolo – chairperson, Irena Kalebić Bašić

**Supervisory board**

Ivan Filipović – chairperson, Nediljko Ivančević, Joško Dvornik

**Shareholders**

|  | Share in share capital (%) |
|--|----------------------------|
| 1. Juroslav Buljubašić                       | 46.29                      |
| 2. Hypo Alpe-Adria-Bank AG (custody account) | 9.71                       |
| 3. Irena Kalebić Bašić                       | 9.58                       |
| 4. Venči Čulić Meić                          | 7.50                       |
| 5. Joško Dvornik                             | 5.75                       |
| 6. Own shares                                | 5.71                       |
| 7. Mirko Vukušić                             | 4.04                       |
| 8. Jakiša Medić                              | 3.02                       |

**Audit firm for 2013:**

Bašrevizor d.o.o., Split

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| Assets                                     |                |
|--|----------------|
| Money assets and deposits with the CNB     | 47,662         |
| Money assets                               | 14,149         |
| Deposits with the CNB                      | 33,513         |
| Deposits with financial institutions       | 29,878         |
| MoF treasury bills and CNB bills           | 24,152         |
| Securities                                 | 16,920         |
| Derivative financial assets                | 0              |
| Loans to financial institutions            | 520            |
| Loans to other clients                     | 271,126        |
| Investments in subsidiaries and associates | 0              |
| Foreclosed and repossessed assets          | 230            |
| Tangible assets (net of depreciation)      | 13,836         |
| Interest, fees and other assets            | 10,521         |
| <b>TOTAL ASSETS</b>                        | <b>414,846</b> |

| Liabilities and capital   |                |
|---|----------------|
| Loans from financial institutions   | 0              |
| Short-term loans  | 0              |
| Long-term loans   | 0              |
| Deposits  | 346,660        |
| Transaction account deposits  | 17,278         |
| Savings deposits  | 9,893          |
| Time deposits   | 319,489        |
| Other loans   | 0              |
| Short-term loans  | 0              |
| Long-term loans   | 0              |
| Derivative financial liabilities and other financial liabilities held for trading | 0              |
| Debt securities issued  | 0              |
| Short-term debt securities issued   | 0              |
| Long-term debt securities issued  | 0              |
| Subordinated instruments issued   | 0              |
| Hybrid instruments issued   | 3,819          |
| Interest, fees and other liabilities  | 11,899         |
| <b>TOTAL LIABILITIES</b>  | <b>362,378</b> |
| Capital   | 52,469         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>414,846</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 30,052        |
| Interest expenses                                       | 12,305        |
| Net interest income                                     | 17,747        |
| Income from fees and commissions                        | 3,146         |
| Expenses on fees and commissions                        | 795           |
| Net income from fees and commissions                    | 2,351         |
| Income from equity investments                          | 23            |
| Gains (losses)  | 3,399         |
| Other operating income                                  | 190           |
| Other operating expenses                                | 972           |
| Net other non-interest income                           | 2,639         |
| <b>Total operating income</b>                           | <b>22,737</b> |
| Expenses on value adjustments and provisions            | 19,336        |
| Net operating income before loss provisions             | 3,400         |
| Expenses on value adjustments and provisions            | 3,230         |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | 170           |
| Income tax on continuing operations                     | 106           |
| Profit (loss) from continuing operations, after taxes   | 64            |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | 947           |
| <b>Current year profit (loss)</b>                       | <b>1,010</b>  |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |              |
|---|--------------|
| Guarantees                                    | 1,512        |
| Uncovered letters of credit                   | 0            |
| Guaranteed bills of exchange                  | 0            |
| Accepted bills of exchange                    | 0            |
| Revolving loans                               | 2,689        |
| Margin credit lines                           | 0            |
| Other credit lines and commitments            | 0            |
| Other standard risky off-balance sheet items  | 51           |
| <b>Total standard off-balance sheet items</b> | <b>4,251</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

14.03

**BKS BANK d.d.**

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**Shareholders**

1. BKS Bank AG

**Share in share  
 capital (%)**  
 100.00

**Audit firm for 2013:**

Ernst & Young d.o.o., Zagreb

**Management board**

Goran Rameša – chairperson, Christian Peter  
 Pettinger

**Supervisory board**

Herta Stockbauer – chairperson, Dieter Vinzenz  
 Krassnitzer, Ludwig-Hubert Ankele, Josef Morak,  
 Harald Richard Brunner

**Balance sheet  
 as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 152,637          |
| Money assets                               | 6,373            |
| Deposits with the CNB                      | 146,263          |
| Deposits with financial institutions       | 179,394          |
| MoF treasury bills and CNB bills           | 0                |
| Securities                                 | 92,633           |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 36,192           |
| Loans to other clients                     | 745,491          |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 693              |
| Tangible assets (net of depreciation)      | 21,920           |
| Interest, fees and other assets            | 14,516           |
| <b>TOTAL ASSETS</b>                        | <b>1,243,474</b> |

| Liabilities and capital  |                  |
|--|------------------|
| Loans from financial institutions  | 24,651           |
| Short-term loans   | 0                |
| Long-term loans  | 24,651           |
| Deposits   | 617,691          |
| Transaction account deposits   | 118,814          |
| Savings deposits   | 20,853           |
| Time deposits  | 478,024          |
| Other loans  | 378,063          |
| Short-term loans   | 129,840          |
| Long-term loans  | 248,223          |
| Derivative financial liabilities and other<br>financial liabilities held for trading | 0                |
| Debt securities issued   | 0                |
| Short-term debt securities issued  | 0                |
| Long-term debt securities issued   | 0                |
| Subordinated instruments issued  | 0                |
| Hybrid instruments issued  | 0                |
| Interest, fees and other liabilities   | 22,531           |
| <b>TOTAL LIABILITIES</b>   | <b>1,042,937</b> |
| Capital  | 200,538          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>   | <b>1,243,474</b> |

**Income statement  
 as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                      |        |
|--|--------|
| Interest income  | 51,100 |
| Interest expenses  | 18,906 |
| Net interest income  | 32,194 |
| Income from fees and commissions                           | 5,164  |
| Expenses on fees and commissions                           | 1,453  |
| Net income from fees and commissions                       | 3,712  |
| Income from equity investments                             | 0      |
| Gains (losses)   | 1,149  |
| Other operating income                                     | 964    |
| Other operating expenses                                   | 1,536  |
| Net other non-interest income                              | 576    |
| Total operating income                                     | 36,482 |
| Expenses on value adjustments and provisions               | 28,731 |
| Net operating income before loss provisions                | 7,751  |
| Expenses on value adjustments and provisions               | 16,630 |
| Other gains (losses)                                       | 0      |
| Profit (loss) from continuing operations,<br>before taxes  | -8,879 |
| Income tax on continuing operations                        | -168   |
| Profit (loss) from continuing operations,<br>after taxes   | -8,711 |
| DISCONTINUED OPERATIONS                                    |        |
| Profit (loss) from discontinued operations,<br>after taxes | 0      |
| Current year profit (loss)                                 | -8,711 |

**Off-balance sheet items  
 as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 53,436         |
| Uncovered letters of credit                   | 306            |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 11,033         |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 44,279         |
| Other standard risky off-balance sheet items  | 0              |
| <b>Total standard off-balance sheet items</b> | <b>109,054</b> |

| Derivative financial instruments  |          |
|---|----------|
| Options   | 0        |
| Swaps   | 0        |
| Forwards  | 0        |
| Futures   | 0        |
| Warrants  | 0        |
| Other derivative financial instruments                                  | 0        |
| <b>Total notional amount of derivative financial<br/>   instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
 as at 31 December 2013**

21.46

**CROATIA BANKA d.d.**

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**Management board**

Suzana Brenko – chairperson, Stjepan Mandić, Ivan Tomljenović (deputy management board member)

**Supervisory board**

Marija Hrebac – chairperson, Branka Grabovac, Mladen Duliba

**Shareholders**

1. State Agency for Deposit Insurance and Bank Rehabilitation 100.00

**Share in share capital (%)****Audit firm for 2013:**

PWC d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 306,184          |
| Money assets                               | 26,378           |
| Deposits with the CNB                      | 279,806          |
| Deposits with financial institutions       | 210,260          |
| MoF treasury bills and CNB bills           | 184,779          |
| Securities                                 | 152,109          |
| Derivative financial assets                | 42               |
| Loans to financial institutions            | 34,063           |
| Loans to other clients                     | 1,590,954        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 25,810           |
| Tangible assets (net of depreciation)      | 57,017           |
| Interest, fees and other assets            | 67,336           |
| <b>TOTAL ASSETS</b>                        | <b>2,628,553</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 278,076          |
| Short-term loans  | 44,300           |
| Long-term loans   | 233,776          |
| Deposits  | 2,046,555        |
| Transaction account deposits  | 252,981          |
| Savings deposits  | 70,422           |
| Time deposits   | 1,723,152        |
| Other loans   | 22,913           |
| Short-term loans  | 0                |
| Long-term loans   | 22,913           |
| Derivative financial liabilities and other financial liabilities held for trading | 41               |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 0                |
| Interest, fees and other liabilities  | 85,744           |
| <b>TOTAL LIABILITIES</b>  | <b>2,433,328</b> |
| Capital   | 195,224          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>2,628,553</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                |
|---|----------------|
| Interest income   | 113,295        |
| Interest expenses                                       | 65,941         |
| Net interest income                                     | 47,354         |
| Income from fees and commissions                        | 9,527          |
| Expenses on fees and commissions                        | 4,981          |
| Net income from fees and commissions                    | 4,546          |
| Income from equity investments                          | 0              |
| Gains (losses)  | 4,623          |
| Other operating income                                  | 12,586         |
| Other operating expenses                                | 3,442          |
| Net other non-interest income                           | 13,767         |
| <b>Total operating income</b>                           | <b>65,667</b>  |
| Expenses on value adjustments and provisions            | 75,291         |
| Net operating income before loss provisions             | -9,624         |
| Expenses on value adjustments and provisions            | 15,021         |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | -24,644        |
| Income tax on continuing operations                     | 0              |
| Profit (loss) from continuing operations, after taxes   | -24,644        |
| DISCONTINUED OPERATIONS                                 |                |
| Profit (loss) from discontinued operations, after taxes | 0              |
| <b>Current year profit (loss)</b>                       | <b>-24,644</b> |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 50,725         |
| Uncovered letters of credit                   | 7,391          |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 45,610         |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 28,363         |
| Other standard risky off-balance sheet items  | 11,021         |
| <b>Total standard off-balance sheet items</b> | <b>143,111</b> |

| Derivative financial instruments                                 |              |
|--|--------------|
| Options  | 6,498        |
| Swaps  | 0            |
| Forwards   | 0            |
| Futures  | 0            |
| Warrants   | 0            |
| Other derivative financial instruments                           | 0            |
| <b>Total notional amount of derivative financial instruments</b> | <b>6,498</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

14.00

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 www.erstebank.hr

**Shareholders**

1. ESB Holding GmbH

**Share in share  
 capital (%)**  
 100.00

**Audit firm for 2013:**

Ernst & Young d.o.o., Zagreb

**Management board**

Petar Radaković – chairperson, Boris Centner,  
 Slađana Jagar, Christoph Schoefboeck

**Supervisory board**

Herbert Juranek – chairperson, Sava Ivanov Dalbokov,  
 Franz Kerber, Hannes Frotzbacher, Reinhard Ortner,  
 Judit Agnes Havasi, Renate Veronika Ferlitz

**Balance sheet  
 as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                   |
|--|-------------------|
| Money assets and deposits with the CNB     | 8,272,531         |
| Money assets                               | 821,731           |
| Deposits with the CNB                      | 7,450,800         |
| Deposits with financial institutions       | 1,260,991         |
| MoF treasury bills and CNB bills           | 1,067,309         |
| Securities                                 | 5,613,426         |
| Derivative financial assets                | 79,577            |
| Loans to financial institutions            | 1,246,934         |
| Loans to other clients                     | 39,940,053        |
| Investments in subsidiaries and associates | 1,272,006         |
| Foreclosed and repossessed assets          | 290,211           |
| Tangible assets (net of depreciation)      | 366,998           |
| Interest, fees and other assets            | 714,951           |
| <b>TOTAL ASSETS</b>                        | <b>60,124,986</b> |

| <b>Liabilities and capital</b>   |                   |
|--|-------------------|
| Loans from financial institutions  | 2,592,801         |
| Short-term loans   | 151,944           |
| Long-term loans  | 2,440,856         |
| Deposits   | 46,370,693        |
| Transaction account deposits   | 6,653,545         |
| Savings deposits   | 2,831,313         |
| Time deposits  | 36,885,835        |
| Other loans  | 1,531,780         |
| Short-term loans   | 549,203           |
| Long-term loans  | 982,577           |
| Derivative financial liabilities and other<br>financial liabilities held for trading | 82,636            |
| Debt securities issued   | 299,931           |
| Short-term debt securities issued  | 0                 |
| Long-term debt securities issued   | 299,931           |
| Subordinated instruments issued  | 840,141           |
| Hybrid instruments issued  | 0                 |
| Interest, fees and other liabilities   | 1,519,917         |
| <b>TOTAL LIABILITIES</b>   | <b>53,237,899</b> |
| Capital  | 6,887,088         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>   | <b>60,124,986</b> |

**Income statement  
 as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                               |                  |
|--|------------------|
| Interest income  | 2,853,783        |
| Interest expenses  | 1,475,937        |
| Net interest income  | 1,377,846        |
| Income from fees and commissions                           | 493,726          |
| Expenses on fees and commissions                           | 147,743          |
| Net income from fees and commissions                       | 345,982          |
| Income from equity investments                             | 47,783           |
| Gains (losses)   | 134,525          |
| Other operating income                                     | 83,330           |
| Other operating expenses                                   | 77,476           |
| Net other non-interest income                              | 188,163          |
| <b>Total operating income</b>                              | <b>1,911,991</b> |
| Expenses on value adjustments and provisions               | 769,753          |
| Net operating income before loss provisions                | 1,142,239        |
| Expenses on value adjustments and provisions               | 1,052,249        |
| Other gains (losses)                                       | 0                |
| Profit (loss) from continuing operations,<br>before taxes  | 89,990           |
| Income tax on continuing operations                        | 21,571           |
| Profit (loss) from continuing operations,<br>after taxes   | 68,419           |
| <b>DISCONTINUED OPERATIONS</b>                             |                  |
| Profit (loss) from discontinued operations,<br>after taxes | 0                |
| <b>Current year profit (loss)</b>                          | <b>68,419</b>    |

**Off-balance sheet items  
 as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |                  |
|---|------------------|
| Guarantees                                    | 1,346,611        |
| Uncovered letters of credit                   | 155,238          |
| Guaranteed bills of exchange                  | 0                |
| Accepted bills of exchange                    | 0                |
| Revolving loans                               | 558,211          |
| Margin credit lines                           | 0                |
| Other credit lines and commitments            | 1,450,266        |
| Other standard risky off-balance sheet items  | 47,451           |
| <b>Total standard off-balance sheet items</b> | <b>3,557,777</b> |

| <b>Derivative financial instruments</b>                                 |                   |
|---|-------------------|
| Options   | 68,056            |
| Swaps   | 29,778,032        |
| Forwards  | 6,956,362         |
| Futures   | 0                 |
| Warrants  | 0                 |
| Other derivative financial instruments                                  | 0                 |
| <b>Total notional amount of derivative financial<br/>   instruments</b> | <b>36,802,450</b> |

**Capital adequacy ratio, in %  
 as at 31 December 2013**

16.54

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 www.hpb.hr

**Management board**

Čedo Maletić – chairperson, Dubravka Kolarić, Tanja Šimunović, Boženka Mostarčić

**Supervisory board**

Dražen Kobas – chairperson, Nada Karaman Akstentijević, Niko Raič, Marin Palada

**Shareholders**

|  | Share in share capital (%) |
|--|----------------------------|
| 1. Republic of Croatia                       | 51.46                      |
| 2. Hrvatska pošta d.d.                       | 27.49                      |
| 3. Croatian Pension Insurance Administration | 20.18                      |

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                   |
|--|-------------------|
| Money assets and deposits with the CNB     | 2,295,260         |
| Money assets                               | 495,477           |
| Deposits with the CNB                      | 1,799,784         |
| Deposits with financial institutions       | 695,487           |
| MoF treasury bills and CNB bills           | 299,483           |
| Securities                                 | 2,433,075         |
| Derivative financial assets                | 10                |
| Loans to financial institutions            | 831,273           |
| Loans to other clients                     | 10,893,103        |
| Investments in subsidiaries and associates | 45,490            |
| Foreclosed and repossessed assets          | 209,418           |
| Tangible assets (net of depreciation)      | 153,282           |
| Interest, fees and other assets            | 512,902           |
| <b>TOTAL ASSETS</b>                        | <b>18,368,782</b> |

| Liabilities and capital   |                   |
|---|-------------------|
| Loans from financial institutions   | 1,072,997         |
| Short-term loans  | 199,220           |
| Long-term loans   | 873,777           |
| Deposits  | 13,368,150        |
| Transaction account deposits  | 3,208,440         |
| Savings deposits  | 991,045           |
| Time deposits   | 9,168,666         |
| Other loans   | 0                 |
| Short-term loans  | 0                 |
| Long-term loans   | 0                 |
| Derivative financial liabilities and other financial liabilities held for trading | 8                 |
| Debt securities issued  | 0                 |
| Short-term debt securities issued   | 0                 |
| Long-term debt securities issued  | 0                 |
| Subordinated instruments issued   | 0                 |
| Hybrid instruments issued   | 402,373           |
| Interest, fees and other liabilities  | 2,071,864         |
| <b>TOTAL LIABILITIES</b>  | <b>16,915,392</b> |
| Capital   | 1,453,390         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>18,368,782</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                |
|---|----------------|
| Interest income   | 827,438        |
| Interest expenses                                       | 380,278        |
| Net interest income                                     | 447,160        |
| Income from fees and commissions                        | 531,111        |
| Expenses on fees and commissions                        | 355,163        |
| Net income from fees and commissions                    | 175,949        |
| Income from equity investments                          | 11,031         |
| Gains (losses)  | 55,554         |
| Other operating income                                  | 19,355         |
| Other operating expenses                                | 27,886         |
| Net other non-interest income                           | 58,055         |
| <b>Total operating income</b>                           | <b>681,163</b> |
| Expenses on value adjustments and provisions            | 415,275        |
| Net operating income before loss provisions             | 265,889        |
| Expenses on value adjustments and provisions            | 223,143        |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | 42,746         |
| Income tax on continuing operations                     | 336            |
| Profit (loss) from continuing operations, after taxes   | 42,410         |
| DISCONTINUED OPERATIONS                                 |                |
| Profit (loss) from discontinued operations, after taxes | 0              |
| <b>Current year profit (loss)</b>                       | <b>42,410</b>  |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                  |
|---|------------------|
| Guarantees                                    | 287,043          |
| Uncovered letters of credit                   | 47,920           |
| Guaranteed bills of exchange                  | 0                |
| Accepted bills of exchange                    | 0                |
| Revolving loans                               | 330,570          |
| Margin credit lines                           | 0                |
| Other credit lines and commitments            | 1,135,288        |
| Other standard risky off-balance sheet items  | 0                |
| <b>Total standard off-balance sheet items</b> | <b>1,800,822</b> |

| Derivative financial instruments                                 |               |
|--|---------------|
| Options  | 0             |
| Swaps  | 25,432        |
| Forwards   | 0             |
| Futures  | 0             |
| Warrants   | 0             |
| Other derivative financial instruments                           | 0             |
| <b>Total notional amount of derivative financial instruments</b> | <b>25,432</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

13.51

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**Management board**

Christoph Alexander Hans Jürgen von Gleich –  
 chairperson<sup>1</sup>, Ivo Bilić, Brane Golubić, Tea Martinčić,  
 Joško Mihić, Sławomir Roman Konias

**Supervisory board**

Alexander Picker – chairperson, Rainer Maria Sichert,  
 Stefan Selden, Edgar Flaggl, Zoran Parać

**Shareholders**

- Hypo Alpe-Adria-Bank International AG

**Share in share capital (%)**

100.00

**Audit firm for 2013:**

Ernst &amp; Young d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                   |
|--|-------------------|
| Money assets and deposits with the CNB     | 3,567,419         |
| Money assets                               | 359,015           |
| Deposits with the CNB                      | 3,208,404         |
| Deposits with financial institutions       | 220,642           |
| MoF treasury bills and CNB bills           | 471,715           |
| Securities                                 | 3,016,544         |
| Derivative financial assets                | 8,545             |
| Loans to financial institutions            | 956,641           |
| Loans to other clients                     | 20,647,261        |
| Investments in subsidiaries and associates | 134,084           |
| Foreclosed and repossessed assets          | 115,664           |
| Tangible assets (net of depreciation)      | 358,237           |
| Interest, fees and other assets            | 565,253           |
| <b>TOTAL ASSETS</b>                        | <b>30,062,005</b> |

| Liabilities and capital   |                   |
|---|-------------------|
| Loans from financial institutions   | 1,382,883         |
| Short-term loans  | 34,175            |
| Long-term loans   | 1,348,708         |
| Deposits  | 19,108,589        |
| Transaction account deposits  | 3,062,634         |
| Savings deposits  | 522,908           |
| Time deposits   | 15,523,047        |
| Other loans   | 1,754,996         |
| Short-term loans  | 1,215,885         |
| Long-term loans   | 539,111           |
| Derivative financial liabilities and other financial liabilities held for trading | 28,603            |
| Debt securities issued  | 0                 |
| Short-term debt securities issued   | 0                 |
| Long-term debt securities issued  | 0                 |
| Subordinated instruments issued   | 0                 |
| Hybrid instruments issued   | 2,204,821         |
| Interest, fees and other liabilities  | 664,044           |
| <b>TOTAL LIABILITIES</b>  | <b>25,143,935</b> |
| Capital   | 4,918,070         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>30,062,005</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                 |
|---|-----------------|
| Interest income   | 1,416,407       |
| Interest expenses                                       | 820,682         |
| Net interest income                                     | 595,725         |
| Income from fees and commissions                        | 262,054         |
| Expenses on fees and commissions                        | 61,861          |
| Net income from fees and commissions                    | 200,193         |
| Income from equity investments                          | 7               |
| Gains (losses)  | 117,457         |
| Other operating income                                  | 39,080          |
| Other operating expenses                                | 50,831          |
| Net other non-interest income                           | 105,713         |
| <b>Total operating income</b>                           | <b>901,631</b>  |
| Expenses on value adjustments and provisions            | 637,094         |
| Net operating income before loss provisions             | 264,536         |
| Expenses on value adjustments and provisions            | 886,326         |
| Other gains (losses)                                    | 0               |
| Profit (loss) from continuing operations, before taxes  | -621,789        |
| Income tax on continuing operations                     | -120,470        |
| Profit (loss) from continuing operations, after taxes   | -501,319        |
| DISCONTINUED OPERATIONS                                 |                 |
| Profit (loss) from discontinued operations, after taxes | 0               |
| <b>Current year profit (loss)</b>                       | <b>-501,319</b> |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                  |
|---|------------------|
| Guarantees                                    | 1,006,080        |
| Uncovered letters of credit                   | 33,048           |
| Guaranteed bills of exchange                  | 0                |
| Accepted bills of exchange                    | 0                |
| Revolving loans                               | 151,316          |
| Margin credit lines                           | 0                |
| Other credit lines and commitments            | 824,872          |
| Other standard risky off-balance sheet items  | 782,456          |
| <b>Total standard off-balance sheet items</b> | <b>2,797,772</b> |

| Derivative financial instruments                                 |                  |
|--|------------------|
| Options  | 0                |
| Swaps  | 7,977,264        |
| Forwards   | 0                |
| Futures  | 0                |
| Warrants   | 0                |
| Other derivative financial instruments                           | 0                |
| <b>Total notional amount of derivative financial instruments</b> | <b>7,977,264</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

31.08

<sup>1</sup> He was granted approval to perform the function of the chairperson of the management board by the Croatian National Bank on 9 June 2014.

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 BAN 2492008  
 www.imexbanka.hr

**Shareholders**

1. Branko Buljan
2. Ivka Mijić

**Share in share capital (%)**

77.98  
 22.02

**Management board**

Branko Buljan – chairperson, Ružica Šarić

**Audit firm for 2013:**

UHY HB EKONOM d.o.o. za reviziju, Split

**Supervisory board**

Darko Medak – chairperson, Dubravka Ostojić, Petar Kavelj

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| <b>Assets</b>                              |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 375,883          |
| Money assets                               | 20,837           |
| Deposits with the CNB                      | 355,046          |
| Deposits with financial institutions       | 209,086          |
| MoF treasury bills and CNB bills           | 0                |
| Securities                                 | 257,276          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 31,888           |
| Loans to other clients                     | 1,271,950        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 16,995           |
| Tangible assets (net of depreciation)      | 39,439           |
| Interest, fees and other assets            | 46,312           |
| <b>TOTAL ASSETS</b>                        | <b>2,248,829</b> |

| <b>Liabilities and capital</b>  |                  |
|---|------------------|
| Loans from financial institutions   | 116,583          |
| Short-term loans  | 15,000           |
| Long-term loans   | 101,583          |
| Deposits  | 1,855,701        |
| Transaction account deposits  | 106,206          |
| Savings deposits  | 17,757           |
| Time deposits   | 1,731,738        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 98,009           |
| Interest, fees and other liabilities  | 38,905           |
| <b>TOTAL LIABILITIES</b>  | <b>2,109,199</b> |
| Capital   | 139,631          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>2,248,829</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| <b>CONTINUING OPERATIONS</b>                            |               |
|---|---------------|
| Interest income   | 142,664       |
| Interest expenses                                       | 81,994        |
| Net interest income                                     | 60,669        |
| Income from fees and commissions                        | 16,795        |
| Expenses on fees and commissions                        | 1,883         |
| Net income from fees and commissions                    | 14,912        |
| Income from equity investments                          | 110           |
| Gains (losses)  | 3,065         |
| Other operating income                                  | 762           |
| Other operating expenses                                | 4,750         |
| Net other non-interest income                           | -813          |
| <b>Total operating income</b>                           | <b>74,769</b> |
| Expenses on value adjustments and provisions            | 39,747        |
| Net operating income before loss provisions             | 35,022        |
| Expenses on value adjustments and provisions            | 22,907        |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | 12,115        |
| Income tax on continuing operations                     | 2,627         |
| Profit (loss) from continuing operations, after taxes   | 9,488         |
| <b>DISCONTINUED OPERATIONS</b>                          |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| Current year profit (loss)                              | 9,488         |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| <b>Standard off-balance sheet items</b>       |               |
|---|---------------|
| Guarantees                                    | 56,961        |
| Uncovered letters of credit                   | 1,434         |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 17,413        |
| Other standard risky off-balance sheet items  | 2             |
| <b>Total standard off-balance sheet items</b> | <b>75,810</b> |

| <b>Derivative financial instruments</b>                          |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

14.26

**ISTARSKA KREDITNA BANKA UMAG d.d.**

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**Management board**

Miro Dodić – chairperson, Marina Vidič, Klaudija Paljuh

**Supervisory board**

Milan Travan – chairperson, Edo Ivančić, Marijan Kovačić, Anton Belušić, Vlatko Reschner

**Shareholders**

|                                  | Share in share capital (%) |
|----------------------------------|----------------------------|
| 1. Intercommerce d.o.o.          | 17.54                      |
| 2. Serfin d.o.o.                 | 10.05                      |
| 3. Assicurazioni Generali S.p.A. | 7.94                       |
| 4. Marijan Kovačić               | 7.06                       |
| 5. TCU d.o.o.                    | 6.51                       |
| 6. Edo Ivančić                   | 3.76                       |
| 7. Branko Kovačić                | 3.72                       |
| 8. Plava laguna d.d.             | 3.71                       |
| 9. Željko Paić                   | 3.54                       |
| 10. Nerio Perich                 | 3.53                       |

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 424,450          |
| Money assets                               | 66,840           |
| Deposits with the CNB                      | 357,610          |
| Deposits with financial institutions       | 264,328          |
| MoF treasury bills and CNB bills           | 420,843          |
| Securities                                 | 158,497          |
| Derivative financial assets                | 59               |
| Loans to financial institutions            | 28,023           |
| Loans to other clients                     | 1,432,159        |
| Investments in subsidiaries and associates | 20               |
| Foreclosed and repossessed assets          | 5,751            |
| Tangible assets (net of depreciation)      | 50,183           |
| Interest, fees and other assets            | 22,282           |
| <b>TOTAL ASSETS</b>                        | <b>2,806,596</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 82,248           |
| Short-term loans  | 14,799           |
| Long-term loans   | 67,450           |
| Deposits  | 2,401,338        |
| Transaction account deposits  | 482,947          |
| Savings deposits  | 219,917          |
| Time deposits   | 1,698,474        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 3                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 29,900           |
| Interest, fees and other liabilities  | 34,614           |
| <b>TOTAL LIABILITIES</b>  | <b>2,548,103</b> |
| Capital   | 258,493          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>2,806,596</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                |
|---|----------------|
| Interest income   | 121,239        |
| Interest expenses                                       | 54,957         |
| Net interest income                                     | 66,281         |
| Income from fees and commissions                        | 26,645         |
| Expenses on fees and commissions                        | 3,880          |
| Net income from fees and commissions                    | 22,765         |
| Income from equity investments                          | 0              |
| Gains (losses)  | 14,237         |
| Other operating income                                  | 3,245          |
| Other operating expenses                                | 6,455          |
| Net other non-interest income                           | 11,028         |
| <b>Total operating income</b>                           | <b>100,074</b> |
| Expenses on value adjustments and provisions            | 65,704         |
| Net operating income before loss provisions             | 34,370         |
| Expenses on value adjustments and provisions            | 20,737         |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | 13,632         |
| Income tax on continuing operations                     | 799            |
| Profit (loss) from continuing operations, after taxes   | 12,834         |
| DISCONTINUED OPERATIONS                                 |                |
| Profit (loss) from discontinued operations, after taxes | 0              |
| <b>Current year profit (loss)</b>                       | <b>12,834</b>  |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 47,100         |
| Uncovered letters of credit                   | 9,367          |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 27,108         |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 31,016         |
| Other standard risky off-balance sheet items  | 200            |
| <b>Total standard off-balance sheet items</b> | <b>114,792</b> |

| Derivative financial instruments                                 |              |
|--|--------------|
| Options  | 2,954        |
| Swaps  | 0            |
| Forwards   | 0            |
| Futures  | 0            |
| Warrants   | 0            |
| Other derivative financial instruments                           | 0            |
| <b>Total notional amount of derivative financial instruments</b> | <b>2,954</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

16.71

**JADRANSKA BANKA d.d.<sup>2</sup>**

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www.jadranska-banka.hr

**Management board**

Ivica Džapo – chairperson, Marija Trlaja, Mirko Goreta

**Supervisory board**

Miro Petric – chairperson, Duje Stančić, Stipe Kuvač,  
Milivoj Paić, Petar Škender

**Shareholders**

|                              | Share in share capital (%) |
|------------------------------|----------------------------|
| 1. HOK-Osiguranje d.d.       | 8.03                       |
| 2. Alfa d.d.                 | 7.06                       |
| 3. Croatia osiguranje d.d.   | 6.48                       |
| 4. Importanne d.o.o.         | 6.43                       |
| 5. Josip Stojanović          | 4.85                       |
| 6. Ugo grupa d.o.o.          | 4.58                       |
| 7. Marko Sarađen             | 3.65                       |
| 8. Vodovod i odvodnja d.o.o. | 3.39                       |

**Audit firm for 2013:**

BDO Croatia d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 357,387          |
| Money assets                               | 53,209           |
| Deposits with the CNB                      | 304,178          |
| Deposits with financial institutions       | 393,079          |
| MoF treasury bills and CNB bills           | 76,284           |
| Securities                                 | 188,631          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 60,648           |
| Loans to other clients                     | 1,658,885        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 148,595          |
| Tangible assets (net of depreciation)      | 23,125           |
| Interest, fees and other assets            | 39,350           |
| <b>TOTAL ASSETS</b>                        | <b>2,945,984</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 197,473          |
| Short-term loans  | 47,455           |
| Long-term loans   | 150,018          |
| Deposits  | 2,443,613        |
| Transaction account deposits  | 290,022          |
| Savings deposits  | 321,440          |
| Time deposits   | 1,832,151        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 12               |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 15,280           |
| Hybrid instruments issued   | 0                |
| Interest, fees and other liabilities  | 59,595           |
| <b>TOTAL LIABILITIES</b>  | <b>2,715,972</b> |
| Capital   | 230,011          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>2,945,984</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 160,390       |
| Interest expenses                                       | 96,505        |
| Net interest income                                     | 63,885        |
| Income from fees and commissions                        | 19,692        |
| Expenses on fees and commissions                        | 4,263         |
| Net income from fees and commissions                    | 15,429        |
| Income from equity investments                          | 5             |
| Gains (losses)  | 15,467        |
| Other operating income                                  | 5,493         |
| Other operating expenses                                | 9,105         |
| Net other non-interest income                           | 11,861        |
| <b>Total operating income</b>                           | <b>91,175</b> |
| Expenses on value adjustments and provisions            | 66,112        |
| Net operating income before loss provisions             | 25,063        |
| Expenses on value adjustments and provisions            | 124,436       |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | -99,373       |
| Income tax on continuing operations                     | 0             |
| Profit (loss) from continuing operations, after taxes   | -99,373       |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| Current year profit (loss)                              | -99,373       |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 77,672         |
| Uncovered letters of credit                   | 133            |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 0              |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 131,578        |
| Other standard risky off-balance sheet items  | 0              |
| <b>Total standard off-balance sheet items</b> | <b>209,383</b> |

| Derivative financial instruments                                 |            |
|--|------------|
| Options  | 256        |
| Swaps  | 0          |
| Forwards   | 0          |
| Futures  | 0          |
| Warrants   | 0          |
| Other derivative financial instruments                           | 0          |
| <b>Total notional amount of derivative financial instruments</b> | <b>256</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

11.34

<sup>2</sup> Reports with new data as at 31 December 2013 have been submitted by the bank in the course of the compilation of this publication. They are presented in the above tables, but they are not included in the aggregate data in the section on Performance indicators of credit institutions.

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 www.kaba.hr

**Management board**

Ivan Vrljić – chairperson, Marino Rade

**Supervisory board**

Nedjeljko Strikić – chairperson, Bernarda Ivšić, Željko Pavlin, Igor Čičak, Danijel Žamboki

**Shareholders**

|                                    | Share in share capital (%) |
|------------------------------------|----------------------------|
| 1. Marijan Šarić                   | 17.76                      |
| 2. Sandi Šola                      | 12.59                      |
| 3. Zagreb Archidocese              | 8.34                       |
| 4. Jaime Ivan Guerrero Devlahovich | 4.90                       |
| 5. GIP Pionir d.o.o.               | 3.64                       |

**Audit firm for 2013:**

BDO Croatia d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 201,300          |
| Money assets                               | 26,813           |
| Deposits with the CNB                      | 174,487          |
| Deposits with financial institutions       | 102,453          |
| MoF treasury bills and CNB bills           | 15,020           |
| Securities                                 | 379,983          |
| Derivative financial assets                | 18               |
| Loans to financial institutions            | 0                |
| Loans to other clients                     | 671,213          |
| Investments in subsidiaries and associates | 20,831           |
| Foreclosed and repossessed assets          | 80,706           |
| Tangible assets (net of depreciation)      | 53,347           |
| Interest, fees and other assets            | 30,999           |
| <b>TOTAL ASSETS</b>                        | <b>1,555,870</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 117,301          |
| Short-term loans  | 26,474           |
| Long-term loans   | 90,827           |
| Deposits  | 1,354,142        |
| Transaction account deposits  | 254,657          |
| Savings deposits  | 113,579          |
| Time deposits   | 985,906          |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 13               |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 36,317           |
| Interest, fees and other liabilities  | 54,194           |
| <b>TOTAL LIABILITIES</b>  | <b>1,561,967</b> |
| Capital   | -6,098           |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,555,870</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                 |
|---|-----------------|
| Interest income   | 74,373          |
| Interest expenses                                       | 48,694          |
| Net interest income                                     | 25,679          |
| Income from fees and commissions                        | 17,581          |
| Expenses on fees and commissions                        | 6,636           |
| Net income from fees and commissions                    | 10,946          |
| Income from equity investments                          | 0               |
| Gains (losses)  | -261            |
| Other operating income                                  | 2,679           |
| Other operating expenses                                | 5,346           |
| Net other non-interest income                           | -2,927          |
| <b>Total operating income</b>                           | <b>33,698</b>   |
| Expenses on value adjustments and provisions            | 56,593          |
| Net operating income before loss provisions             | -22,895         |
| Expenses on value adjustments and provisions            | 93,518          |
| Other gains (losses)                                    | 0               |
| Profit (loss) from continuing operations, before taxes  | -116,413        |
| Income tax on continuing operations                     | 0               |
| Profit (loss) from continuing operations, after taxes   | -116,413        |
| DISCONTINUED OPERATIONS                                 |                 |
| Profit (loss) from discontinued operations, after taxes | 3,285           |
| <b>Current year profit (loss)</b>                       | <b>-113,128</b> |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 121,090        |
| Uncovered letters of credit                   | 0              |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 8,176          |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 136,967        |
| Other standard risky off-balance sheet items  | 2,815          |
| <b>Total standard off-balance sheet items</b> | <b>269,048</b> |

| Derivative financial instruments                                 |              |
|--|--------------|
| Options  | 1,295        |
| Swaps  | 0            |
| Forwards   | 0            |
| Futures  | 0            |
| Warrants   | 0            |
| Other derivative financial instruments                           | 0            |
| <b>Total notional amount of derivative financial instruments</b> | <b>1,295</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

-4.18

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**Management board**

Mehmet Murat Sabaz – chairperson, Mićo Tomičić

**Supervisory board**

Hakan Barut – chairperson, Mehmet Koçak, Boris Zenić

**Shareholders**

1. Eksen Holding A.Ş.

**Share in share  
capital (%)**  
95.20

**Audit firm for 2013:**

Ernst & Young d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                |
|--|----------------|
| Money assets and deposits with the CNB     | 134,023        |
| Money assets                               | 36,730         |
| Deposits with the CNB                      | 97,293         |
| Deposits with financial institutions       | 47,383         |
| MoF treasury bills and CNB bills           | 64,359         |
| Securities                                 | 144,428        |
| Derivative financial assets                | 8              |
| Loans to financial institutions            | 457            |
| Loans to other clients                     | 462,009        |
| Investments in subsidiaries and associates | 0              |
| Foreclosed and repossessed assets          | 597            |
| Tangible assets (net of depreciation)      | 10,851         |
| Interest, fees and other assets            | 20,021         |
| <b>TOTAL ASSETS</b>                        | <b>884,135</b> |

| <b>Liabilities and capital</b>  |                |
|---|----------------|
| Loans from financial institutions   | 208            |
| Short-term loans  | 0              |
| Long-term loans   | 208            |
| Deposits  | 715,657        |
| Transaction account deposits  | 42,465         |
| Savings deposits  | 404            |
| Time deposits   | 672,788        |
| Other loans   | 0              |
| Short-term loans  | 0              |
| Long-term loans   | 0              |
| Derivative financial liabilities and other financial liabilities held for trading | 0              |
| Debt securities issued  | 0              |
| Short-term debt securities issued   | 0              |
| Long-term debt securities issued  | 0              |
| Subordinated instruments issued   | 0              |
| Hybrid instruments issued   | 0              |
| Interest, fees and other liabilities  | 24,457         |
| <b>TOTAL LIABILITIES</b>  | <b>740,322</b> |
| Capital   | 143,814        |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>884,135</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                            |                |
|---|----------------|
| Interest income   | 48,556         |
| Interest expenses                                       | 20,886         |
| Net interest income                                     | 27,670         |
| Income from fees and commissions                        | 6,119          |
| Expenses on fees and commissions                        | 1,831          |
| Net income from fees and commissions                    | 4,288          |
| Income from equity investments                          | 0              |
| Gains (losses)  | 9,194          |
| Other operating income                                  | 708            |
| Other operating expenses                                | 2,894          |
| Net other non-interest income                           | 7,008          |
| <b>Total operating income</b>                           | <b>38,966</b>  |
| Expenses on value adjustments and provisions            | 47,500         |
| Net operating income before loss provisions             | -8,535         |
| Expenses on value adjustments and provisions            | 14,333         |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | -22,867        |
| Income tax on continuing operations                     | 0              |
| Profit (loss) from continuing operations, after taxes   | -22,867        |
| <b>DISCONTINUED OPERATIONS</b>                          |                |
| Profit (loss) from discontinued operations, after taxes | -241           |
| <b>Current year profit (loss)</b>                       | <b>-23,108</b> |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |               |
|---|---------------|
| Guarantees                                    | 6,748         |
| Uncovered letters of credit                   | 0             |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 7,625         |
| Other standard risky off-balance sheet items  | 0             |
| <b>Total standard off-balance sheet items</b> | <b>14,373</b> |

| <b>Derivative financial instruments</b>                          |              |
|--|--------------|
| Options  | 1,123        |
| Swaps  | 0            |
| Forwards   | 0            |
| Futures  | 0            |
| Warrants   | 0            |
| Other derivative financial instruments                           | 0            |
| <b>Total notional amount of derivative financial instruments</b> | <b>1,123</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

19.51

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 www.kbz.hr

**Management board**

Ivan Dropulić – deputy chairperson, Boris Zadro

**Supervisory board**

Nadira Eror – chairperson, Josip Rubić, Irena Severin,  
 Ankica Čeko

**Shareholders**

|                                  | Share in share capital (%) |
|----------------------------------|----------------------------|
| 1. Agram životno osiguranje d.d. | 17.86                      |
| 2. Euroherc osiguranje d.d.      | 17.86                      |
| 3. Jadransko osiguranje d.d.     | 16.24                      |
| 4. Euroleasing d.o.o.            | 12.06                      |
| 5. Agram invest d.d.             | 9.68                       |
| 6. PBZ d.d. (custody account)    | 4.99                       |
| 7. Euroagram Tis d.o.o.          | 4.85                       |
| 8. Sunce osiguranje d.d.         | 4.38                       |

**Audit firm for 2013:**

Grant Thornton revizija d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 772,333          |
| Money assets                               | 71,710           |
| Deposits with the CNB                      | 700,623          |
| Deposits with financial institutions       | 341,735          |
| MoF treasury bills and CNB bills           | 68,930           |
| Securities                                 | 918,095          |
| Derivative financial assets                | 550              |
| Loans to financial institutions            | 281,109          |
| Loans to other clients                     | 1,533,675        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 16,779           |
| Tangible assets (net of depreciation)      | 87,189           |
| Interest, fees and other assets            | 76,326           |
| <b>TOTAL ASSETS</b>                        | <b>4,096,720</b> |

| <b>Liabilities and capital</b>  |                  |
|---|------------------|
| Loans from financial institutions   | 290,577          |
| Short-term loans  | 195,640          |
| Long-term loans   | 94,937           |
| Deposits  | 3,349,737        |
| Transaction account deposits  | 295,108          |
| Savings deposits  | 106,580          |
| Time deposits   | 2,948,049        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 41               |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 60,000           |
| Hybrid instruments issued   | 13,000           |
| Interest, fees and other liabilities  | 81,100           |
| <b>TOTAL LIABILITIES</b>  | <b>3,794,454</b> |
| Capital   | 302,266          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>4,096,720</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                            |                |
|---|----------------|
| Interest income   | 226,024        |
| Interest expenses                                       | 147,159        |
| Net interest income                                     | 78,864         |
| Income from fees and commissions                        | 26,739         |
| Expenses on fees and commissions                        | 8,999          |
| Net income from fees and commissions                    | 17,740         |
| Income from equity investments                          | 0              |
| Gains (losses)  | 11,163         |
| Other operating income                                  | 1,409          |
| Other operating expenses                                | 5,837          |
| Net other non-interest income                           | 6,734          |
| <b>Total operating income</b>                           | <b>103,339</b> |
| Expenses on value adjustments and provisions            | 74,385         |
| Net operating income before loss provisions             | 28,954         |
| Expenses on value adjustments and provisions            | 22,888         |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | 6,066          |
| Income tax on continuing operations                     | 1,560          |
| Profit (loss) from continuing operations, after taxes   | 4,506          |
| <b>DISCONTINUED OPERATIONS</b>                          |                |
| Profit (loss) from discontinued operations, after taxes | 0              |
| Current year profit (loss)                              | 4,506          |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |                |
|---|----------------|
| Guarantees                                    | 91,523         |
| Uncovered letters of credit                   | 7,785          |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 34,989         |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 49,377         |
| Other standard risky off-balance sheet items  | 24,028         |
| <b>Total standard off-balance sheet items</b> | <b>207,702</b> |

| <b>Derivative financial instruments</b>                          |               |
|--|---------------|
| Options  | 13,755        |
| Swaps  | 76,385        |
| Forwards   | 0             |
| Futures  | 0             |
| Warrants   | 0             |
| Other derivative financial instruments                           | 0             |
| <b>Total notional amount of derivative financial instruments</b> | <b>90,140</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

14.88

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**Management board**

Mislav Sepčić – chairperson, Hrvoje Ćosić

**Supervisory board**

Jakov Gelo – chairperson, Višnjica Mališa, Ivan Gudelj,  
 Daniel Hrnjak

**Shareholders**

|                      |       |
|----------------------|-------|
| 1. GIP Pionir d.o.o. | 55.61 |
| 2. Paron d.o.o.      | 14.22 |
| 3. Munis d.o.o.      | 9.06  |
| 4. Gradko d.o.o.     | 5.12  |
| 5. Kemika d.d.       | 4.72  |

**Share in share capital (%)****Audit firm for 2013:**

BDO Croatia d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| Assets                                     |                |
|--|----------------|
| Money assets and deposits with the CNB     | 39,849         |
| Money assets                               | 9,365          |
| Deposits with the CNB                      | 30,484         |
| Deposits with financial institutions       | 27,004         |
| MoF treasury bills and CNB bills           | 0              |
| Securities                                 | 27,386         |
| Derivative financial assets                | 0              |
| Loans to financial institutions            | 741            |
| Loans to other clients                     | 182,210        |
| Investments in subsidiaries and associates | 0              |
| Foreclosed and repossessed assets          | 14,515         |
| Tangible assets (net of depreciation)      | 1,591          |
| Interest, fees and other assets            | 8,286          |
| <b>TOTAL ASSETS</b>                        | <b>301,582</b> |

| Liabilities and capital   |                |
|---|----------------|
| Loans from financial institutions   | 9,650          |
| Short-term loans  | 9,650          |
| Long-term loans   | 0              |
| Deposits  | 242,217        |
| Transaction account deposits  | 32,710         |
| Savings deposits  | 61,804         |
| Time deposits   | 147,704        |
| Other loans   | 0              |
| Short-term loans  | 0              |
| Long-term loans   | 0              |
| Derivative financial liabilities and other financial liabilities held for trading | 0              |
| Debt securities issued  | 0              |
| Short-term debt securities issued   | 0              |
| Long-term debt securities issued  | 0              |
| Subordinated instruments issued   | 0              |
| Hybrid instruments issued   | 19,700         |
| Interest, fees and other liabilities  | 7,914          |
| <b>TOTAL LIABILITIES</b>  | <b>279,482</b> |
| Capital   | 22,100         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>301,582</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |         |
|---|---------|
| Interest income   | 12,362  |
| Interest expenses                                       | 10,086  |
| Net interest income                                     | 2,276   |
| Income from fees and commissions                        | 1,538   |
| Expenses on fees and commissions                        | 831     |
| Net income from fees and commissions                    | 707     |
| Income from equity investments                          | 148     |
| Gains (losses)  | -1,159  |
| Other operating income                                  | 314     |
| Other operating expenses                                | 633     |
| Net other non-interest income                           | -1,331  |
| Total operating income                                  | 1,653   |
| Expenses on value adjustments and provisions            | 11,033  |
| Net operating income before loss provisions             | -9,381  |
| Expenses on value adjustments and provisions            | 3,002   |
| Other gains (losses)                                    | 0       |
| Profit (loss) from continuing operations, before taxes  | -12,383 |
| Income tax on continuing operations                     | 0       |
| Profit (loss) from continuing operations, after taxes   | -12,383 |
| DISCONTINUED OPERATIONS                                 |         |
| Profit (loss) from discontinued operations, after taxes | 0       |
| Current year profit (loss)                              | -12,383 |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |               |
|---|---------------|
| Guarantees                                    | 19,162        |
| Uncovered letters of credit                   | 0             |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 6,812         |
| Other standard risky off-balance sheet items  | 0             |
| <b>Total standard off-balance sheet items</b> | <b>25,974</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

14.03

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**Shareholders**

1. OTP Bank NYRT

**Share in share  
 capital (%)**  
 100.00

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Management board**

Balazs Pal Bekeffy – chairperson, Helena Banjad,  
 Slaven Celić

**Supervisory board**

Antal László Pongrácz – chairperson, Szabolcs Annus,  
 Branko Mikša, László Kecskés, Attila Koszik

**Balance sheet  
 as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                   |
|--|-------------------|
| Money assets and deposits with the CNB     | 1,649,932         |
| Money assets                               | 291,612           |
| Deposits with the CNB                      | 1,358,320         |
| Deposits with financial institutions       | 274,457           |
| MoF treasury bills and CNB bills           | 499,022           |
| Securities                                 | 1,601,509         |
| Derivative financial assets                | 1,074             |
| Loans to financial institutions            | 131,310           |
| Loans to other clients                     | 9,072,972         |
| Investments in subsidiaries and associates | 73,608            |
| Foreclosed and repossessed assets          | 5,919             |
| Tangible assets (net of depreciation)      | 209,617           |
| Interest, fees and other assets            | 219,234           |
| <b>TOTAL ASSETS</b>                        | <b>13,738,654</b> |

| <b>Liabilities and capital</b>   |                   |
|--|-------------------|
| Loans from financial institutions  | 938,629           |
| Short-term loans   | 14,299            |
| Long-term loans  | 924,331           |
| Deposits   | 10,839,402        |
| Transaction account deposits   | 1,681,374         |
| Savings deposits   | 1,321,353         |
| Time deposits  | 7,836,674         |
| Other loans  | 0                 |
| Short-term loans   | 0                 |
| Long-term loans  | 0                 |
| Derivative financial liabilities and other<br>financial liabilities held for trading | 7,036             |
| Debt securities issued   | 0                 |
| Short-term debt securities issued  | 0                 |
| Long-term debt securities issued   | 0                 |
| Subordinated instruments issued  | 39,025            |
| Hybrid instruments issued  | 0                 |
| Interest, fees and other liabilities   | 311,660           |
| <b>TOTAL LIABILITIES</b>   | <b>12,135,751</b> |
| Capital  | 1,602,904         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>   | <b>13,738,654</b> |

**Income statement  
 as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                               |                |
|--|----------------|
| Interest income  | 693,451        |
| Interest expenses  | 278,403        |
| Net interest income  | 415,048        |
| Income from fees and commissions                           | 152,368        |
| Expenses on fees and commissions                           | 35,104         |
| Net income from fees and commissions                       | 117,264        |
| Income from equity investments                             | 2,029          |
| Gains (losses)   | 34,486         |
| Other operating income                                     | 6,709          |
| Other operating expenses                                   | 52,642         |
| Net other non-interest income                              | -9,418         |
| <b>Total operating income</b>                              | <b>522,894</b> |
| Expenses on value adjustments and provisions               | 336,381        |
| Net operating income before loss provisions                | 186,513        |
| Expenses on value adjustments and provisions               | 106,422        |
| Other gains (losses)                                       | 0              |
| Profit (loss) from continuing operations,<br>before taxes  | 80,091         |
| Income tax on continuing operations                        | 15,247         |
| Profit (loss) from continuing operations,<br>after taxes   | 64,844         |
| <b>DISCONTINUED OPERATIONS</b>                             |                |
| Profit (loss) from discontinued operations,<br>after taxes | -5             |
| <b>Current year profit (loss)</b>                          | <b>64,839</b>  |

**Off-balance sheet items  
 as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |                  |
|---|------------------|
| Guarantees                                    | 140,929          |
| Uncovered letters of credit                   | 20,341           |
| Guaranteed bills of exchange                  | 0                |
| Accepted bills of exchange                    | 0                |
| Revolving loans                               | 100,481          |
| Margin credit lines                           | 0                |
| Other credit lines and commitments            | 868,084          |
| Other standard risky off-balance sheet items  | 550              |
| <b>Total standard off-balance sheet items</b> | <b>1,130,385</b> |

| <b>Derivative financial instruments</b>                                 |                  |
|---|------------------|
| Options   | 40,591           |
| Swaps   | 2,411,654        |
| Forwards  | 0                |
| Futures   | 0                |
| Warrants  | 0                |
| Other derivative financial instruments                                  | 0                |
| <b>Total notional amount of derivative financial<br/>   instruments</b> | <b>2,452,245</b> |

**Capital adequacy ratio, in %  
 as at 31 December 2013**

16.69

**PARTNER BANKA d.d.**

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**Management board**

Ivan Ćurković – chairperson, Petar Repušić

**Supervisory board**

Božo Čulo – chairperson, Ivan Miloloža, Radovan Fuchs

**Shareholders**

1. Metroholding d.d.
2. Croduxplin d.o.o.

**Share in share capital (%)**

90.01  
9.09

**Audit firm for 2013:**

Krako-Revizija d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 151,592          |
| Money assets                               | 20,049           |
| Deposits with the CNB                      | 131,542          |
| Deposits with financial institutions       | 53,234           |
| MoF treasury bills and CNB bills           | 44,118           |
| Securities                                 | 225,547          |
| Derivative financial assets                | 26               |
| Loans to financial institutions            | 3,474            |
| Loans to other clients                     | 812,060          |
| Investments in subsidiaries and associates | 197              |
| Foreclosed and repossessed assets          | 69,083           |
| Tangible assets (net of depreciation)      | 40,716           |
| Interest, fees and other assets            | 30,461           |
| <b>TOTAL ASSETS</b>                        | <b>1,430,508</b> |

| <b>Liabilities and capital</b>  |                  |
|---|------------------|
| Loans from financial institutions   | 301,425          |
| Short-term loans  | 150,624          |
| Long-term loans   | 150,801          |
| Deposits  | 936,203          |
| Transaction account deposits  | 166,232          |
| Savings deposits  | 3,691            |
| Time deposits   | 766,280          |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 19               |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 10,000           |
| Hybrid instruments issued   | 0                |
| Interest, fees and other liabilities  | 24,594           |
| <b>TOTAL LIABILITIES</b>  | <b>1,272,241</b> |
| Capital   | 158,267          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,430,508</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                            |               |
|---|---------------|
| Interest income   | 80,266        |
| Interest expenses                                       | 39,465        |
| Net interest income                                     | 40,801        |
| Income from fees and commissions                        | 8,239         |
| Expenses on fees and commissions                        | 2,444         |
| Net income from fees and commissions                    | 5,795         |
| Income from equity investments                          | 417           |
| Gains (losses)  | 10,896        |
| Other operating income                                  | 1,666         |
| Other operating expenses                                | 2,404         |
| Net other non-interest income                           | 10,575        |
| <b>Total operating income</b>                           | <b>57,171</b> |
| Expenses on value adjustments and provisions            | 38,853        |
| Net operating income before loss provisions             | 18,318        |
| Expenses on value adjustments and provisions            | 16,660        |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | 1,658         |
| Income tax on continuing operations                     | 269           |
| Profit (loss) from continuing operations, after taxes   | 1,389         |
| <b>DISCONTINUED OPERATIONS</b>                          |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| Current year profit (loss)                              | 1,389         |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |               |
|---|---------------|
| Guarantees                                    | 68,285        |
| Uncovered letters of credit                   | 5,757         |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 8,751         |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 14,933        |
| Other standard risky off-balance sheet items  | 0             |
| <b>Total standard off-balance sheet items</b> | <b>97,725</b> |

| <b>Derivative financial instruments</b>                          |              |
|--|--------------|
| Options  | 5,387        |
| Swaps  | 0            |
| Forwards   | 0            |
| Futures  | 0            |
| Warrants   | 0            |
| Other derivative financial instruments                           | 0            |
| <b>Total notional amount of derivative financial instruments</b> | <b>5,387</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

14.15

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**Management board**

Julio Kuruc – chairperson, Davorka Jakir, Marijan Marušić

**Supervisory board**

Miljan Todorović – chairperson, Sigilfredo Montinari, Dario Montinari, Đuro Predović, Dolly Predović, Maurizio Dallochio, Filippo Disertori

**Shareholders**

|  | Share in share capital (%) |
|--|----------------------------|
| 1. Zagrebačka banka d.d. (custody account) | 9.87                       |
| 2. Zagrebačka banka d.d. (custody account) | 9.77                       |
| 3. Assicurazioni Generali S.p.A.           | 9.54                       |
| 4. Cerere Societa per Azioni               | 9.53                       |
| 5. Miljan Todorović                        | 8.33                       |
| 6. Zagrebačka banka d.d. (custody account) | 5.76                       |
| 7. Zagrebačka banka d.d. (custody account) | 5.76                       |
| 8. Zagrebačka banka d.d. (custody account) | 5.76                       |
| 9. Zagrebačka banka d.d. (custody account) | 4.27                       |
| 10. Giovanni Semeraro                      | 4.11                       |

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 346,428          |
| Money assets                               | 42,735           |
| Deposits with the CNB                      | 303,693          |
| Deposits with financial institutions       | 182,346          |
| MoF treasury bills and CNB bills           | 74,807           |
| Securities                                 | 738,699          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 97,163           |
| Loans to other clients                     | 1,458,718        |
| Investments in subsidiaries and associates | 4,770            |
| Foreclosed and repossessed assets          | 16,418           |
| Tangible assets (net of depreciation)      | 85,466           |
| Interest, fees and other assets            | 98,312           |
| <b>TOTAL ASSETS</b>                        | <b>3,103,127</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 256,905          |
| Short-term loans  | 150,582          |
| Long-term loans   | 106,323          |
| Deposits  | 2,232,071        |
| Transaction account deposits  | 444,602          |
| Savings deposits  | 207,920          |
| Time deposits   | 1,579,549        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 52,783           |
| Hybrid instruments issued   | 76,376           |
| Interest, fees and other liabilities  | 90,040           |
| <b>TOTAL LIABILITIES</b>  | <b>2,708,175</b> |
| Capital   | 394,951          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>3,103,127</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |                |
|---|----------------|
| Interest income   | 155,253        |
| Interest expenses                                       | 73,188         |
| Net interest income                                     | 82,065         |
| Income from fees and commissions                        | 31,607         |
| Expenses on fees and commissions                        | 10,667         |
| Net income from fees and commissions                    | 20,940         |
| Income from equity investments                          | 1,479          |
| Gains (losses)  | 13,116         |
| Other operating income                                  | 10,408         |
| Other operating expenses                                | 9,492          |
| Net other non-interest income                           | 15,512         |
| <b>Total operating income</b>                           | <b>118,517</b> |
| Expenses on value adjustments and provisions            | 102,596        |
| Net operating income before loss provisions             | 15,922         |
| Expenses on value adjustments and provisions            | 13,146         |
| Other gains (losses)                                    | 0              |
| Profit (loss) from continuing operations, before taxes  | 2,775          |
| Income tax on continuing operations                     | 822            |
| Profit (loss) from continuing operations, after taxes   | 1,953          |
| DISCONTINUED OPERATIONS                                 |                |
| Profit (loss) from discontinued operations, after taxes | -901           |
| <b>Current year profit (loss)</b>                       | <b>1,053</b>   |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 44,825         |
| Uncovered letters of credit                   | 20,646         |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 12,833         |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 289,037        |
| Other standard risky off-balance sheet items  | 0              |
| <b>Total standard off-balance sheet items</b> | <b>367,342</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

19.12

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**Management board**

Anto Pekić – chairperson, Goranka Šmer

**Supervisory board**

Jože Perić – chairperson, Franco Brunati, Giorgio Mattioli, Renata Dogan, Andrej Galogaža

**Shareholders**

|                       | Share in share capital (%) |
|-----------------------|----------------------------|
| 1. C.I.M. Banque SA   | 58.97                      |
| 2. Francesco Signorio | 23.01                      |
| 3. Domenico Petrella  | 5.00                       |
| 4. Svetlana Signorio  | 4.04                       |
| 5. Cofisi S.A.        | 3.44                       |

**Audit firm for 2013:**

BDO Croatia d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                |
|--|----------------|
| Money assets and deposits with the CNB     | 32,641         |
| Money assets                               | 2,792          |
| Deposits with the CNB                      | 29,849         |
| Deposits with financial institutions       | 12,743         |
| MoF treasury bills and CNB bills           | 30,332         |
| Securities                                 | 76,702         |
| Derivative financial assets                | 0              |
| Loans to financial institutions            | 12,656         |
| Loans to other clients                     | 86,340         |
| Investments in subsidiaries and associates | 0              |
| Foreclosed and repossessed assets          | 137            |
| Tangible assets (net of depreciation)      | 1,440          |
| Interest, fees and other assets            | 4,519          |
| <b>TOTAL ASSETS</b>                        | <b>257,511</b> |

| Liabilities and capital   |                |
|---|----------------|
| Loans from financial institutions   | 3,760          |
| Short-term loans  | 3,760          |
| Long-term loans   | 0              |
| Deposits  | 186,505        |
| Transaction account deposits  | 12,405         |
| Savings deposits  | 10,902         |
| Time deposits   | 163,198        |
| Other loans   | 16,582         |
| Short-term loans  | 16,582         |
| Long-term loans   | 0              |
| Derivative financial liabilities and other financial liabilities held for trading | 0              |
| Debt securities issued  | 0              |
| Short-term debt securities issued   | 0              |
| Long-term debt securities issued  | 0              |
| Subordinated instruments issued   | 0              |
| Hybrid instruments issued   | 10,273         |
| Interest, fees and other liabilities  | 5,779          |
| <b>TOTAL LIABILITIES</b>  | <b>222,898</b> |
| Capital   | 34,613         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>257,511</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 10,702        |
| Interest expenses                                       | 6,950         |
| Net interest income                                     | 3,752         |
| Income from fees and commissions                        | 1,826         |
| Expenses on fees and commissions                        | 857           |
| Net income from fees and commissions                    | 969           |
| Income from equity investments                          | 0             |
| Gains (losses)  | 2,208         |
| Other operating income                                  | 25            |
| Other operating expenses                                | 656           |
| Net other non-interest income                           | 1,578         |
| <b>Total operating income</b>                           | <b>6,299</b>  |
| Expenses on value adjustments and provisions            | 11,932        |
| Net operating income before loss provisions             | -5,633        |
| Expenses on value adjustments and provisions            | 2,228         |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | -7,861        |
| Income tax on continuing operations                     | 0             |
| Profit (loss) from continuing operations, after taxes   | -7,861        |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | -36           |
| <b>Current year profit (loss)</b>                       | <b>-7,897</b> |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |               |
|---|---------------|
| Guarantees                                    | 1,726         |
| Uncovered letters of credit                   | 0             |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 18,289        |
| Other standard risky off-balance sheet items  | 0             |
| <b>Total standard off-balance sheet items</b> | <b>20,015</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

25.17

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**Management board**

Božo Prka – chairperson, Ivan Gerovac, Gabriele Pace, Darko Drozdek, Draženko Kopljar, Dinko Lucić, Andrea Pavlović

**Supervisory board**

Giovanni Gill – chairperson, Draginja Đurić, Christophe Velle, Nóra Katalin Kocsis, Branko Jeren, Massimo Malagoli, Paolo Sarcinelli

**Shareholders**

|  | Share in share capital (%) |
|--|----------------------------|
| 1. Intesa Bci Holding International S.A.                   | 76.59                      |
| 2. European Bank for Reconstruction and Development (EBRD) | 20.88                      |

**Audit firm for 2013:**

KPMG Croatia d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                   |
|--|-------------------|
| Money assets and deposits with the CNB     | 8,825,590         |
| Money assets                               | 1,404,272         |
| Deposits with the CNB                      | 7,421,318         |
| Deposits with financial institutions       | 4,787,569         |
| MoF treasury bills and CNB bills           | 3,704,054         |
| Securities                                 | 2,164,702         |
| Derivative financial assets                | 6,754             |
| Loans to financial institutions            | 1,165,771         |
| Loans to other clients                     | 43,440,233        |
| Investments in subsidiaries and associates | 214,712           |
| Foreclosed and repossessed assets          | 62,697            |
| Tangible assets (net of depreciation)      | 711,444           |
| Interest, fees and other assets            | 752,304           |
| <b>TOTAL ASSETS</b>                        | <b>65,835,830</b> |

| Liabilities and capital   |                   |
|---|-------------------|
| Loans from financial institutions   | 1,897,878         |
| Short-term loans  | 388,329           |
| Long-term loans   | 1,509,549         |
| Deposits  | 47,101,461        |
| Transaction account deposits  | 9,145,648         |
| Savings deposits  | 6,671,407         |
| Time deposits   | 31,284,406        |
| Other loans   | 3,772,596         |
| Short-term loans  | 25,774            |
| Long-term loans   | 3,746,822         |
| Derivative financial liabilities and other financial liabilities held for trading | 4,698             |
| Debt securities issued  | 0                 |
| Short-term debt securities issued   | 0                 |
| Long-term debt securities issued  | 0                 |
| Subordinated instruments issued   | 0                 |
| Hybrid instruments issued   | 0                 |
| Interest, fees and other liabilities  | 1,559,837         |
| <b>TOTAL LIABILITIES</b>  | <b>54,336,471</b> |
| Capital   | 11,499,359        |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>65,835,830</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                  |
|---|------------------|
| Interest income   | 3,317,587        |
| Interest expenses                                       | 1,188,109        |
| Net interest income                                     | 2,129,479        |
| Income from fees and commissions                        | 805,751          |
| Expenses on fees and commissions                        | 293,378          |
| Net income from fees and commissions                    | 512,373          |
| Income from equity investments                          | 184,608          |
| Gains (losses)  | 114,976          |
| Other operating income                                  | 78,195           |
| Other operating expenses                                | 187,161          |
| Net other non-interest income                           | 190,617          |
| <b>Total operating income</b>                           | <b>2,832,469</b> |
| Expenses on value adjustments and provisions            | 1,276,335        |
| Net operating income before loss provisions             | 1,556,134        |
| Expenses on value adjustments and provisions            | 776,440          |
| Other gains (losses)                                    | 0                |
| Profit (loss) from continuing operations, before taxes  | 779,694          |
| Income tax on continuing operations                     | 165,008          |
| Profit (loss) from continuing operations, after taxes   | 614,686          |
| DISCONTINUED OPERATIONS                                 |                  |
| Profit (loss) from discontinued operations, after taxes | 0                |
| <b>Current year profit (loss)</b>                       | <b>614,686</b>   |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                   |
|---|-------------------|
| Guarantees                                    | 2,069,985         |
| Uncovered letters of credit                   | 199,648           |
| Guaranteed bills of exchange                  | 0                 |
| Accepted bills of exchange                    | 0                 |
| Revolving loans                               | 2,958,225         |
| Margin credit lines                           | 0                 |
| Other credit lines and commitments            | 5,410,055         |
| Other standard risky off-balance sheet items  | 50,725            |
| <b>Total standard off-balance sheet items</b> | <b>10,688,638</b> |

| Derivative financial instruments                                 |                  |
|--|------------------|
| Options  | 16,530           |
| Swaps  | 3,746,683        |
| Forwards   | 105,070          |
| Futures  | 0                |
| Warrants   | 0                |
| Other derivative financial instruments                           | 0                |
| <b>Total notional amount of derivative financial instruments</b> | <b>3,868,283</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

24.07

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**Management board**

Zdenko Adrović – chairperson, Jasna Širola, Zoran Koščak, Vesna Ciganek Vuković, Mario Žižek

**Supervisory board**

Peter Lennkh – chairperson, Razvan Munteanu, Peter Bazil, Lovorka Penavić, Peter Jacenko

**Shareholders**

1. Raiffeisen SEE Region Holding GmbH

**Share in share capital (%)**

100.00

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |                   |
|--|-------------------|
| Money assets and deposits with the CNB     | 4,026,334         |
| Money assets                               | 621,978           |
| Deposits with the CNB                      | 3,404,357         |
| Deposits with financial institutions       | 864,537           |
| MoF treasury bills and CNB bills           | 437,517           |
| Securities                                 | 3,603,401         |
| Derivative financial assets                | 61,408            |
| Loans to financial institutions            | 1,038,046         |
| Loans to other clients                     | 21,303,670        |
| Investments in subsidiaries and associates | 301,192           |
| Foreclosed and repossessed assets          | 119,874           |
| Tangible assets (net of depreciation)      | 443,280           |
| Interest, fees and other assets            | 805,607           |
| <b>TOTAL ASSETS</b>                        | <b>33,004,865</b> |

| Liabilities and capital   |                   |
|---|-------------------|
| Loans from financial institutions   | 1,583,363         |
| Short-term loans  | 434,475           |
| Long-term loans   | 1,148,888         |
| Deposits  | 22,229,753        |
| Transaction account deposits  | 7,322,111         |
| Savings deposits  | 1,809,881         |
| Time deposits   | 13,097,761        |
| Other loans   | 2,486,111         |
| Short-term loans  | 1,200,100         |
| Long-term loans   | 1,286,011         |
| Derivative financial liabilities and other financial liabilities held for trading | 645,954           |
| Debt securities issued  | 0                 |
| Short-term debt securities issued   | 0                 |
| Long-term debt securities issued  | 0                 |
| Subordinated instruments issued   | 0                 |
| Hybrid instruments issued   | 0                 |
| Interest, fees and other liabilities  | 718,102           |
| <b>TOTAL LIABILITIES</b>  | <b>27,663,283</b> |
| Capital   | 5,341,583         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>33,004,865</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |                  |
|---|------------------|
| Interest income   | 1,688,619        |
| Interest expenses                                       | 598,402          |
| Net interest income                                     | 1,090,217        |
| Income from fees and commissions                        | 472,905          |
| Expenses on fees and commissions                        | 156,120          |
| Net income from fees and commissions                    | 316,785          |
| Income from equity investments                          | 56,376           |
| Gains (losses)  | 148,347          |
| Other operating income                                  | 39,343           |
| Other operating expenses                                | 60,537           |
| Net other non-interest income                           | 183,528          |
| <b>Total operating income</b>                           | <b>1,590,530</b> |
| Expenses on value adjustments and provisions            | 804,983          |
| Net operating income before loss provisions             | 785,547          |
| Expenses on value adjustments and provisions            | 458,935          |
| Other gains (losses)                                    | 0                |
| Profit (loss) from continuing operations, before taxes  | 326,612          |
| Income tax on continuing operations                     | 51,196           |
| Profit (loss) from continuing operations, after taxes   | 275,416          |
| DISCONTINUED OPERATIONS                                 |                  |
| Profit (loss) from discontinued operations, after taxes | 38               |
| <b>Current year profit (loss)</b>                       | <b>275,454</b>   |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |                  |
|---|------------------|
| Guarantees                                    | 3,494,781        |
| Uncovered letters of credit                   | 69,731           |
| Guaranteed bills of exchange                  | 0                |
| Accepted bills of exchange                    | 0                |
| Revolving loans                               | 504,143          |
| Margin credit lines                           | 0                |
| Other credit lines and commitments            | 1,442,198        |
| Other standard risky off-balance sheet items  | 1,776,590        |
| <b>Total standard off-balance sheet items</b> | <b>7,287,444</b> |

| Derivative financial instruments                                 |                   |
|--|-------------------|
| Options  | 139,105           |
| Swaps  | 33,128,787        |
| Forwards   | 15,693,419        |
| Futures  | 30,551            |
| Warrants   | 0                 |
| Other derivative financial instruments                           | 0                 |
| <b>Total notional amount of derivative financial instruments</b> | <b>48,991,862</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

18.73

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**Shareholders**

1. Aquae Vivae d.d.
2. Samoborka d.d.
3. Tigra d.o.o.

**Share in share capital (%)**

83.54  
5.15  
3.13

**Management board**

Marijan Kantolić – chairperson, Verica Ljubičić

**Audit firm for 2013:**

HLB Revidicon d.o.o. Varaždin

**Supervisory board**

Dragutin Plahutar – chairperson, Želimir Kodrić, Milan Penava, Mirjana Plahutar, Martin Jazbec

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                |
|--|----------------|
| Money assets and deposits with the CNB     | 95,267         |
| Money assets                               | 10,886         |
| Deposits with the CNB                      | 84,381         |
| Deposits with financial institutions       | 140,588        |
| MoF treasury bills and CNB bills           | 0              |
| Securities                                 | 258            |
| Derivative financial assets                | 1,168          |
| Loans to financial institutions            | 384            |
| Loans to other clients                     | 204,690        |
| Investments in subsidiaries and associates | 41             |
| Foreclosed and repossessed assets          | 9,344          |
| Tangible assets (net of depreciation)      | 28,878         |
| Interest, fees and other assets            | 4,452          |
| <b>TOTAL ASSETS</b>                        | <b>485,071</b> |

| <b>Liabilities and capital</b>  |                |
|---|----------------|
| Loans from financial institutions   | 276            |
| Short-term loans  | 0              |
| Long-term loans   | 276            |
| Deposits  | 391,440        |
| Transaction account deposits  | 78,455         |
| Savings deposits  | 54,888         |
| Time deposits   | 258,097        |
| Other loans   | 38             |
| Short-term loans  | 38             |
| Long-term loans   | 0              |
| Derivative financial liabilities and other financial liabilities held for trading | 0              |
| Debt securities issued  | 0              |
| Short-term debt securities issued   | 0              |
| Long-term debt securities issued  | 0              |
| Subordinated instruments issued   | 0              |
| Hybrid instruments issued   | 0              |
| Interest, fees and other liabilities  | 9,044          |
| <b>TOTAL LIABILITIES</b>  | <b>400,798</b> |
| Capital   | 84,273         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>485,071</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                            |               |
|---|---------------|
| Interest income   | 18,812        |
| Interest expenses                                       | 9,320         |
| Net interest income                                     | 9,492         |
| Income from fees and commissions                        | 3,956         |
| Expenses on fees and commissions                        | 1,653         |
| Net income from fees and commissions                    | 2,303         |
| Income from equity investments                          | 0             |
| Gains (losses)  | 1,323         |
| Other operating income                                  | 806           |
| Other operating expenses                                | 1,079         |
| Net other non-interest income                           | 1,049         |
| <b>Total operating income</b>                           | <b>12,844</b> |
| Expenses on value adjustments and provisions            | 13,033        |
| Net operating income before loss provisions             | -189          |
| Expenses on value adjustments and provisions            | 777           |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | -966          |
| Income tax on continuing operations                     | 0             |
| Profit (loss) from continuing operations, after taxes   | -966          |
| <b>DISCONTINUED OPERATIONS</b>                          |               |
| Profit (loss) from discontinued operations, after taxes | 70            |
| Current year profit (loss)                              | -896          |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |               |
|---|---------------|
| Guarantees                                    | 6,485         |
| Uncovered letters of credit                   | 0             |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 15,323        |
| Other standard risky off-balance sheet items  | 0             |
| <b>Total standard off-balance sheet items</b> | <b>21,808</b> |

| <b>Derivative financial instruments</b>                          |               |
|--|---------------|
| Options  | 38,213        |
| Swaps  | 0             |
| Forwards   | 0             |
| Futures  | 0             |
| Warrants   | 0             |
| Other derivative financial instruments                           | 0             |
| <b>Total notional amount of derivative financial instruments</b> | <b>38,213</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

27.19

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**Management board**

Andrea Kovacs-Wöhry – chairperson, Igor Repin,  
Dubravka Lukić, Dubravko-Ante Mlikotić, Mario  
Henjak

**Supervisory board**

András Krisztián Hámori – chairperson, David Joseph  
O'Mahony, Dragutin Bohuš, Natalia Revina

**Shareholders**

1. Sberbank Europe AG

**Share in share  
capital (%)**  
100.00

**Audit firm for 2013:**

Ernst & Young d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 1,223,058        |
| Money assets                               | 69,497           |
| Deposits with the CNB                      | 1,153,561        |
| Deposits with financial institutions       | 934,639          |
| MoF treasury bills and CNB bills           | 339,158          |
| Securities                                 | 477,772          |
| Derivative financial assets                | 9,681            |
| Loans to financial institutions            | 18,092           |
| Loans to other clients                     | 5,978,628        |
| Investments in subsidiaries and associates | 1,950            |
| Foreclosed and repossessed assets          | 56,492           |
| Tangible assets (net of depreciation)      | 29,904           |
| Interest, fees and other assets            | 194,688          |
| <b>TOTAL ASSETS</b>                        | <b>9,264,062</b> |

| Liabilities and capital  |                  |
|--|------------------|
| Loans from financial institutions  | 216,972          |
| Short-term loans   | 19,381           |
| Long-term loans  | 197,591          |
| Deposits   | 6,323,099        |
| Transaction account deposits   | 681,707          |
| Savings deposits   | 716,354          |
| Time deposits  | 4,925,038        |
| Other loans  | 1,118,005        |
| Short-term loans   | 810,129          |
| Long-term loans  | 307,876          |
| Derivative financial liabilities and other<br>financial liabilities held for trading | 6,008            |
| Debt securities issued   | 0                |
| Short-term debt securities issued  | 0                |
| Long-term debt securities issued   | 0                |
| Subordinated instruments issued  | 0                |
| Hybrid instruments issued  | 0                |
| Interest, fees and other liabilities   | 208,235          |
| <b>TOTAL LIABILITIES</b>   | <b>7,872,318</b> |
| Capital  | 1,391,744        |
| <b>TOTAL LIABILITIES AND CAPITAL</b>   | <b>9,264,062</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                      |                |
|--|----------------|
| Interest income  | 401,075        |
| Interest expenses  | 189,401        |
| Net interest income  | 211,674        |
| Income from fees and commissions                           | 48,539         |
| Expenses on fees and commissions                           | 9,576          |
| Net income from fees and commissions                       | 38,963         |
| Income from equity investments                             | 21             |
| Gains (losses)   | 26,214         |
| Other operating income                                     | 7,408          |
| Other operating expenses                                   | 7,899          |
| Net other non-interest income                              | 25,744         |
| <b>Total operating income</b>                              | <b>276,381</b> |
| Expenses on value adjustments and provisions               | 184,265        |
| Net operating income before loss provisions                | 92,116         |
| Expenses on value adjustments and provisions               | 145,494        |
| Other gains (losses)                                       | 0              |
| Profit (loss) from continuing operations,<br>before taxes  | -53,379        |
| Income tax on continuing operations                        | -10,941        |
| Profit (loss) from continuing operations,<br>after taxes   | -42,438        |
| DISCONTINUED OPERATIONS                                    |                |
| Profit (loss) from discontinued operations,<br>after taxes | -3,194         |
| <b>Current year profit (loss)</b>                          | <b>-45,632</b> |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 215,002        |
| Uncovered letters of credit                   | 10,023         |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 7,889          |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 717,070        |
| Other standard risky off-balance sheet items  | 0              |
| <b>Total standard off-balance sheet items</b> | <b>949,984</b> |

| Derivative financial instruments                                     |                  |
|--|------------------|
| Options  | 1,463            |
| Swaps  | 0                |
| Forwards   | 8,718,298        |
| Futures  | 0                |
| Warrants   | 0                |
| Other derivative financial instruments                               | 0                |
| <b>Total notional amount of derivative financial<br/>instruments</b> | <b>8,719,761</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

20.53

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**Management board**

Angelina Horvat – chairperson, Marko Brnić

**Supervisory board**

Ružica Vadić – chairperson, Tomislav Rosandić,  
 Blaženka Eror Matić, Hrvoje Markovinović, Denis  
 Smolar

**Shareholders**

|   | Share in share capital (%) |
|---|----------------------------|
| 1. Hypo Alpe-Adria-Bank d.d. (custody account)                | 16.59                      |
| 2. State Agency for Deposit Insurance and Bank Rehabilitation | 8.32                       |
| 3. Dragutin Sokačić   | 7.89                       |
| 4. Own shares   | 7.77                       |
| 5. Zagrebačka banka d.d. (custody account)                    | 5.47                       |
| 6. Raiffeisenbank Austria d.d. (custody account)              | 4.38                       |
| 7. Emil Mikulić   | 3.98                       |
| 8. Josip Galić  | 3.26                       |
| 9. Milivoj Mrkoci   | 3.26                       |
| 10. Finesa Credos d.d.  | 3.16                       |
| 11. Croatia Lloyd d.d.  | 3.02                       |

**Audit firm for 2013:**

HLB Revidicon d.o.o., Varaždin

**Balance sheet as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 197,632          |
| Money assets                               | 25,582           |
| Deposits with the CNB                      | 172,051          |
| Deposits with financial institutions       | 151,711          |
| MoF treasury bills and CNB bills           | 185,487          |
| Securities                                 | 116,138          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 10,627           |
| Loans to other clients                     | 787,403          |
| Investments in subsidiaries and associates | 5,551            |
| Foreclosed and repossessed assets          | 6,975            |
| Tangible assets (net of depreciation)      | 26,928           |
| Interest, fees and other assets            | 26,504           |
| <b>TOTAL ASSETS</b>                        | <b>1,514,957</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 155,160          |
| Short-term loans  | 32,582           |
| Long-term loans   | 122,577          |
| Deposits  | 1,137,073        |
| Transaction account deposits  | 143,516          |
| Savings deposits  | 58,005           |
| Time deposits   | 935,552          |
| Other loans   | 11,075           |
| Short-term loans  | 0                |
| Long-term loans   | 11,075           |
| Derivative financial liabilities and other financial liabilities held for trading | 4                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 0                |
| Interest, fees and other liabilities  | 37,179           |
| <b>TOTAL LIABILITIES</b>  | <b>1,340,490</b> |
| Capital   | 174,467          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,514,957</b> |

**Income statement as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 88,171        |
| Interest expenses                                       | 47,190        |
| Net interest income                                     | 40,981        |
| Income from fees and commissions                        | 11,206        |
| Expenses on fees and commissions                        | 3,190         |
| Net income from fees and commissions                    | 8,016         |
| Income from equity investments                          | 0             |
| Gains (losses)  | 5,291         |
| Other operating income                                  | 4,200         |
| Other operating expenses                                | 2,870         |
| Net other non-interest income                           | 6,621         |
| <b>Total operating income</b>                           | <b>55,618</b> |
| Expenses on value adjustments and provisions            | 42,626        |
| Net operating income before loss provisions             | 12,992        |
| Expenses on value adjustments and provisions            | 12,254        |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | 738           |
| Income tax on continuing operations                     | 339           |
| Profit (loss) from continuing operations, after taxes   | 398           |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| <b>Current year profit (loss)</b>                       | <b>398</b>    |

**Off-balance sheet items as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |               |
|---|---------------|
| Guarantees                                    | 14,208        |
| Uncovered letters of credit                   | 198           |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 2,218         |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 48,766        |
| Other standard risky off-balance sheet items  | 394           |
| <b>Total standard off-balance sheet items</b> | <b>65,785</b> |

| Derivative financial instruments                                 |            |
|--|------------|
| Options  | 224        |
| Swaps  | 0          |
| Forwards   | 0          |
| Futures  | 0          |
| Warrants   | 0          |
| Other derivative financial instruments                           | 0          |
| <b>Total notional amount of derivative financial instruments</b> | <b>224</b> |

**Capital adequacy ratio, in % as at 31 December 2013**

16.95

**SOCIÉTÉ GÉNÉRALE-SPLITSKA BANKA d.d.**

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**Shareholders**

1. Société Générale

**Share in share  
 capital (%)**  
 100.00

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Management board**

Andre Marc Prudent-Toccanier – chairperson, Nelsi  
 Rončević, Zvonimir Akrap

**Supervisory board**

Jean-Luc Parer – chairperson, Patrick Pierre Gelin,  
 Giovanni Luca Soma

**Balance sheet  
 as at 31 December 2013, in thousand HRK**

| Assets                                     |                   |
|--|-------------------|
| Money assets and deposits with the CNB     | 3,218,753         |
| Money assets                               | 312,984           |
| Deposits with the CNB                      | 2,905,768         |
| Deposits with financial institutions       | 3,019,993         |
| MoF treasury bills and CNB bills           | 2,137,827         |
| Securities                                 | 884,590           |
| Derivative financial assets                | 4,153             |
| Loans to financial institutions            | 353,517           |
| Loans to other clients                     | 16,981,457        |
| Investments in subsidiaries and associates | 36,369            |
| Foreclosed and repossessed assets          | 2,139             |
| Tangible assets (net of depreciation)      | 149,859           |
| Interest, fees and other assets            | 548,969           |
| <b>TOTAL ASSETS</b>                        | <b>27,337,625</b> |

| Liabilities and capital  |                   |
|--|-------------------|
| Loans from financial institutions  | 1,210,926         |
| Short-term loans   | 21,800            |
| Long-term loans  | 1,189,126         |
| Deposits   | 17,556,751        |
| Transaction account deposits   | 4,743,205         |
| Savings deposits   | 1,081,360         |
| Time deposits  | 11,732,185        |
| Other loans  | 3,683,052         |
| Short-term loans   | 0                 |
| Long-term loans  | 3,683,052         |
| Derivative financial liabilities and other<br>financial liabilities held for trading | 13,008            |
| Debt securities issued   | 0                 |
| Short-term debt securities issued  | 0                 |
| Long-term debt securities issued   | 0                 |
| Subordinated instruments issued  | 436,223           |
| Hybrid instruments issued  | 0                 |
| Interest, fees and other liabilities   | 1,050,123         |
| <b>TOTAL LIABILITIES</b>   | <b>23,950,084</b> |
| Capital  | 3,387,541         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>   | <b>27,337,625</b> |

**Income statement  
 as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                      |                |
|--|----------------|
| Interest income  | 1,212,123      |
| Interest expenses  | 573,082        |
| Net interest income  | 639,041        |
| Income from fees and commissions                           | 289,458        |
| Expenses on fees and commissions                           | 56,041         |
| Net income from fees and commissions                       | 233,417        |
| Income from equity investments                             | 3,555          |
| Gains (losses)   | 108,132        |
| Other operating income                                     | 29,170         |
| Other operating expenses                                   | 64,173         |
| Net other non-interest income                              | 76,685         |
| <b>Total operating income</b>                              | <b>949,142</b> |
| Expenses on value adjustments and provisions               | 595,110        |
| Net operating income before loss provisions                | 354,033        |
| Expenses on value adjustments and provisions               | 342,681        |
| Other gains (losses)                                       | 0              |
| Profit (loss) from continuing operations,<br>before taxes  | 11,351         |
| Income tax on continuing operations                        | -22,711        |
| Profit (loss) from continuing operations,<br>after taxes   | 34,062         |
| DISCONTINUED OPERATIONS                                    |                |
| Profit (loss) from discontinued operations,<br>after taxes | 0              |
| <b>Current year profit (loss)</b>                          | <b>34,062</b>  |

**Off-balance sheet items  
 as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |                  |
|---|------------------|
| Guarantees                                    | 1,389,557        |
| Uncovered letters of credit                   | 135,799          |
| Guaranteed bills of exchange                  | 0                |
| Accepted bills of exchange                    | 0                |
| Revolving loans                               | 1,417,366        |
| Margin credit lines                           | 0                |
| Other credit lines and commitments            | 1,815,138        |
| Other standard risky off-balance sheet items  | 0                |
| <b>Total standard off-balance sheet items</b> | <b>4,757,860</b> |

| Derivative financial instruments  |                  |
|---|------------------|
| Options   | 1,030            |
| Swaps   | 3,568,119        |
| Forwards  | 511,438          |
| Futures   | 0                |
| Warrants  | 0                |
| Other derivative financial instruments                                  | 0                |
| <b>Total notional amount of derivative financial<br/>   instruments</b> | <b>4,080,587</b> |

**Capital adequacy ratio, in %  
 as at 31 December 2013**

17.19

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**Management board**

Ante Babić – chairperson, Zdravko Zrinušić

**Supervisory board**

Ivo Andrijačić – chairperson, Đuro Benček, Petar Čurković

**Shareholders**

1. Šted-Nova d.o.o.
2. Željko Udovičić
3. Šted-invest d.o.o.
4. Redip d.o.o.

**Share in share capital (%)**

80.74  
 9.87  
 6.35  
 3.04

**Audit firm for 2013:**

Grant Thornton revizija d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 114,350          |
| Money assets                               | 2,783            |
| Deposits with the CNB                      | 111,566          |
| Deposits with financial institutions       | 96,475           |
| MoF treasury bills and CNB bills           | 4,985            |
| Securities                                 | 148,383          |
| Derivative financial assets                | 1,870            |
| Loans to financial institutions            | 56,291           |
| Loans to other clients                     | 636,652          |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 22,321           |
| Tangible assets (net of depreciation)      | 704              |
| Interest, fees and other assets            | 11,123           |
| <b>TOTAL ASSETS</b>                        | <b>1,093,153</b> |

| <b>Liabilities and capital</b>  |                  |
|---|------------------|
| Loans from financial institutions   | 127,453          |
| Short-term loans  | 62,500           |
| Long-term loans   | 64,953           |
| Deposits  | 568,931          |
| Transaction account deposits  | 45,222           |
| Savings deposits  | 49,986           |
| Time deposits   | 473,722          |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 1,183            |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 50,847           |
| Interest, fees and other liabilities  | 19,716           |
| <b>TOTAL LIABILITIES</b>  | <b>768,129</b>   |
| Capital   | 325,023          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,093,153</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                            |               |
|---|---------------|
| Interest income   | 57,846        |
| Interest expenses                                       | 32,096        |
| Net interest income                                     | 25,751        |
| Income from fees and commissions                        | 5,460         |
| Expenses on fees and commissions                        | 1,431         |
| Net income from fees and commissions                    | 4,029         |
| Income from equity investments                          | 0             |
| Gains (losses)  | 4,286         |
| Other operating income                                  | 1,886         |
| Other operating expenses                                | 330           |
| Net other non-interest income                           | 5,842         |
| <b>Total operating income</b>                           | <b>35,622</b> |
| Expenses on value adjustments and provisions            | 15,363        |
| Net operating income before loss provisions             | 20,258        |
| Expenses on value adjustments and provisions            | 12,555        |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | 7,704         |
| Income tax on continuing operations                     | 1,695         |
| Profit (loss) from continuing operations, after taxes   | 6,009         |
| <b>DISCONTINUED OPERATIONS</b>                          |               |
| Profit (loss) from discontinued operations, after taxes | 228           |
| Current year profit (loss)                              | 6,237         |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |               |
|---|---------------|
| Guarantees                                    | 58,744        |
| Uncovered letters of credit                   | 6,669         |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 382           |
| Other credit lines and commitments            | 10,863        |
| Other standard risky off-balance sheet items  | 0             |
| <b>Total standard off-balance sheet items</b> | <b>76,658</b> |

| <b>Derivative financial instruments</b>                          |                |
|--|----------------|
| Options  | 222,641        |
| Swaps  | 0              |
| Forwards   | 0              |
| Futures  | 0              |
| Warrants   | 0              |
| Other derivative financial instruments                           | 41             |
| <b>Total notional amount of derivative financial instruments</b> | <b>222,681</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

38.67

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 www.tesla-banka.hr

**Management board**

Zvonko Agičić – chairperson, Dubravka Filipčić

**Supervisory board**

Ratko Bajagić – chairperson, Snežana Repac, Jordan Velčev

**Shareholders**

|   | Share in share capital (%) |
|---|----------------------------|
| 1. Development Fund of the Republic of Serbia         | 29.12                      |
| 2. Government of the Autonomous Province of Vojvodina | 25.96                      |
| 3. Zvezda d.d.  | 10.78                      |
| 4. Končar-elektroindustrija d.d.                      | 9.43                       |
| 5. Đuro Đaković Holding d.d.                          | 5.45                       |
| 6. Sladorana d.d.                                     | 5.39                       |

**Audit firm for 2013:**

HLB Revidicon d.o.o., Varaždin

**Balance sheet**  
as at 31 December 2013, in thousand HRK

| Assets                                     |               |
|--|---------------|
| Money assets and deposits with the CNB     | 1,365         |
| Money assets                               | 271           |
| Deposits with the CNB                      | 1,094         |
| Deposits with financial institutions       | 274           |
| MoF treasury bills and CNB bills           | 0             |
| Securities                                 | 3,113         |
| Derivative financial assets                | 0             |
| Loans to financial institutions            | 0             |
| Loans to other clients                     | 10,792        |
| Investments in subsidiaries and associates | 0             |
| Foreclosed and repossessed assets          | 0             |
| Tangible assets (net of depreciation)      | 262           |
| Interest, fees and other assets            | 409           |
| <b>TOTAL ASSETS</b>                        | <b>16,216</b> |

| Liabilities and capital   |               |
|---|---------------|
| Loans from financial institutions   | 0             |
| Short-term loans  | 0             |
| Long-term loans   | 0             |
| Deposits  | 252           |
| Transaction account deposits  | 252           |
| Savings deposits  | 0             |
| Time deposits   | 0             |
| Other loans   | 0             |
| Short-term loans  | 0             |
| Long-term loans   | 0             |
| Derivative financial liabilities and other financial liabilities held for trading | 0             |
| Debt securities issued  | 0             |
| Short-term debt securities issued   | 0             |
| Long-term debt securities issued  | 0             |
| Subordinated instruments issued   | 0             |
| Hybrid instruments issued   | 0             |
| Interest, fees and other liabilities  | 564           |
| <b>TOTAL LIABILITIES</b>  | <b>816</b>    |
| Capital   | 15,400        |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>16,216</b> |

**Income statement**  
as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 1,189         |
| Interest expenses                                       | 38            |
| Net interest income                                     | 1,151         |
| Income from fees and commissions                        | 80            |
| Expenses on fees and commissions                        | 100           |
| Net income from fees and commissions                    | -20           |
| Income from equity investments                          | 0             |
| Gains (losses)  | 80            |
| Other operating income                                  | 0             |
| Other operating expenses                                | 50            |
| Net other non-interest income                           | 30            |
| <b>Total operating income</b>                           | <b>1,161</b>  |
| Expenses on value adjustments and provisions            | 6,074         |
| Net operating income before loss provisions             | -4,913        |
| Expenses on value adjustments and provisions            | 2,568         |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | -7,481        |
| Income tax on continuing operations                     | 0             |
| Profit (loss) from continuing operations, after taxes   | -7,481        |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| <b>Current year profit (loss)</b>                       | <b>-7,481</b> |

**Off-balance sheet items**  
as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |          |
|---|----------|
| Guarantees                                    | 0        |
| Uncovered letters of credit                   | 0        |
| Guaranteed bills of exchange                  | 0        |
| Accepted bills of exchange                    | 0        |
| Revolving loans                               | 0        |
| Margin credit lines                           | 0        |
| Other credit lines and commitments            | 0        |
| Other standard risky off-balance sheet items  | 0        |
| <b>Total standard off-balance sheet items</b> | <b>0</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %**  
as at 31 December 2013

94.56

## VABA d.d. banka Varaždin

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### Management board

Stanko Kežman – chairperson, Natalija Jambrečić

### Supervisory board

Július Strapek – chairperson, Željko Filipović, Ivo Enekl, Igor Kovač, Juraj Lalić, Patrik Tkač

### Shareholders

|  | Share in share capital (%) |
|--|----------------------------|
| 1. PBZ d.d. (custody account)                    | 66.65                      |
| 2. Validus d.d. in bankruptcy                    | 9.58                       |
| 3. Raiffeisenbank Austria d.d. (custody account) | 5.30                       |
| 4. Pluris d.d. in bankruptcy                     | 2.96                       |

### Audit firm for 2013:

Grant Thornton revizija d.o.o., Zagreb

#### Balance sheet as at 31 December 2013, in thousand HRK

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 156,060          |
| Money assets                               | 30,862           |
| Deposits with the CNB                      | 125,198          |
| Deposits with financial institutions       | 49,739           |
| MoF treasury bills and CNB bills           | 0                |
| Securities                                 | 245,446          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 56,627           |
| Loans to other clients                     | 608,747          |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 43,342           |
| Tangible assets (net of depreciation)      | 20,659           |
| Interest, fees and other assets            | 33,524           |
| <b>TOTAL ASSETS</b>                        | <b>1,214,144</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 96,580           |
| Short-term loans  | 76,050           |
| Long-term loans   | 20,530           |
| Deposits  | 970,142          |
| Transaction account deposits  | 61,902           |
| Savings deposits  | 16,746           |
| Time deposits   | 891,494          |
| Other loans   | 54,350           |
| Short-term loans  | 35,256           |
| Long-term loans   | 19,094           |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 3,055            |
| Interest, fees and other liabilities  | 27,739           |
| <b>TOTAL LIABILITIES</b>  | <b>1,151,866</b> |
| Capital   | 62,278           |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,214,144</b> |

#### Income statement as at 31 December 2013, in thousand HRK

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 49,591        |
| Interest expenses                                       | 42,076        |
| Net interest income                                     | 7,515         |
| Income from fees and commissions                        | 6,446         |
| Expenses on fees and commissions                        | 1,757         |
| Net income from fees and commissions                    | 4,689         |
| Income from equity investments                          | 0             |
| Gains (losses)  | 3,486         |
| Other operating income                                  | 1,032         |
| Other operating expenses                                | 3,278         |
| Net other non-interest income                           | 1,239         |
| <b>Total operating income</b>                           | <b>13,443</b> |
| Expenses on value adjustments and provisions            | 41,280        |
| Net operating income before loss provisions             | -27,838       |
| Expenses on value adjustments and provisions            | 81,612        |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | -109,449      |
| Income tax on continuing operations                     | 0             |
| Profit (loss) from continuing operations, after taxes   | -109,449      |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| Current year profit (loss)                              | -109,449      |

#### Off-balance sheet items as at 31 December 2013, in thousand HRK

| Standard off-balance sheet items              |               |
|---|---------------|
| Guarantees                                    | 35,916        |
| Uncovered letters of credit                   | 653           |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 5,761         |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 39,057        |
| Other standard risky off-balance sheet items  | 2,079         |
| <b>Total standard off-balance sheet items</b> | <b>83,466</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

#### Capital adequacy ratio, in % as at 31 December 2013

6.50

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 www.venetobanka.hr

**Shareholders**

1. Veneto Banca Holding S.C.P.A.

**Share in share  
capital (%)**

100.00

**Audit firm for 2013:**

PricewaterhouseCoopers d.o.o., Zagreb

**Management board**

Michele Romano – chairperson, Fernando Zavatarelli,  
 Boris Kalajdžić, Hrvoje Petričević

**Supervisory board**

Gian-Quinto Perissinotto – chairperson,  
 Pierluigi Ronzani, Carraro Diego, Paruzzolo Antonio,  
 Renato Merlo

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 235,833          |
| Money assets                               | 13,717           |
| Deposits with the CNB                      | 222,116          |
| Deposits with financial institutions       | 19,305           |
| MoF treasury bills and CNB bills           | 19,675           |
| Securities                                 | 424,086          |
| Derivative financial assets                | 501              |
| Loans to financial institutions            | 16,665           |
| Loans to other clients                     | 768,153          |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 6,449            |
| Tangible assets (net of depreciation)      | 31,030           |
| Interest, fees and other assets            | 31,449           |
| <b>TOTAL ASSETS</b>                        | <b>1,553,146</b> |

| Liabilities and capital  |                  |
|--|------------------|
| Loans from financial institutions  | 17,163           |
| Short-term loans   | 871              |
| Long-term loans  | 16,292           |
| Deposits   | 733,246          |
| Transaction account deposits   | 76,422           |
| Savings deposits   | 444              |
| Time deposits  | 656,380          |
| Other loans  | 541,125          |
| Short-term loans   | 541,125          |
| Long-term loans  | 0                |
| Derivative financial liabilities and other<br>financial liabilities held for trading | 1                |
| Debt securities issued   | 0                |
| Short-term debt securities issued  | 0                |
| Long-term debt securities issued   | 0                |
| Subordinated instruments issued  | 0                |
| Hybrid instruments issued  | 0                |
| Interest, fees and other liabilities   | 76,432           |
| <b>TOTAL LIABILITIES</b>   | <b>1,367,967</b> |
| Capital  | 185,180          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>   | <b>1,553,146</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                      |         |
|--|---------|
| Interest income  | 48,065  |
| Interest expenses  | 22,647  |
| Net interest income  | 25,418  |
| Income from fees and commissions                           | 6,519   |
| Expenses on fees and commissions                           | 1,453   |
| Net income from fees and commissions                       | 5,066   |
| Income from equity investments                             | 0       |
| Gains (losses)   | 12,442  |
| Other operating income                                     | 416     |
| Other operating expenses                                   | 1,244   |
| Net other non-interest income                              | 11,613  |
| Total operating income                                     | 42,098  |
| Expenses on value adjustments and provisions               | 45,455  |
| Net operating income before loss provisions                | -3,357  |
| Expenses on value adjustments and provisions               | 44,377  |
| Other gains (losses)                                       | 0       |
| Profit (loss) from continuing operations,<br>before taxes  | -47,734 |
| Income tax on continuing operations                        | 0       |
| Profit (loss) from continuing operations,<br>after taxes   | -47,734 |
| DISCONTINUED OPERATIONS                                    |         |
| Profit (loss) from discontinued operations,<br>after taxes | 0       |
| Current year profit (loss)                                 | -47,734 |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |                |
|---|----------------|
| Guarantees                                    | 40,429         |
| Uncovered letters of credit                   | 0              |
| Guaranteed bills of exchange                  | 0              |
| Accepted bills of exchange                    | 0              |
| Revolving loans                               | 0              |
| Margin credit lines                           | 0              |
| Other credit lines and commitments            | 76,697         |
| Other standard risky off-balance sheet items  | 251            |
| <b>Total standard off-balance sheet items</b> | <b>117,376</b> |

| Derivative financial instruments                                     |               |
|--|---------------|
| Options  | 14,388        |
| Swaps  | 0             |
| Forwards   | 0             |
| Futures  | 0             |
| Warrants   | 0             |
| Other derivative financial instruments                               | 0             |
| <b>Total notional amount of derivative financial<br/>instruments</b> | <b>14,388</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

16.62

**ZAGREBAČKA BANKA d.d.**

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 Fax: +385 1 6110-533  
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 www.zaba.hr

**Management board**

Franjo Luković – chairperson, Milivoj Goldštajn, Sanja Rendulić, Miljenko Živaljić, Marko Remenar, Daniela Roguljić Novak, Nikolaus Maximilian Linarić

**Supervisory board**

Erich Hampel – chairperson, Jakša Barbić, Franco Andretta, Robert Zadrazil, Fabrizio Onida, Francesco Giordano, Gianfranco Bisagni, Emilio Terpin, Jürgen Kullnigg, Christoph Metzke, Savoula Demetriou

**Shareholders**

1. UniCredit Bank Austria AG
2. Allianz SE

**Share in share capital (%)**

84.47  
11.72

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| Assets                                     |                    |
|--|--------------------|
| Money assets and deposits with the CNB     | 13,466,432         |
| Money assets                               | 1,448,559          |
| Deposits with the CNB                      | 12,017,872         |
| Deposits with financial institutions       | 6,500,503          |
| MoF treasury bills and CNB bills           | 3,394,251          |
| Securities                                 | 5,823,762          |
| Derivative financial assets                | 1,407,916          |
| Loans to financial institutions            | 2,416,871          |
| Loans to other clients                     | 69,363,402         |
| Investments in subsidiaries and associates | 1,074,700          |
| Foreclosed and repossessed assets          | 155,566            |
| Tangible assets (net of depreciation)      | 1,160,690          |
| Interest, fees and other assets            | 2,119,973          |
| <b>TOTAL ASSETS</b>                        | <b>106,884,064</b> |

| Liabilities and capital   |                    |
|---|--------------------|
| Loans from financial institutions   | 2,027,450          |
| Short-term loans  | 30,848             |
| Long-term loans   | 1,996,603          |
| Deposits  | 74,561,073         |
| Transaction account deposits  | 14,703,519         |
| Savings deposits  | 4,388,624          |
| Time deposits   | 55,468,929         |
| Other loans   | 10,966,482         |
| Short-term loans  | 7,324              |
| Long-term loans   | 10,959,158         |
| Derivative financial liabilities and other financial liabilities held for trading | 1,088,877          |
| Debt securities issued  | 0                  |
| Short-term debt securities issued   | 0                  |
| Long-term debt securities issued  | 0                  |
| Subordinated instruments issued   | 0                  |
| Hybrid instruments issued   | 0                  |
| Interest, fees and other liabilities  | 2,564,448          |
| <b>TOTAL LIABILITIES</b>  | <b>91,208,330</b>  |
| Capital   | 15,675,734         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>106,884,064</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |                  |
|---|------------------|
| Interest income   | 5,648,380        |
| Interest expenses                                       | 3,200,506        |
| Net interest income                                     | 2,447,874        |
| Income from fees and commissions                        | 994,409          |
| Expenses on fees and commissions                        | 143,169          |
| Net income from fees and commissions                    | 851,239          |
| Income from equity investments                          | 54,509           |
| Gains (losses)  | 365,893          |
| Other operating income                                  | 71,103           |
| Other operating expenses                                | 130,658          |
| Net other non-interest income                           | 360,846          |
| <b>Total operating income</b>                           | <b>3,659,959</b> |
| Expenses on value adjustments and provisions            | 1,516,454        |
| Net operating income before loss provisions             | 2,143,505        |
| Expenses on value adjustments and provisions            | 1,567,659        |
| Other gains (losses)                                    | 0                |
| Profit (loss) from continuing operations, before taxes  | 575,846          |
| Income tax on continuing operations                     | 110,511          |
| Profit (loss) from continuing operations, after taxes   | 465,335          |
| DISCONTINUED OPERATIONS                                 |                  |
| Profit (loss) from discontinued operations, after taxes | 0                |
| <b>Current year profit (loss)</b>                       | <b>465,335</b>   |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |                   |
|---|-------------------|
| Guarantees                                    | 4,908,282         |
| Uncovered letters of credit                   | 187,117           |
| Guaranteed bills of exchange                  | 0                 |
| Accepted bills of exchange                    | 0                 |
| Revolving loans                               | 2,265,626         |
| Margin credit lines                           | 0                 |
| Other credit lines and commitments            | 8,666,705         |
| Other standard risky off-balance sheet items  | 157,169           |
| <b>Total standard off-balance sheet items</b> | <b>16,184,899</b> |

| Derivative financial instruments                                 |                   |
|--|-------------------|
| Options  | 0                 |
| Swaps  | 67,489,284        |
| Forwards   | 5,777,233         |
| Futures  | 0                 |
| Warrants   | 0                 |
| Other derivative financial instruments                           | 0                 |
| <b>Total notional amount of derivative financial instruments</b> | <b>73,266,518</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

23.80

**HPB STAMBENA ŠTEDIONICA d.d.**

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**Management board**

Damir Šprem – chairperson, Slavica Matić

**Supervisory board**

Čedo Maletić – chairperson, Dubravka Kolarić, Mato Filipović, Alen Stojanović, Boženka Mostarčić

**Shareholders**

1. Hrvatska poštanska banka d.d.

**Share in share capital (%)**

100.00

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                |
|--|----------------|
| Money assets and deposits with the CNB     | 0              |
| Money assets                               | 0              |
| Deposits with the CNB                      | 0              |
| Deposits with financial institutions       | 21,868         |
| MoF treasury bills and CNB bills           | 0              |
| Securities                                 | 135,633        |
| Derivative financial assets                | 0              |
| Loans to financial institutions            | 0              |
| Loans to other clients                     | 126,631        |
| Investments in subsidiaries and associates | 0              |
| Foreclosed and repossessed assets          | 0              |
| Tangible assets (net of depreciation)      | 104            |
| Interest, fees and other assets            | 22,523         |
| <b>TOTAL ASSETS</b>                        | <b>306,758</b> |

| <b>Liabilities and capital</b>  |                |
|---|----------------|
| Loans from financial institutions   | 0              |
| Short-term loans  | 0              |
| Long-term loans   | 0              |
| Deposits  | 245,784        |
| Transaction account deposits  | 0              |
| Savings deposits  | 0              |
| Time deposits   | 245,784        |
| Other loans   | 0              |
| Short-term loans  | 0              |
| Long-term loans   | 0              |
| Derivative financial liabilities and other financial liabilities held for trading | 0              |
| Debt securities issued  | 0              |
| Short-term debt securities issued   | 0              |
| Long-term debt securities issued  | 0              |
| Subordinated instruments issued   | 0              |
| Hybrid instruments issued   | 0              |
| Interest, fees and other liabilities  | 26,437         |
| <b>TOTAL LIABILITIES</b>  | <b>272,221</b> |
| Capital   | 34,538         |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>306,758</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                            |              |
|---|--------------|
| Interest income   | 12,517       |
| Interest expenses                                       | 7,463        |
| Net interest income                                     | 5,053        |
| Income from fees and commissions                        | 5,723        |
| Expenses on fees and commissions                        | 924          |
| Net income from fees and commissions                    | 4,799        |
| Income from equity investments                          | 0            |
| Gains (losses)  | -245         |
| Other operating income                                  | 131          |
| Other operating expenses                                | 868          |
| Net other non-interest income                           | -982         |
| <b>Total operating income</b>                           | <b>8,870</b> |
| Expenses on value adjustments and provisions            | 8,209        |
| Net operating income before loss provisions             | 661          |
| Expenses on value adjustments and provisions            | -277         |
| Other gains (losses)                                    | 0            |
| Profit (loss) from continuing operations, before taxes  | 939          |
| Income tax on continuing operations                     | 148          |
| Profit (loss) from continuing operations, after taxes   | 791          |
| <b>DISCONTINUED OPERATIONS</b>                          |              |
| Profit (loss) from discontinued operations, after taxes | 0            |
| <b>Current year profit (loss)</b>                       | <b>791</b>   |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |              |
|---|--------------|
| Guarantees                                    | 0            |
| Uncovered letters of credit                   | 0            |
| Guaranteed bills of exchange                  | 0            |
| Accepted bills of exchange                    | 0            |
| Revolving loans                               | 0            |
| Margin credit lines                           | 0            |
| Other credit lines and commitments            | 5,191        |
| Other standard risky off-balance sheet items  | 0            |
| <b>Total standard off-balance sheet items</b> | <b>5,191</b> |

| <b>Derivative financial instruments</b>                          |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

26.60

**PBZ STAMBENA ŠTEDIONICA d.d.**

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**Management board**

Mirko Brozović – chairperson, Branimir Čosić

**Supervisory board**

Dinko Lucić – chairperson, Dražen Kovačić, Nenad Štimac, Andrea Pavlović, Damir Novotny

**Shareholders**

1. Privredna banka Zagreb d.d.

**Share in share  
capital (%)**  
100.00

**Audit firm for 2013:**

KPMG Croatia d.o.o., Zagreb

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 0                |
| Money assets                               | 0                |
| Deposits with the CNB                      | 0                |
| Deposits with financial institutions       | 341,024          |
| MoF treasury bills and CNB bills           | 59,329           |
| Securities                                 | 971,905          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 0                |
| Loans to other clients                     | 145,528          |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 0                |
| Tangible assets (net of depreciation)      | 48               |
| Interest, fees and other assets            | 26,041           |
| <b>TOTAL ASSETS</b>                        | <b>1,543,875</b> |

| <b>Liabilities and capital</b>  |                  |
|---|------------------|
| Loans from financial institutions   | 56,519           |
| Short-term loans  | 56,519           |
| Long-term loans   | 0                |
| Deposits  | 1,294,205        |
| Transaction account deposits  | 0                |
| Savings deposits  | 223,809          |
| Time deposits   | 1,070,395        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 0                |
| Interest, fees and other liabilities  | 8,165            |
| <b>TOTAL LIABILITIES</b>  | <b>1,358,889</b> |
| Capital   | 184,986          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,543,875</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                            |               |
|---|---------------|
| Interest income   | 69,637        |
| Interest expenses                                       | 40,844        |
| Net interest income                                     | 28,794        |
| Income from fees and commissions                        | 7,714         |
| Expenses on fees and commissions                        | 1,464         |
| Net income from fees and commissions                    | 6,250         |
| Income from equity investments                          | 0             |
| Gains (losses)  | 272           |
| Other operating income                                  | 993           |
| Other operating expenses                                | 6,110         |
| Net other non-interest income                           | -4,845        |
| <b>Total operating income</b>                           | <b>30,199</b> |
| Expenses on value adjustments and provisions            | 10,574        |
| Net operating income before loss provisions             | 19,625        |
| Expenses on value adjustments and provisions            | 13            |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | 19,612        |
| Income tax on continuing operations                     | 3,933         |
| Profit (loss) from continuing operations, after taxes   | 15,680        |
| <b>DISCONTINUED OPERATIONS</b>                          |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| <b>Current year profit (loss)</b>                       | <b>15,680</b> |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |              |
|---|--------------|
| Guarantees                                    | 0            |
| Uncovered letters of credit                   | 0            |
| Guaranteed bills of exchange                  | 0            |
| Accepted bills of exchange                    | 0            |
| Revolving loans                               | 0            |
| Margin credit lines                           | 0            |
| Other credit lines and commitments            | 3,535        |
| Other standard risky off-balance sheet items  | 0            |
| <b>Total standard off-balance sheet items</b> | <b>3,535</b> |

| <b>Derivative financial instruments</b>                          |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

46.04

**PRVA STAMBENA ŠTEDIONICA d.d.**

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 Phone: +385 1 6065-127  
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**Management board**

Katarina Šobat – chairperson, Marija Posavec

**Supervisory board**

Daniela Roguljić Novak – chairperson, Davor Pavlić,  
 Danimir Gulin

**Shareholders**

1. Zagrebačka banka d.d.

**Share in share  
 capital (%)**  
 100.00

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Balance sheet  
 as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 0                |
| Money assets                               | 0                |
| Deposits with the CNB                      | 0                |
| Deposits with financial institutions       | 82,183           |
| MoF treasury bills and CNB bills           | 318,926          |
| Securities                                 | 479,091          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 20,811           |
| Loans to other clients                     | 1,359,443        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 0                |
| Tangible assets (net of depreciation)      | 432              |
| Interest, fees and other assets            | 139,955          |
| <b>TOTAL ASSETS</b>                        | <b>2,400,842</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 80,111           |
| Short-term loans  | 80,111           |
| Long-term loans   | 0                |
| Deposits  | 1,963,278        |
| Transaction account deposits  | 0                |
| Savings deposits  | 0                |
| Time deposits   | 1,963,278        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 0                |
| Interest, fees and other liabilities  | 135,999          |
| <b>TOTAL LIABILITIES</b>  | <b>2,179,387</b> |
| Capital   | 221,455          |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>2,400,842</b> |

**Income statement  
 as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 93,280        |
| Interest expenses                                       | 63,664        |
| Net interest income                                     | 29,616        |
| Income from fees and commissions                        | 17,694        |
| Expenses on fees and commissions                        | 2,407         |
| Net income from fees and commissions                    | 15,287        |
| Income from equity investments                          | 0             |
| Gains (losses)  | 1,125         |
| Other operating income                                  | 368           |
| Other operating expenses                                | 6,271         |
| Net other non-interest income                           | -4,777        |
| <b>Total operating income</b>                           | <b>40,126</b> |
| Expenses on value adjustments and provisions            | 14,146        |
| Net operating income before loss provisions             | 25,980        |
| Expenses on value adjustments and provisions            | 2,829         |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | 23,151        |
| Income tax on continuing operations                     | 4,789         |
| Profit (loss) from continuing operations, after taxes   | 18,362        |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| Current year profit (loss)                              | 18,362        |

**Off-balance sheet items  
 as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |               |
|---|---------------|
| Guarantees                                    | 0             |
| Uncovered letters of credit                   | 0             |
| Guaranteed bills of exchange                  | 0             |
| Accepted bills of exchange                    | 0             |
| Revolving loans                               | 0             |
| Margin credit lines                           | 0             |
| Other credit lines and commitments            | 83,487        |
| Other standard risky off-balance sheet items  | 0             |
| <b>Total standard off-balance sheet items</b> | <b>83,487</b> |

| Derivative financial instruments                          |   |
|---|---|
| Options   | 0 |
| Swaps   | 0 |
| Forwards  | 0 |
| Futures   | 0 |
| Warrants  | 0 |
| Other derivative financial instruments                    | 0 |
| Total notional amount of derivative financial instruments | 0 |

**Capital adequacy ratio, in %  
 as at 31 December 2013**

17.97

**RAIFFEISEN STAMBENA ŠTEDIONICA d.d.**

Ulica Savezne Republike Njemačke 8, 10000 Zagreb  
 Phone: +385 1 6006-100  
 Fax: +385 1 6006-199  
 www2.raiffeisenstambena.hr

**Shareholders**

1. Raiffeisen Bausparkasse GmbH

**Share in share  
capital (%)**

100.00

**Management board**

Hans Christian Vallant – chairperson, Franjo Franjić

**Audit firm for 2013:**

Deloitte d.o.o., Zagreb

**Supervisory board**

Johann Ertl – chairperson, Neven Vranković, David Marwan

**Balance sheet  
as at 31 December 2013, in thousand HRK**

| Assets                                     |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 0                |
| Money assets                               | 0                |
| Deposits with the CNB                      | 0                |
| Deposits with financial institutions       | 54,809           |
| MoF treasury bills and CNB bills           | 0                |
| Securities                                 | 361,606          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 0                |
| Loans to other clients                     | 1,060,247        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 0                |
| Tangible assets (net of depreciation)      | 1,157            |
| Interest, fees and other assets            | 103,964          |
| <b>TOTAL ASSETS</b>                        | <b>1,581,783</b> |

| Liabilities and capital   |                  |
|---|------------------|
| Loans from financial institutions   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Deposits  | 1,363,902        |
| Transaction account deposits  | 0                |
| Savings deposits  | 0                |
| Time deposits   | 1,363,902        |
| Other loans   | 0                |
| Short-term loans  | 0                |
| Long-term loans   | 0                |
| Derivative financial liabilities and other financial liabilities held for trading | 0                |
| Debt securities issued  | 0                |
| Short-term debt securities issued   | 0                |
| Long-term debt securities issued  | 0                |
| Subordinated instruments issued   | 0                |
| Hybrid instruments issued   | 51,538           |
| Interest, fees and other liabilities  | 92,216           |
| <b>TOTAL LIABILITIES</b>  | <b>1,507,656</b> |
| Capital   | 74,127           |
| <b>TOTAL LIABILITIES AND CAPITAL</b>  | <b>1,581,783</b> |

**Income statement  
as at 31 December 2013, in thousand HRK**

| CONTINUING OPERATIONS                                   |               |
|---|---------------|
| Interest income   | 78,035        |
| Interest expenses                                       | 44,992        |
| Net interest income                                     | 33,043        |
| Income from fees and commissions                        | 13,571        |
| Expenses on fees and commissions                        | 3,791         |
| Net income from fees and commissions                    | 9,780         |
| Income from equity investments                          | 0             |
| Gains (losses)  | -416          |
| Other operating income                                  | 477           |
| Other operating expenses                                | 5,215         |
| Net other non-interest income                           | -5,154        |
| <b>Total operating income</b>                           | <b>37,669</b> |
| Expenses on value adjustments and provisions            | 32,098        |
| Net operating income before loss provisions             | 5,572         |
| Expenses on value adjustments and provisions            | 6,777         |
| Other gains (losses)                                    | 0             |
| Profit (loss) from continuing operations, before taxes  | -1,205        |
| <b>Income tax on continuing operations</b>              | <b>4,528</b>  |
| Profit (loss) from continuing operations, after taxes   | -5,733        |
| DISCONTINUED OPERATIONS                                 |               |
| Profit (loss) from discontinued operations, after taxes | 0             |
| <b>Current year profit (loss)</b>                       | <b>-5,733</b> |

**Off-balance sheet items  
as at 31 December 2013, in thousand HRK**

| Standard off-balance sheet items              |              |
|---|--------------|
| Guarantees                                    | 0            |
| Uncovered letters of credit                   | 0            |
| Guaranteed bills of exchange                  | 0            |
| Accepted bills of exchange                    | 0            |
| Revolving loans                               | 0            |
| Margin credit lines                           | 0            |
| Other credit lines and commitments            | 6,265        |
| Other standard risky off-balance sheet items  | 0            |
| <b>Total standard off-balance sheet items</b> | <b>6,265</b> |

| Derivative financial instruments                                 |          |
|--|----------|
| Options  | 0        |
| Swaps  | 0        |
| Forwards   | 0        |
| Futures  | 0        |
| Warrants   | 0        |
| Other derivative financial instruments                           | 0        |
| <b>Total notional amount of derivative financial instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
as at 31 December 2013**

17.10

**WÜSTENROT STAMBENA ŠTEDIONICA d.d.**

Heinzelova 33A, 10000 Zagreb  
 Phone: +385 1 4803-777  
 Fax: +385 1 4803-798  
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**Shareholders**

1. Bausparkasse Wüstenrot AG

**Share in share  
 capital (%)**  
 100.00

**Management board**

Zdravko Anđel – chairperson, Ivan Ostojić

**Audit firm for 2013:**

KPMG Croatia d.o.o., Zagreb

**Supervisory board**

Franz Meingast – chairperson, Emanuel Kovačić,  
 Andreas Grünbichler

**Balance sheet  
 as at 31 December 2013, in thousand HRK**

| <b>Assets</b>                              |                  |
|--|------------------|
| Money assets and deposits with the CNB     | 27               |
| Money assets                               | 27               |
| Deposits with the CNB                      | 0                |
| Deposits with financial institutions       | 22,947           |
| MoF treasury bills and CNB bills           | 57,662           |
| Securities                                 | 308,289          |
| Derivative financial assets                | 0                |
| Loans to financial institutions            | 0                |
| Loans to other clients                     | 1,321,954        |
| Investments in subsidiaries and associates | 0                |
| Foreclosed and repossessed assets          | 154              |
| Tangible assets (net of depreciation)      | 2,159            |
| Interest, fees and other assets            | 18,287           |
| <b>TOTAL ASSETS</b>                        | <b>1,731,478</b> |

| <b>Liabilities and capital</b>   |                  |
|--|------------------|
| Loans from financial institutions  | 3,000            |
| Short-term loans   | 3,000            |
| Long-term loans  | 0                |
| Deposits   | 1,491,828        |
| Transaction account deposits   | 0                |
| Savings deposits   | 0                |
| Time deposits  | 1,491,828        |
| Other loans  | 95,471           |
| Short-term loans   | 0                |
| Long-term loans  | 95,471           |
| Derivative financial liabilities and other<br>financial liabilities held for trading | 0                |
| Debt securities issued   | 0                |
| Short-term debt securities issued  | 0                |
| Long-term debt securities issued   | 0                |
| Subordinated instruments issued  | 0                |
| Hybrid instruments issued  | 36,852           |
| Interest, fees and other liabilities   | 16,053           |
| <b>TOTAL LIABILITIES</b>   | <b>1,643,203</b> |
| Capital  | 88,275           |
| <b>TOTAL LIABILITIES AND CAPITAL</b>   | <b>1,731,478</b> |

**Income statement  
 as at 31 December 2013, in thousand HRK**

| <b>CONTINUING OPERATIONS</b>                               |               |
|--|---------------|
| Interest income  | 84,129        |
| Interest expenses  | 40,846        |
| Net interest income  | 43,283        |
| Income from fees and commissions                           | 22,245        |
| Expenses on fees and commissions                           | 397           |
| Net income from fees and commissions                       | 21,848        |
| Income from equity investments                             | 0             |
| Gains (losses)   | -6,004        |
| Other operating income                                     | 4,364         |
| Other operating expenses                                   | 5,241         |
| Net other non-interest income                              | -6,882        |
| <b>Total operating income</b>                              | <b>58,250</b> |
| Expenses on value adjustments and provisions               | 57,814        |
| Net operating income before loss provisions                | 436           |
| Expenses on value adjustments and provisions               | -1,006        |
| Other gains (losses)                                       | 0             |
| Profit (loss) from continuing operations,<br>before taxes  | 1,441         |
| <b>Income tax on continuing operations</b>                 | <b>538</b>    |
| Profit (loss) from continuing operations,<br>after taxes   | 903           |
| <b>DISCONTINUED OPERATIONS</b>                             |               |
| Profit (loss) from discontinued operations,<br>after taxes | -136          |
| <b>Current year profit (loss)</b>                          | <b>767</b>    |

**Off-balance sheet items  
 as at 31 December 2013, in thousand HRK**

| <b>Standard off-balance sheet items</b>       |              |
|---|--------------|
| Guarantees                                    | 0            |
| Uncovered letters of credit                   | 0            |
| Guaranteed bills of exchange                  | 0            |
| Accepted bills of exchange                    | 0            |
| Revolving loans                               | 0            |
| Margin credit lines                           | 0            |
| Other credit lines and commitments            | 8,862        |
| Other standard risky off-balance sheet items  | 0            |
| <b>Total standard off-balance sheet items</b> | <b>8,862</b> |

| <b>Derivative financial instruments</b>                                 |          |
|---|----------|
| Options   | 0        |
| Swaps   | 0        |
| Forwards  | 0        |
| Futures   | 0        |
| Warrants  | 0        |
| Other derivative financial instruments                                  | 0        |
| <b>Total notional amount of derivative financial<br/>   instruments</b> | <b>0</b> |

**Capital adequacy ratio, in %  
 as at 31 December 2013**

14.79

# Attachment I

| List of credit institutions, end of period |  |            |           |           |
|--|--|------------|-----------|-----------|
| Ordinal no.<br>as at<br>31 December 2013   | Name of credit institution and its head office | Identifier |           |           |
|  |  | Dec. 2011  | Dec. 2012 | Dec. 2013 |
| 1.   | Banco Popolare Croatia d.d., Zagreb            | B          | B         | B         |
| 2.   | Banka Kovanica d.d., Varaždin                  | B          | B         | B         |
| 3.   | Banka Splitsko-dalmatinska d.d., Split         | B          | B         | B         |
| 4.   | BKS Bank d.d., Rijeka                          | B          | B         | B         |
|  | Centar banka d.d., Zagreb <sup>1</sup>         | B          | B         | –         |
| 5.   | Croatia banka d.d., Zagreb                     | B          | B         | B         |
| 6.   | Erste & Steiermärkische Bank d.d., Rijeka      | B          | B         | B         |
| 7.   | Hrvatska poštanska banka d.d., Zagreb          | B          | B         | B         |
| 8.   | Hypo Alpe-Adria-Bank d.d., Zagreb              | B          | B         | B         |
| 9.   | Imex banka d.d., Split                         | B          | B         | B         |
| 10.  | Istarska kreditna banka Umag d.d., Umag        | B          | B         | B         |
| 11.  | Jadranska banka d.d., Šibenik                  | B          | B         | B         |
| 12.  | Karlovačka banka d.d., Karlovac                | B          | B         | B         |
| 13.  | KentBank d.d., Zagreb <sup>2</sup>             | B          | B         | B         |
| 14.  | Kreditna banka Zagreb d.d., Zagreb             | B          | B         | B         |
|  | Međimurska banka d.d., Čakovec <sup>3</sup>    | B          | –         | –         |
| 15.  | Nava banka d.d., Zagreb                        | B          | B         | B         |
| 16.  | OTP banka Hrvatska d.d., Zadar                 | B          | B         | B         |
| 17.  | Partner banka d.d., Zagreb                     | B          | B         | B         |
| 18.  | Podravska banka d.d., Koprivnica               | B          | B         | B         |
| 19.  | Primorska banka d.d., Rijeka                   | B          | B         | B         |
| 20.  | Privredna banka Zagreb d.d., Zagreb            | B          | B         | B         |
| 21.  | Raiffeisenbank Austria d.d., Zagreb            | B          | B         | B         |
| 22.  | Samoborska banka d.d., Samobor                 | B          | B         | B         |
| 23.  | Sberbank d.d., Zagreb <sup>4</sup>             | B          | B         | B         |
| 24.  | Slatinska banka d.d., Slatina                  | B          | B         | B         |
| 25.  | Société Générale-Splitska banka d.d., Split    | B          | B         | B         |
| 26.  | Štedbanka d.d., Zagreb                         | B          | B         | B         |
| 27.  | Tesla štedna banka d.d., Zagreb <sup>5</sup>   | SB         | SB        | SB        |
| 28.  | Vaba d.d. banka Varaždin, Varaždin             | B          | B         | B         |
| 29.  | Veneto banka d.d., Zagreb                      | B          | B         | B         |
| 30.  | Zagrebačka banka d.d., Zagreb                  | B          | B         | B         |
| 1.   | HPB stambena štedionica d.d., Zagreb           | HSB        | HSB       | HSB       |
| 2.   | PBZ stambena štedionica d.d., Zagreb           | HSB        | HSB       | HSB       |
| 3.   | Prva stambena štedionica d.d., Zagreb          | HSB        | HSB       | HSB       |
| 4.   | Raiffeisen stambena štedionica d.d., Zagreb    | HSB        | HSB       | HSB       |
| 5.   | Wüstenrot stambena štedionica d.d., Zagreb     | HSB        | HSB       | HSB       |

<sup>1)</sup> Bankruptcy proceedings were opened against Centar banka d.d., Zagreb on 30 September 2013. <sup>2)</sup> Banka Brod d.d., Slavonski Brod changed its name to KentBank d.d., Zagreb on 6 July 2012. <sup>3)</sup> Međimurska banka d.d., Čakovec merged with Privredna banka Zagreb d.d., Zagreb on 1 December 2012. <sup>4)</sup> Volksbank d.d., Zagreb changed its name to Sberbank d.d., Zagreb on 18 January 2013. <sup>5)</sup> A štedna banka malog poduzetništva d.d., Zagreb changed its name to Tesla štedna banka d.d., Zagreb on 23 May 2011.

Note:  
B – bank  
SB – savings bank  
HSB – housing savings bank

## Attachment II

### Credit institution groups subject to reporting to the CNB on a consolidated basis, as at 31 December 2013

| Credit institution group           | Superordinate credit institution            | Group members  |
|------------------------------------|---|--|
| 1. ERSTE&STEIERMÄRKISCHE BANK      | Erste & Steiermärkische Bank d.d., Rijeka   | Erste bank AD, Podgorica<br>Erste Card Club d.d., Zagreb<br>Erste d.o.o. za upravljanje obveznim mirovinskim fondom, Zagreb<br>Erste DMD d.o.o. za upravljanje dobrovoljnim mirovinskim fondom, Zagreb<br>Erste delta d.o.o., Zagreb<br>Erste factoring d.o.o., Zagreb<br>Erste nekretnine d.o.o., Zagreb<br>S Immorent leasing Zeta d.o.o. za poslovanje nekretninama, Zagreb<br>Immokor Buzin d.o.o., Zagreb<br>Diners Club BIH d.o.o., Sarajevo<br>Erste Card d.o.o., Slovenija<br>s IT Solutions HR d.o.o., Bjelovar |
| 2. HRVATSKA POŠTANSKA BANKA        | Hrvatska poštanska banka d.d., Zagreb       | HPB-Stambena štedionica d.d., Zagreb   |
| 3. HYPO ALPE-ADRIA-BANK            | Hypo Alpe-Adria-Bank d.d., Zagreb           | Hypo Alpe-Adria-Invest d.d., Zagreb<br>Hypo Alpe-Adria-Leasing d.o.o., Zagreb<br>Hypo Alpe-Adria-Nekretnine d.o.o., Zagreb<br>H-ABDUCO d.o.o., Zagreb  |
| 4. PODRAVSKA BANKA                 | Podravska banka d.d., Koprivnica            | POBA faktor d.o.o., Zagreb   |
| 5. PRIVREDNA BANKA ZAGREB          | Privredna banka Zagreb d.d., Zagreb         | PBZ CARD d.o.o., Zagreb<br>PBZ Croatia osiguranje d.d. za upravljanje obveznim mirovinskim fondom, Zagreb<br>PBZ Leasing d.o.o., Zagreb<br>PBZ stambena štedionica d.d., Zagreb<br>PBZ-NEKRETNINE d.o.o., Zagreb   |
| 6. RAIFFEISENBANK AUSTRIA          | Raiffeisenbank Austria d.d., Zagreb         | Raiffeisen Consulting d.o.o., Zagreb<br>Raiffeisen Factoring d.o.o., Zagreb<br>Raiffeisen Invest d.o.o., Zagreb<br>Raiffeisen Leasing d.o.o., Zagreb<br>Raiffeisen Bonus d.o.o., Zagreb<br>Raiffeisen mirovinsko društvo za upravljanje dobrovoljnim mirovinskim fondom d.o.o., Zagreb<br>Raiffeisen mirovinsko društvo za upravljanje obveznim mirovinskim fondom d.o.o., Zagreb  |
| 7. SOCIÉTÉ GÉNÉRALE-SPLITSKA BANKA | Société Générale-Splitska banka d.d., Split | SG Leasing d.o.o., Zagreb  |
| 8. ZAGREBAČKA BANKA                | Zagrebačka banka d.d., Zagreb               | Allianz ZB društvo za upravljanje dobrovoljnim mirovinskim fondovima d.o.o., Zagreb<br>Allianz ZB društvo za upravljanje obveznim mirovinskim fondom d.o.o., Zagreb<br>Pominvest d.d., Split<br>Prva stambena štedionica d.d., Zagreb<br>UniCredit Bank d.d., Mostar<br>Zagreb nekretnine d.o.o., Zagreb<br>ZANE BH d.o.o. za poslovanje nekretninama, Sarajevo<br>ZB Invest d.o.o., Zagreb  |

## Abbreviations

|      |  |
|------|--|
| BAN  | – bank account number                              |
| BIS  | – Bank for International Settlements               |
| bn   | – billion  |
| CBRD | – Croatian Bank for Reconstruction and Development |
| CBS  | – Croatian Bureau of Statistics                    |
| CICR | – currency-induced credit risk                     |
| CNB  | – Croatian National Bank                           |
| ECB  | – European Central Bank                            |
| EU   | – European Union                                   |
| HHI  | – Herfindahl-Hirschman index                       |
| HRK  | – kuna   |
| m    | – million  |
| MLC  | – minimum liquidity coefficient                    |
| MoF  | – Ministry of Finance                              |
| OG   | – Official Gazette                                 |
| RC   | – Republic of Croatia                              |
| ROAA | – return on average assets                         |
| ROAE | – return on average equity                         |

## Symbols

|      |                      |
|------|----------------------|
| –    | – no entry           |
| .... | – data not available |





